CFCHS 2022 Cultural Health Disparity & Behavioral Health Needs Assessment

SUMMARY OF THE 2022 CFCHS REPORT

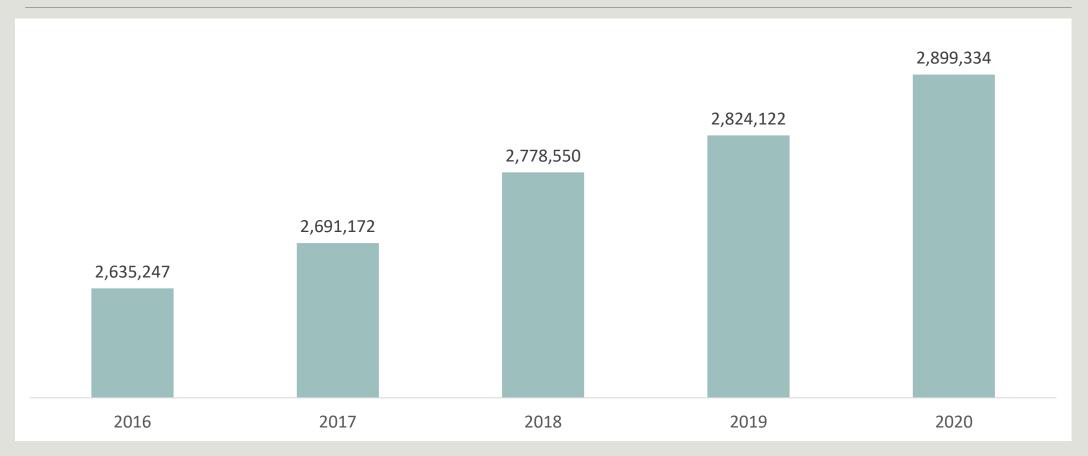
Needs Assessment Components

- CFCHS Service Area Demographic Profile (2016-2020)
- CFCHS Service Area General Health Assessment (2017-2019)
- CFCHS Individuals Served Profile
- CFCHS Service Area Homelessness Profile
- CFCHS Homeless Individuals Served Profile
- Cultural Health Disparity Survey and Focus Group Summary
- No Wrong Door Provider Survey and Focus Groups Summary
- Individuals Served Survey
- Stakeholder Survey
- Peer Recovery Community/Support Specialists Survey

