

Date: 4/7/2020
 Time Report: 3:45 PM

CFCHS COVID-19 Managing Entity (ME) Operational Integrity, Workforce and Administration Status Report

WORKFORCE	Legend							
	Normal Operations							
	Reduced Operations							
	Critically Diminished							
	Operations Suspended							
	In Development							
	Functional Areas	Status	Notes/Comments	Operational Integrity/Productivity				
	Communications and Community Outreach	Normal Operations	Majority of staff working remotely, with key essential positions working from the office as needed.	Key Processes				
	Contracts	Normal Operations		Finance and Accounting		Human Resources		
	Facilities	Normal Operations		DCF Invoicing	Normal Operations	Hiring/Staffing	Reduced Operations	
Finance and Accounting	Normal Operations	NSP Contract Invoicing		Normal Operations	IT			
Human Resources	Normal Operations	Vendor Payments		Normal Operations			Staff VPN Access	Normal Operations
IT Operations	Normal Operations	Communications		ME Care Coordination				
Payroll	Normal Operations	Board of Directors				Normal Operations	Care Coordination	Normal Operations
Quality Assurance	Normal Operations	Funders				Normal Operations		
Training	Normal Operations	Staff		Normal Operations				
System availability	Normal Operations	Network Service Providers (NSPs)		Normal Operations				
		Vendors	Normal Operations					
Technology		Notes on Capacity, Barriers, and Innovations.						
		Able to continue all administrative functions remotely using a variety of virtual technologies, ie Teams Meeting, Webex, etc. CFCHS increased our VPN capacity as well as added additional conference lines for accessibility.						
Data	System availability to network service providers (NSPs)	Normal Operations						
Financial	System issues with payment to NSPs	Normal Operations						
Critical Partner Service Changes	Schools	Reduced Operations						
	Courts	Critically Diminished						
	Sheriff Departments	Normal Operations						
	Counties	Normal Operations						

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CFCHS COVID-19 Service Availability Status Report

Service Level Availability by Circuit based on LICENSED BED CAPACITY.

Service Availability Summary	Service Level Availability by Circuit based on LICENSED BED CAPACITY.																							
	Crisis Stabilization Units						Detoxification Services						Residential Services Mental Health						Residential Services Substance Abuse					
	Adult			Child			Adult			Child			Adult			Child			Adult			Child		
Circuit	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.	Licensed Capacity	Bed Avail.	% Avail.
Circuit 9	143	96	67%	40	40	100%	50	50	100%	20	20	100%	80	78	98%	32	32	100%	266	217	82%	36	36	100%
Circuit 18	82	72	88%	16	16	100%	33	33	100%	2	2	100%	120	104	87%	112	112	100%	137	111	81%	70	38	54%
Overall Network	225	168	75%	56	56	100%	83	83	100%	22	22	100%	200	182	91%	144	144	100%	403	328	81%	106	74	70%

Service Availability Summary	Specialty Service Capacity Report											
	Circuit	Care Coord	CAT	Club House/Drop-In	CW/FIS	Early Psychosis	FACT	FIT	MAT	MRT	MH Outpt.	SA Outpt.
	Circuit 9	100%	100%	88%	100%	100%	100%	100%	100%	100%	100%	100%
Circuit 18	100%	100%	75%			100%	100%	100%	100%	100%	100%	100%
Overall Network	100%	100%	81%	100%	100%	100%	100%	100%	100%	100%	100%	98%

Notes from NSPs - Capacity, Barriers, and Innovations.

- 211 reporting call volume has increased but continue to see high numbers in calls regarding financial assistance and COVID general information. 2. Providers have reported ways in which the residential and inpatient units can self isolate individuals if needed. In addition to this residential providers are taking into consideration the possibility of creating single occupancy rooms instead of double occupancy in order to increase social distancing.
- Providers in need of PPE are struggling to obtain supplies. ME/FAME is working with DCF HQ to obtain these supplies. CFCHS continues to provide resources for PPE's to the NSP's.
- CFCHS is collaborating with stakeholders to address the potential of mental health needs for the community members at large through virtual support groups. The virtual support links can be found on www.centralfloridacares.org.
- UCF Restores is working with Florida Firefighters association to provide an online web portal, that would allow a Firefighter the ability to communicate with a peer in relation to what they are going through during this crisis.
- Some programs continue to provide services as normal but may be limiting or not accepting new admissions at this time.

Notes regarding service changes

DCF provided guidance that they will allow telephonic services, which is in line with what AHCA is allowing. CFCHS asked that providers prioritize other telehealth methods prior to using telephonic services. They should document efforts made.

This report shows the LICENSED number of beds for subcontractors within the ME network only. Private receiving and residential facilities are not included in this report. AVAILABLE shows the number of beds that may be used regardless of funder for each subcontractor.