

Date: 3/31/2020
 Time Report: 4:00 PM

CFCHS COVID-19 Managing Entity Operations Workforce and Administration Status Report

Legend			
	Normal Operations		
	Reduced Operations		
	Critically Diminished		
	Operations Suspended		
	In Development		
Functional Areas	Status	Notes/Comments	
Communications and Community Outreach	Normal Operations	Majority of staff working remotely, with key essential positions working from the office as needed.	
Contracts	Normal Operations		
Facilities	Normal Operations		
Finance and Accounting	Normal Operations		
Human Resources	Normal Operations		
IT Operations	Normal Operations		
Payroll	Normal Operations		
Quality Assurance	Normal Operations		
Training	Normal Operations		
System availability	Normal Operations		
Data	System availability to network service providers (NSPs)	Normal Operations	
Financial	System issues with payment to NSPs	Normal Operations	
Critical Partner Service Changes	School	Reduced Operations	Counties implemented virtual learning.
	Courts	Critically Diminished	Most court functions are closed at this time.
	Sheriff Departments	Normal Operations	
	Counties	Normal Operations	

CFCHS Administrative Capacity/Productivity			
Key Processes			
Finance and Accounting		Human Resources	
DCF Invoicing	Normal Operations	Hiring/Staffing	Reduced Operations
NSP Contract Invoicing	Normal Operations	Unable to conduct face to face interviews	
Vendor Payments	Normal Operations	IT	
		Staff VPN Access	Normal Operations
Communications			
Board of Directors	Normal Operations		
Funders	Normal Operations		
Staff	Normal Operations		
Network Service Providers (NSPs)	Normal Operations		
Vendors	Normal Operations		
Notes on Capacity, Barriers, and Innovations.			
<p>Able to continue all administrative functions remotely using a variety of virtual technologies, ie Teams Meeting, Webex, etc. CFCHS increased our VPN capacity as well as added additional conference lines for accessibility.</p>			

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CFCHS COVID-19 Service Availability Status Report

Service Level Availability by Circuit based on LICENSED BED CAPACITY.

Service Availability Summary	Service Level Availability by Circuit based on LICENSED BED CAPACITY.																								
	Crisis Stabilization Units						Detoxification Services						Residential Services Mental Health						Residential Services Substance Abuse						
	Adult			Child			Adult			Child			Adult			Child			Adult			Child			
	Circuit	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.
	Circuit 9	143	96	67%	40	40	100%	50	50	100%	20	20	100%	80	78	98%	32	32	100%	266	217	82%	36	36	100%
	Circuit 18	82	72	88%	16	16	100%	33	33	100%	2	2	100%	120	104	87%	112	112	100%	137	111	81%	70	38	54%
	Overall Network	225	168	75%	56	56	100%	83	83	100%	22	22	100%	200	182	91%	144	144	100%	403	328	81%	106	74	70%
Telehealth and Telephonic Services	Specialty Service Capacity Report												Notes from NSPs - Capacity, Barriers, and Innovations.												
	Circuit	Care Coord	CAT	Club House	Drop-In	FACT	FIT	MRT	MH Outpt.	SA Outpt.	CW/FIS	Early Psychosis													
	Circuit 9	100%	100%	88%		100%	100%	100%	100%	96%	100%	100%													
	Circuit 18	100%	100%	75%		100%	100%	100%	100%	100%															
	Overall Network	100%	100%	81%	#DIV/0!	100%	100%	100%	100%	98%	100%	100%													
	Notes regarding service changes												<p>1. 211's Information and Referral lines are fully operational. At this time are finding most calls centered around economic needs and not behavioral health needs.</p> <p>2. The Prevention programs that are school based are unable to provide IOM's - Selective and Universal Direct. Most school based programs are working with the schools in order to be incorporated into their current virtual learning model.</p> <p>3. MAT services are at normal operations. MAT Outpatient, Case Management and Medical services are being provided via telehealth. Suboxone and Buprenorphine medications are provided via script and providers are following guidance in accordance with the allowable tiers for these medications. This is also the case for methadone dosages. Individuals are being provided take homes as a tiered phase, in addition those still on daily doses are being offered through safe means.</p>												
	<p>A significant number of our NSP's have incorporated telehealth into their service array in order to continue serving the community. There are others awaiting guidance on the allowability of telephonic services. Once that is approved additional services will be able to be provided.</p>																								

NOTE: "Bed Avail." refers to the number of beds the provider has staffed. This shows that even though they may be licensed for a certain number they may not be staffed for the licensed amount. "% Avail." shows the current capacity based on staffing levels vs. number of licensed beds.