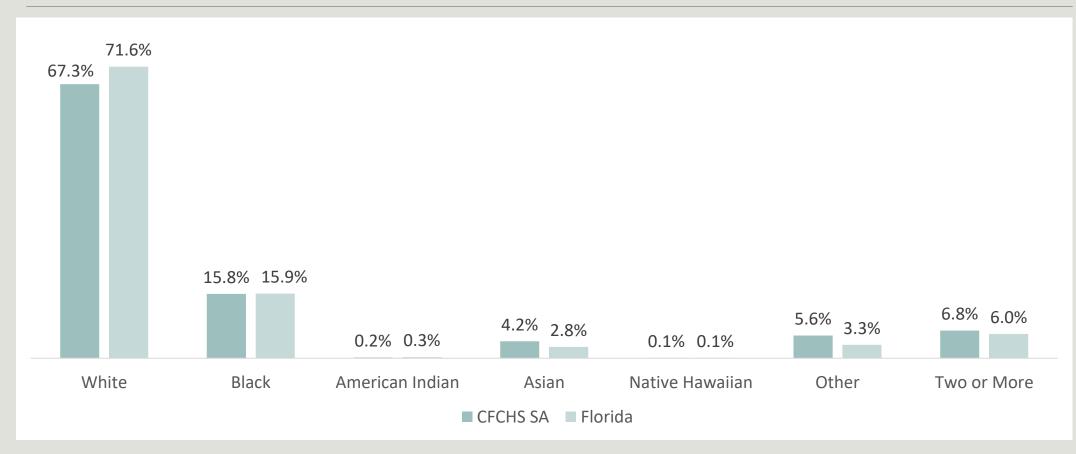
Demographic Profile

CFCHS SERVICE AREA

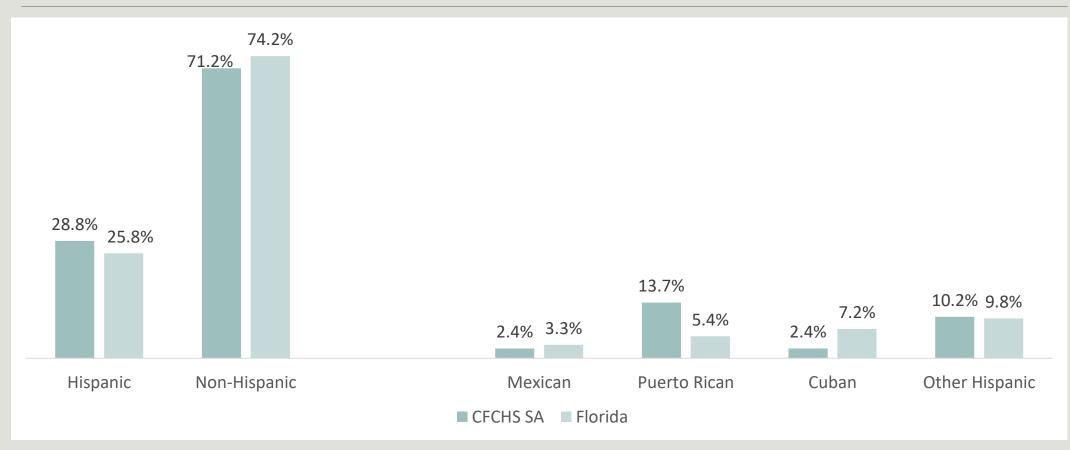
Service Area Population Estimates



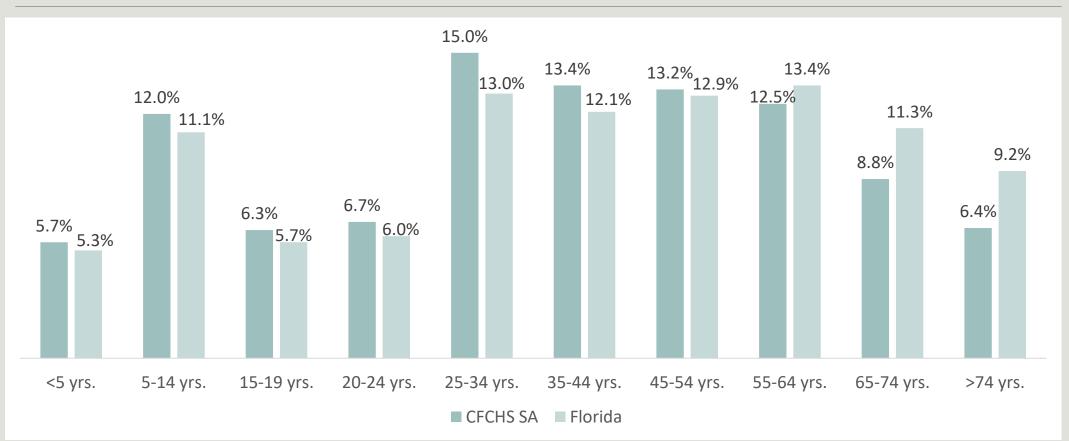
CFCHS Population by Race



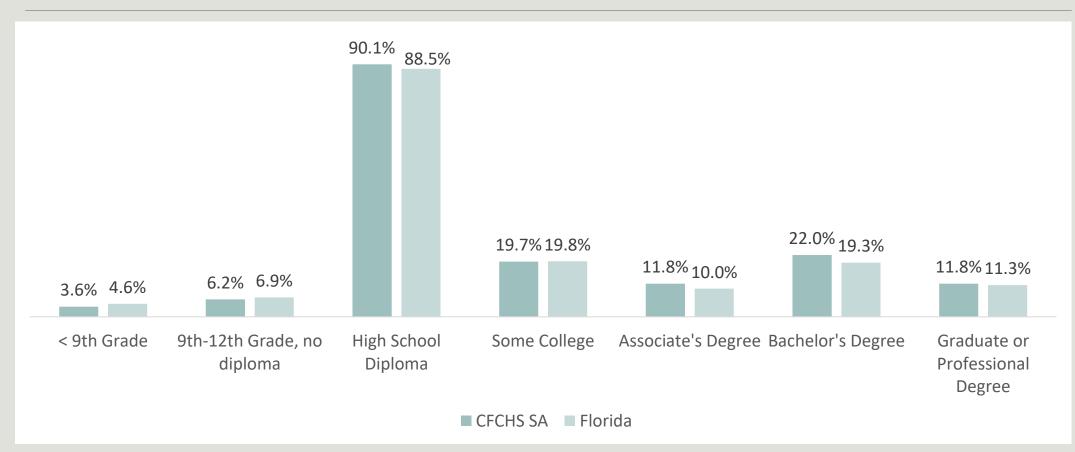
Service Area Population by Ethnicity



Service Area Population by Age

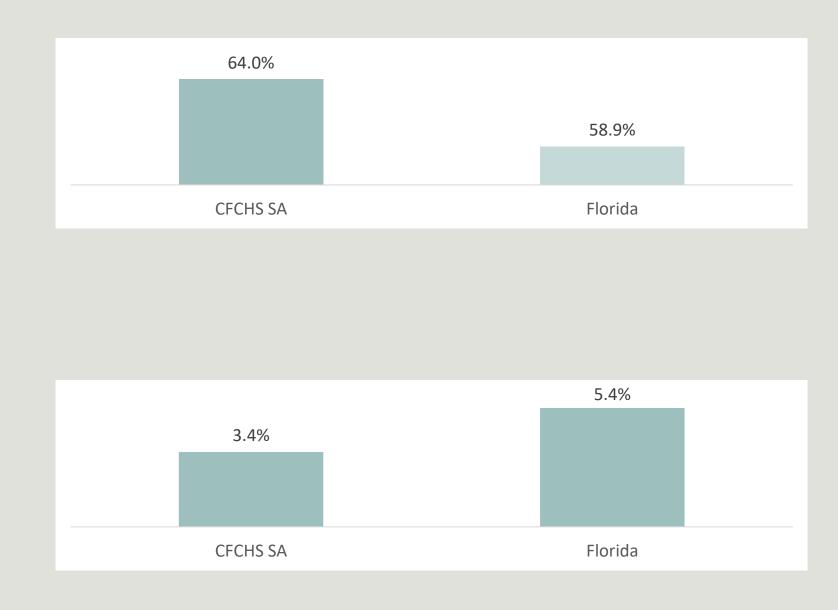


Service Area Population by Educational Attainment

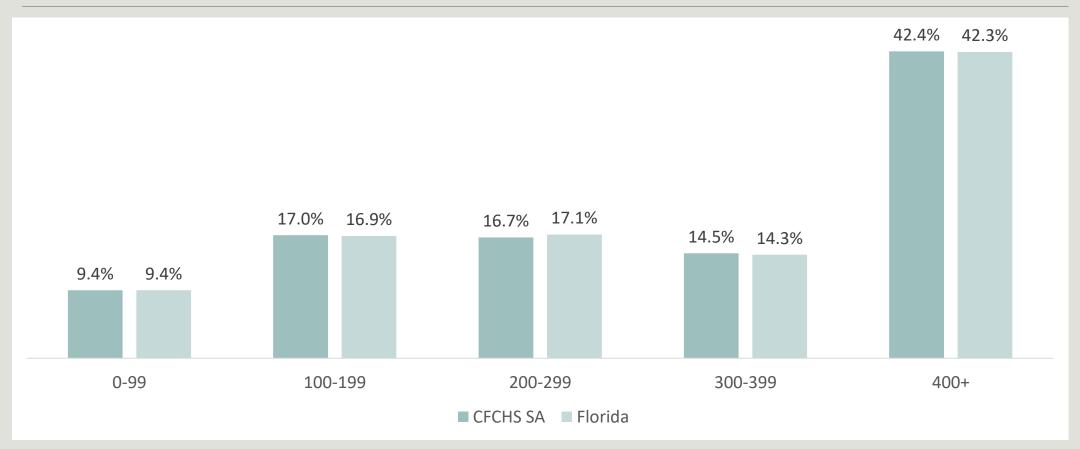


Participation in the Labor Force

Unemployment Rate



Ratio of Income to Poverty

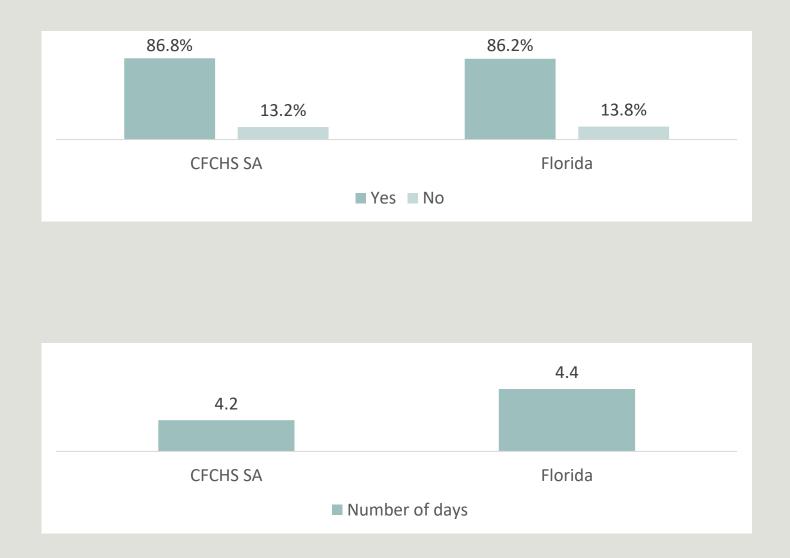


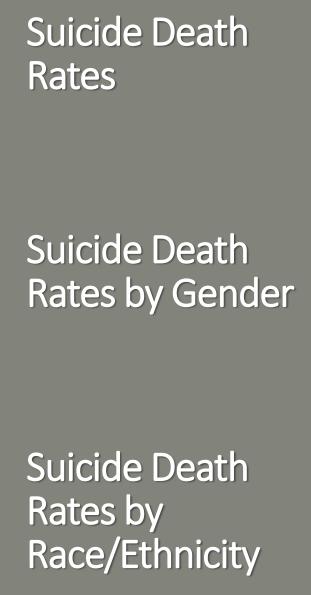
General Health Assessment

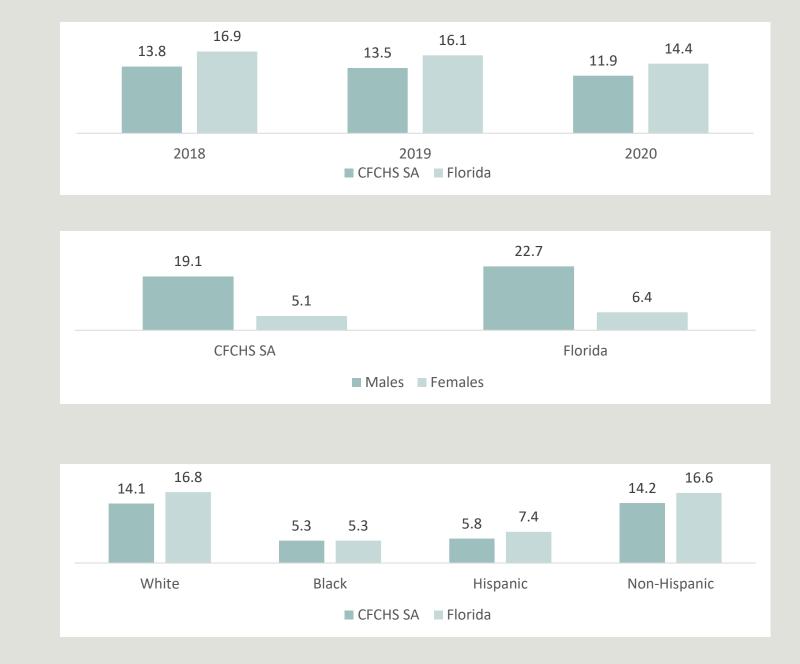
CFCHS SERVICE AREA

Adults with Good Mental Health for the Past 30 Days

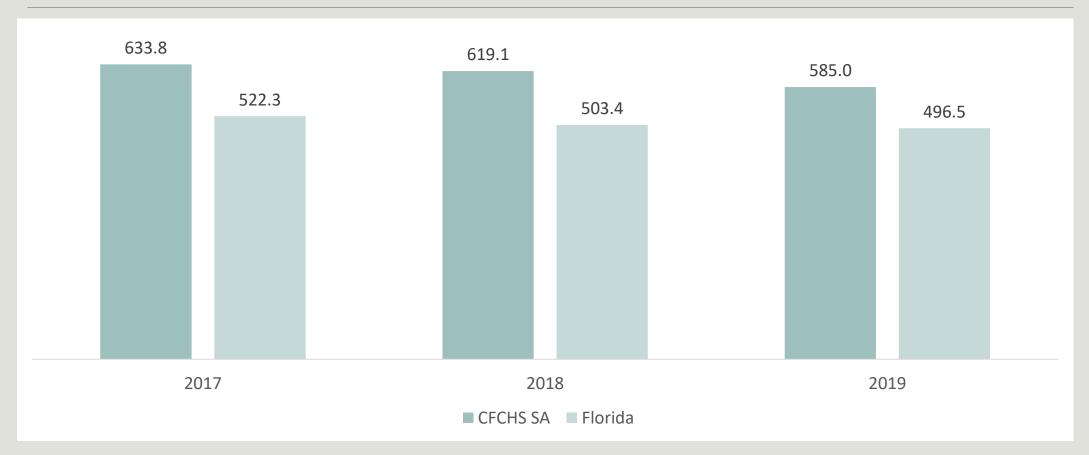
Adult Average Number of Unhealthy Mental Days in the Past 30 Days



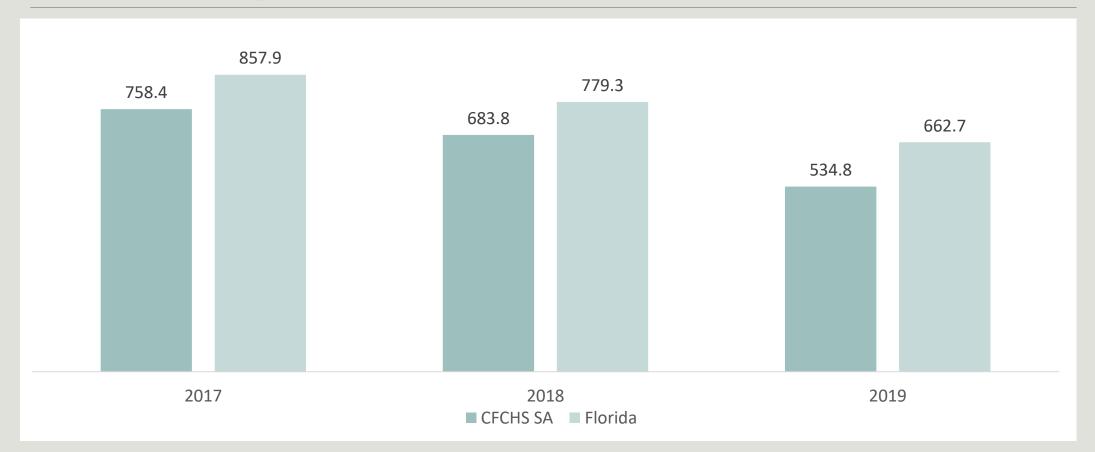




Total Domestic Violence Offences

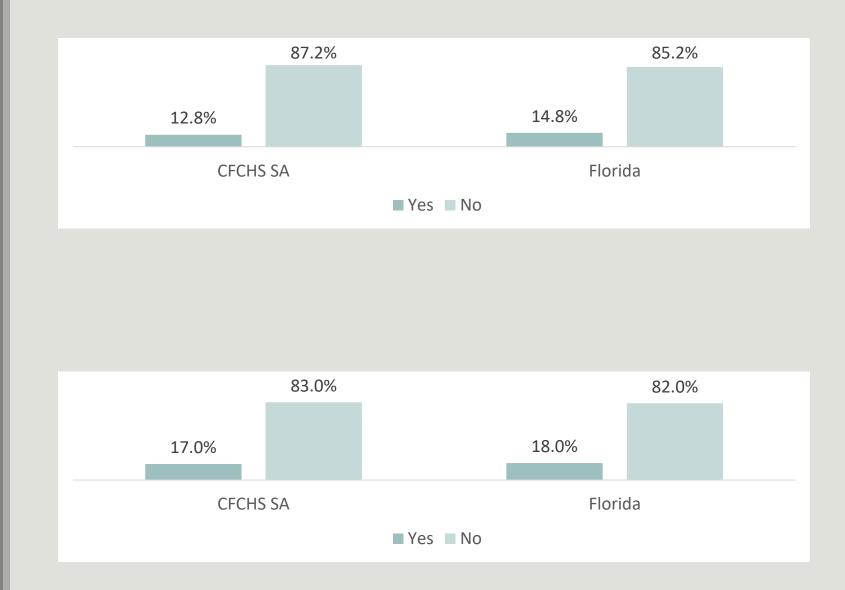


Rates of Children Experiencing Child Abuse, Age 5-11 Years



Adults Who Are Current Smokers

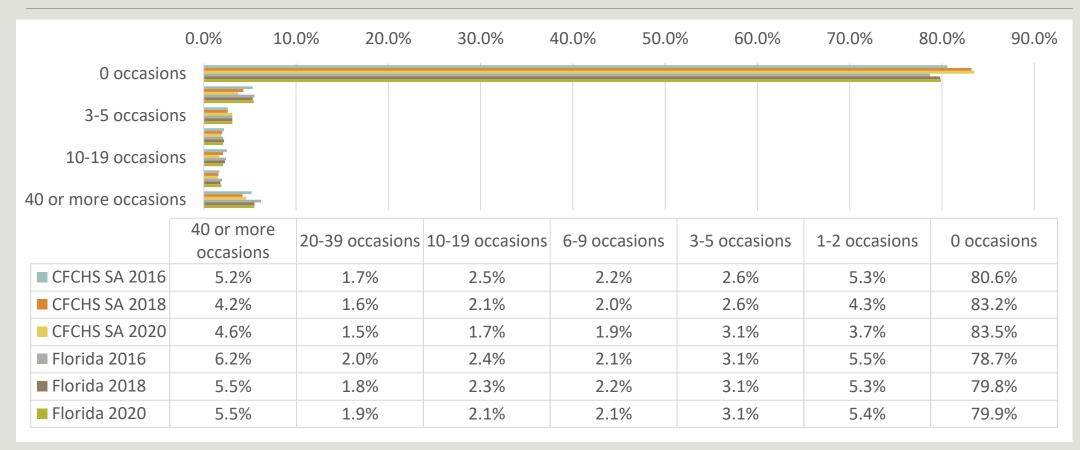
Adults Who Engage in Heavy or Binge Drinking



MS & HS Having Ever Smoked Cigarettes

	0.0%	10.0% 20.0%	30.0%	40.0%	50.0%	60.0%	70.0%	80.0%	90.0%	100.0%
Once in a while but r Regularl	Never Once or twice not regularly y in the past egularly now									
	Regularly now	Regularly in the p	ast	Dnce in a w not regu		Onc	e or twice		Never	c .
CFCHS SA 2016	0.5%	0.9%		2.4%	6		7.6%		88.6%	,)
CFCHS SA 2018	0.2%	0.8%		1.7%	6		5.8%		91.5%	,)
CFCHS SA 2020	0.2%	0.8%		1.6%	6		4.7%		92.6%	,)
Florida 2016	1.0%	1.4%		3.0%	6		8.7%		85.9%	,)
Florida 2018	0.5%	1.1%		2.2%	6		7.5%		88.7%	,)
Florida 2020	0.4%	0.8%		1.5%	6		6.3%		91.0%	,)

MS & HS Having Ever Used Marijuana or Hashish in their Lifetimes



MS & HS – How many occasions have you vaped nicotine in your lifetime?

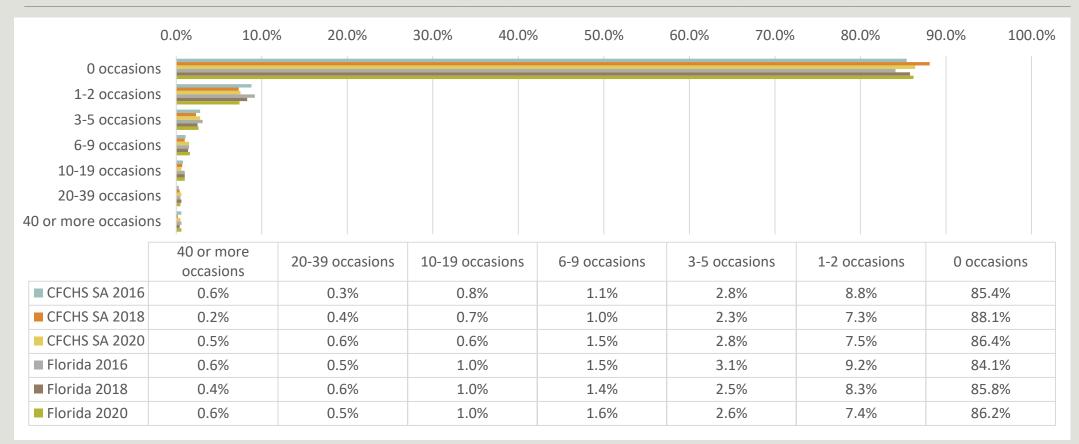
MS & HS – How many occasions have you vaped marijuana in your lifetime?

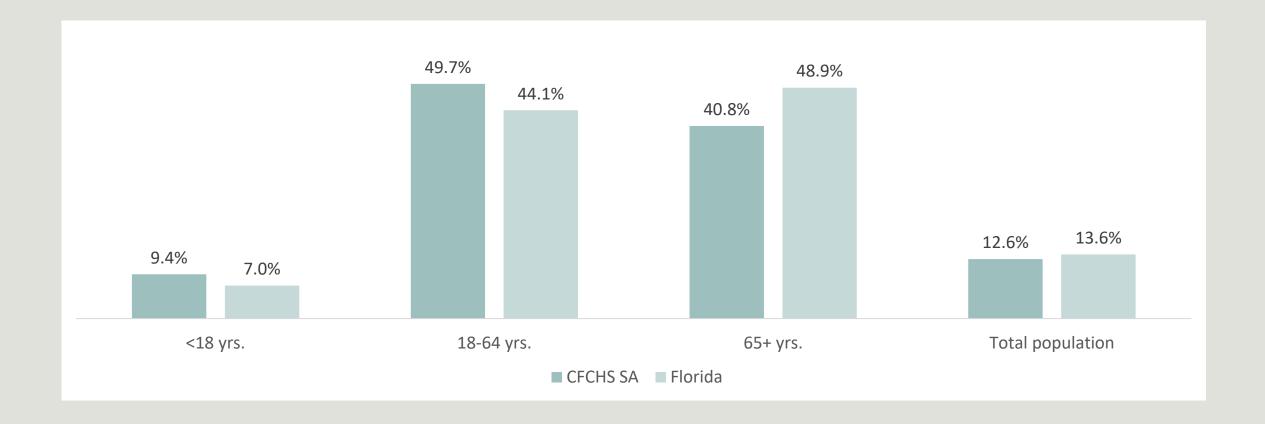


MS & HS – On how many occasions have you had alcoholic beverages to drink in your lifetime?

	0.0%	10.0%	20.0% 3	0.0% 40	0.0% 50.0	0% 60.0%	% 70.0
0 occasions	5						
1-2 occasions	5						
3-5 occasions	5	-					
6-9 occasions							
10-19 occasions	5 						
20-39 occasions	5						
10 or more occasions	5						
	40 or more occasions	20-39 occasions	10-19 occasions	6-9 occasions	3-5 occasions	1-2 occasions	0 occasions
CFCHS SA 2016	2.6%	2.9%	4.5%	4.8%	8.0%	14.2%	63.1%
CFCHS SA 2018	2.0%	3.0%	4.0%	4.5%	6.9%	14.2%	65.4%
CFCHS SA 2020	2.3%	2.6%	3.7%	4.0%	7.6%	15.2%	64.6%
Florida 2016	3.2%	3.0%	5.0%	5.3%	8.3%	14.4%	60.9%
Florida 2018	2.7%	2.7%	4.2%	4.7%	7.8%	14.5%	63.5%
Florida 2020	2.4%	2.3%	4.0%	4.5%	7.6%	14.6%	64.7%

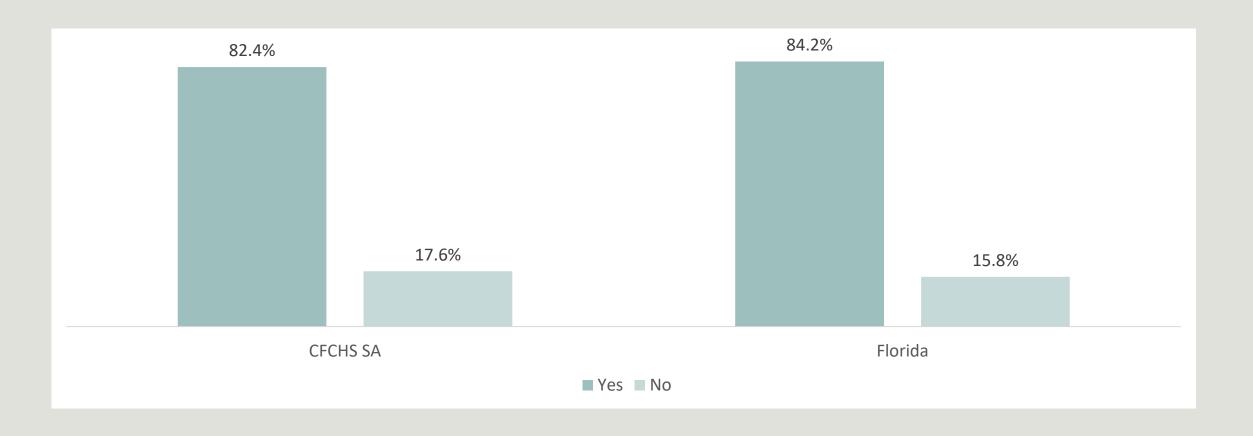
HS – On how many occasions in your lifetime have you woken up after a night of drinking alcoholic beverages and not been able to remember the things you did or the places you went?





Civilian Noninstitutional Population with a Disability

(Hearing, vision, cognitive, ambulatory, self-care, and independent living)

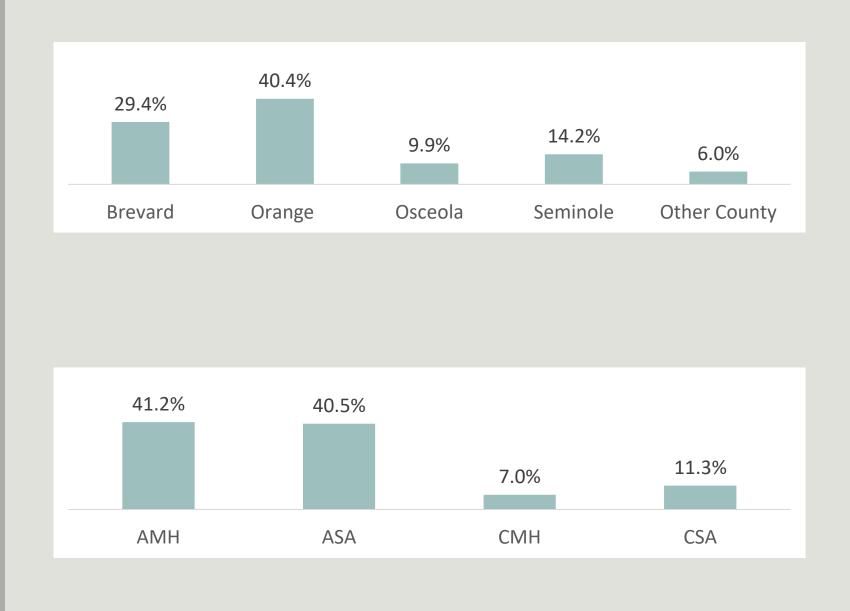


Percentage of Adults with Any Type of Health Care Insurance Coverage

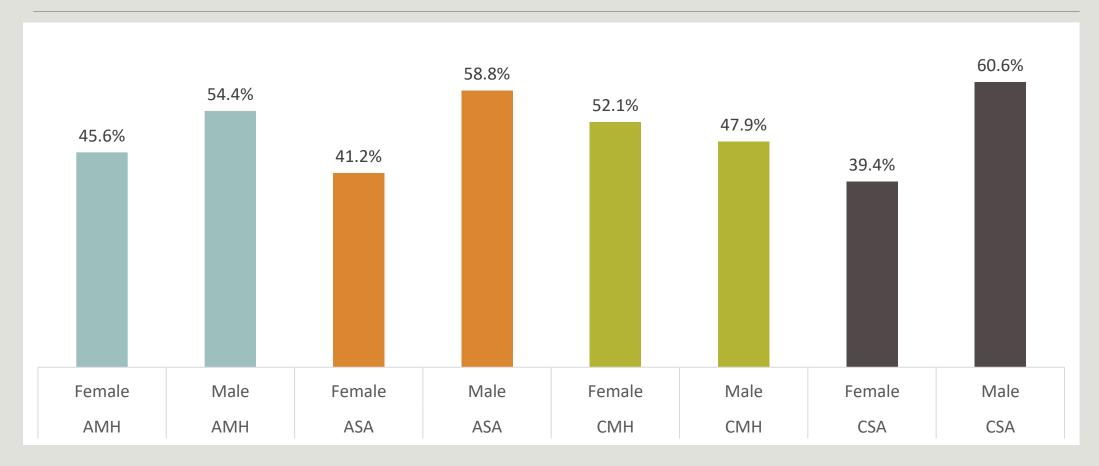
CFCHS Individuals Served Population Profile

Individuals Served by County

Individuals Served by Program

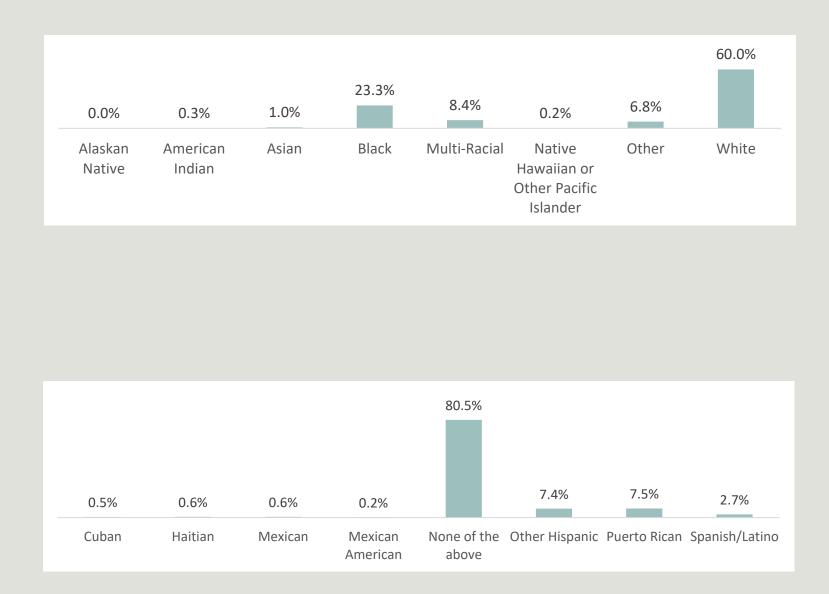


Individuals Served by Program and Gender

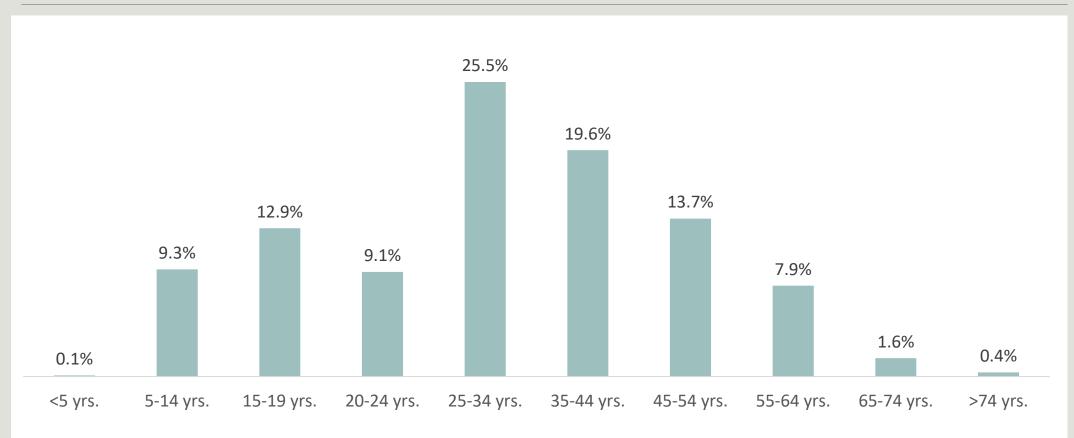


Individuals Served by Race

Individuals Served by Ethnicity



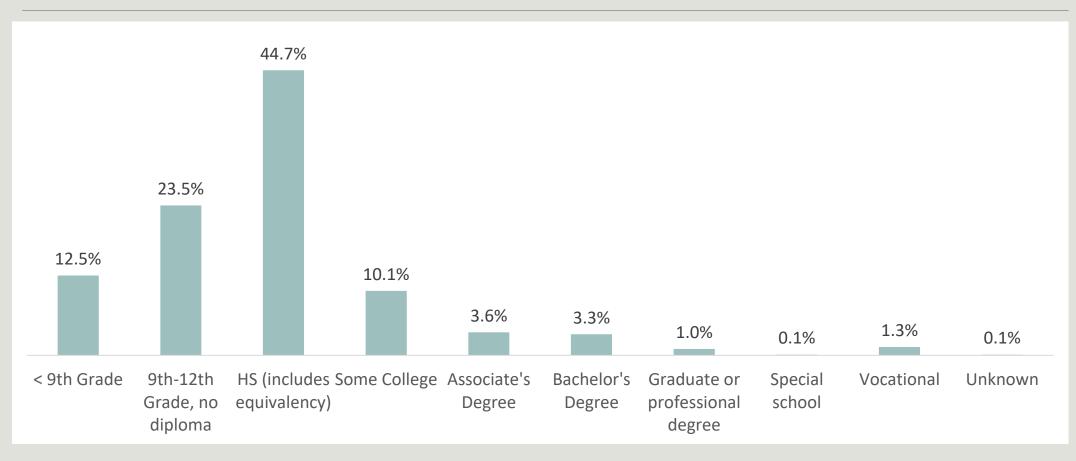
Individuals Served by Age Range



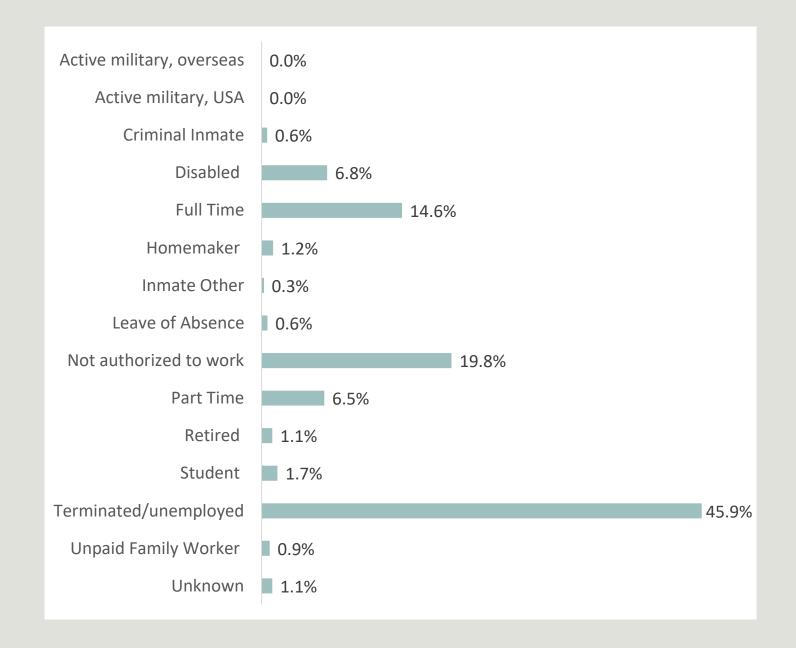
Individuals Served by Residential Status

	0.6%	Assisted Living Facility (ALF)	
	0.0%	Children Residential Treatment Facility	
	0.8%	Correctional Facility	
	0.0%	Crisis Residence	
22.20/	2.6%	Dependent Living - with Non-Relatives	
23.3%		Dependent Living - with Relatives	
	0.2%	DJJ Facility	
	0.2%	Foster Care/Home	
	0.7%	Group Home	
12.4%		Homeless	
23.4%	0.2%	Hospital	
23.7/0		Independent Living - Alone	
	5.1%	Independent Living - with Non-Relatives	
12.0%		Independent Living - with Relatives	
	0.0%	Limited Mental Health Licensed ALF	
16.3%		Not Available or Unknown	
	0.4%	Nursing Home	
	0.4%	Other Residential Status	
	1.2%	Supported Housing	

Individuals Served by Educational Attainment



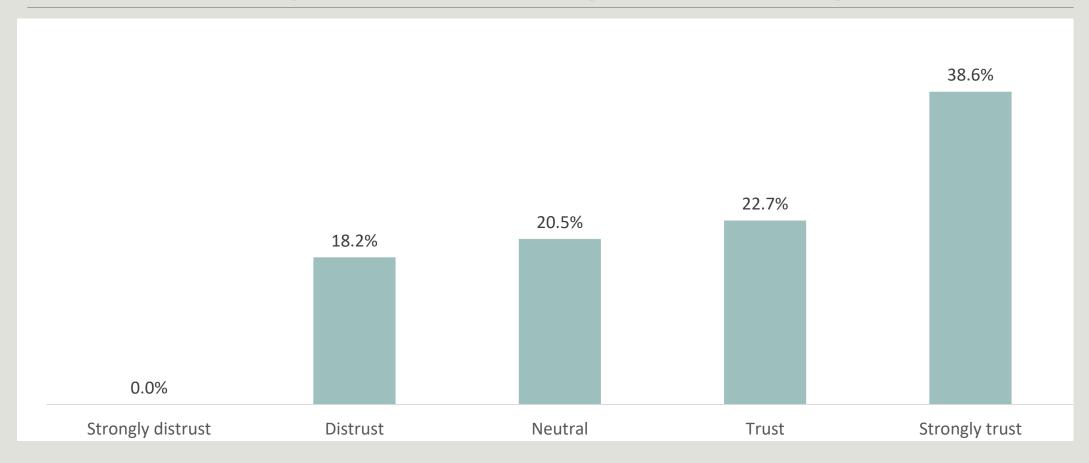
Individuals Served by Employment Status



Cultural Health Disparity Survey

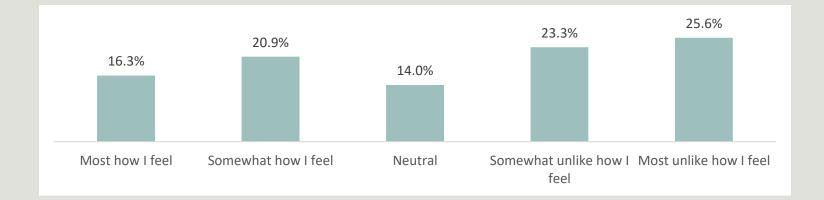
PERCENTAGE OF RESPONDENTS (N=44)

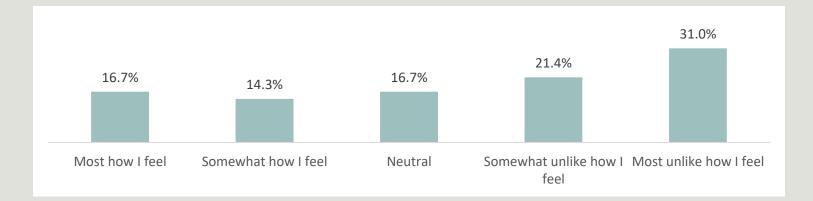
How would you rate your trust in the behavioral health care system to treat you with respect?



This is a private issue I keep to myself

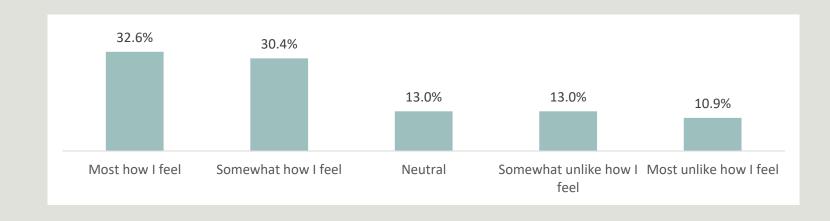
This is a private issue that stays in the family

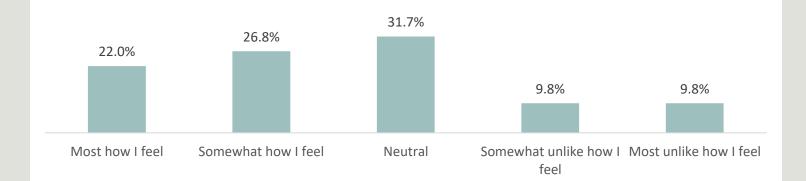




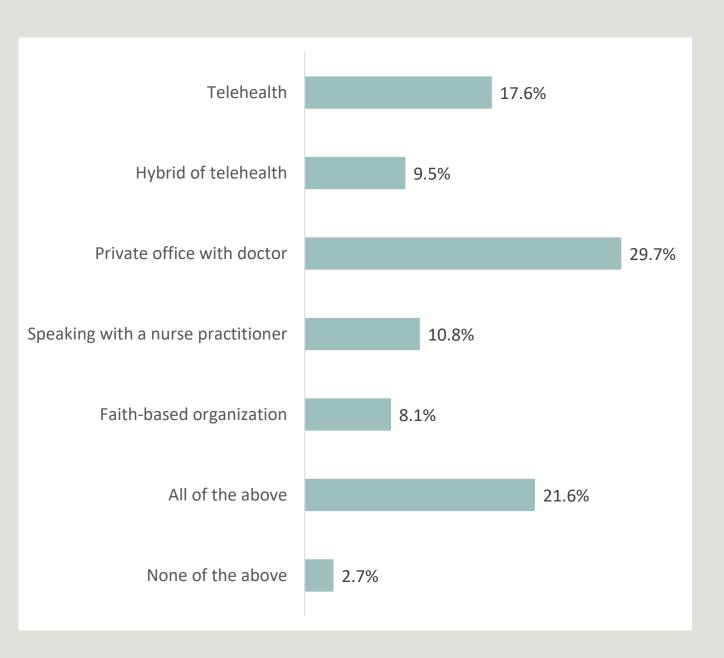
I am comfortable sharing my challenges with others.

I am more comfortable with people like me.

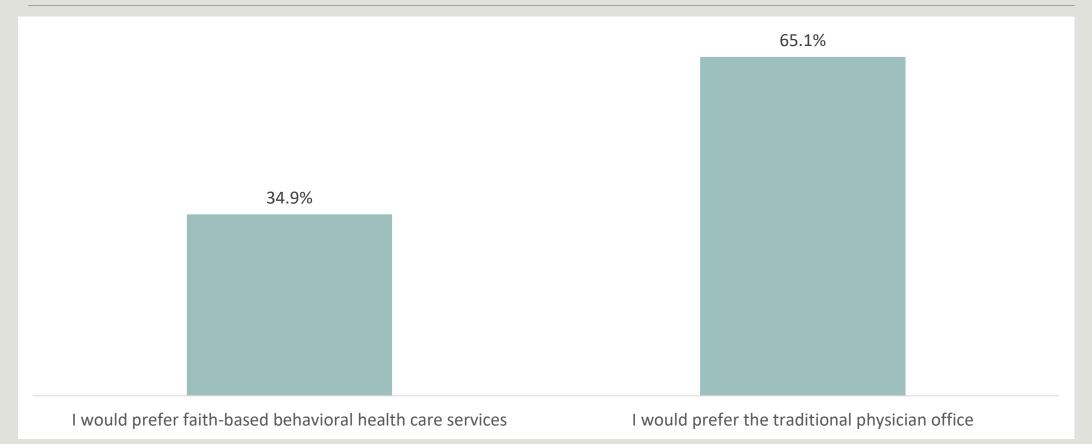




In which settings have you been most comfortable discussing your behavioral health concerns?

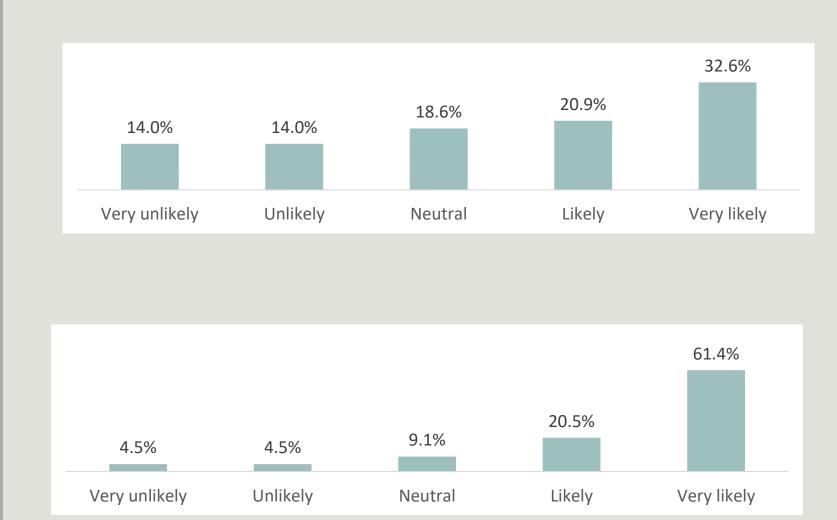


Would you be more comfortable going to a faith-based organization OR prefer the traditional physician office?



How comfortable would you be in group therapy?

How comfortable would you be in individual therapy?



No Wrong Door Survey

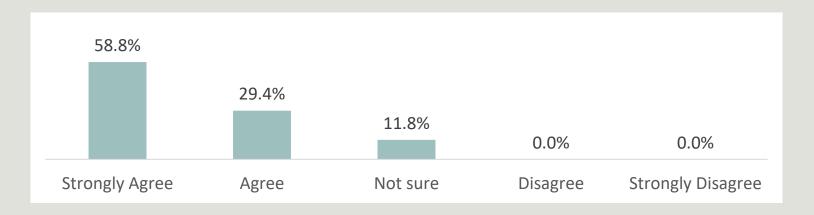
NETWORK SERVICE PROVIDER SURVEY – Percentage of Respondents (N=17)

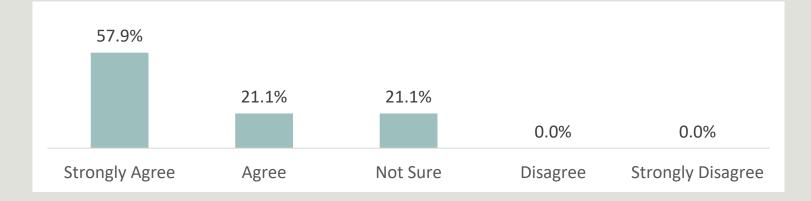
Overall Summary

- 32% worked in an adult residential facility, 28% worked in an adult outpatient program, and 20% were in peer recovery support.
- 81.3% felt the NWD access works well within their organization, and 88.2% felt the organization has a role to play.
- 82.4% strongly agreed the organization provides person-centered care.
- 82.4% strongly agreed the agency hires employees who are culturally sensitive and competent.
- 88.2% strongly agreed that their organization ensures that services are of high quality.
- 82.4% strongly agreed that the organization tracks individuals served, services performance, and costs to continually evaluate and improve outcomes.

Organization has strong care coordination process

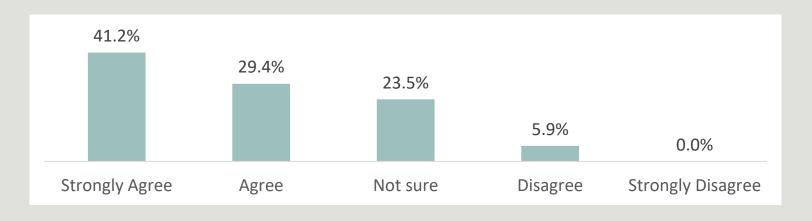
Organization has taken action to improve referral and care coordination

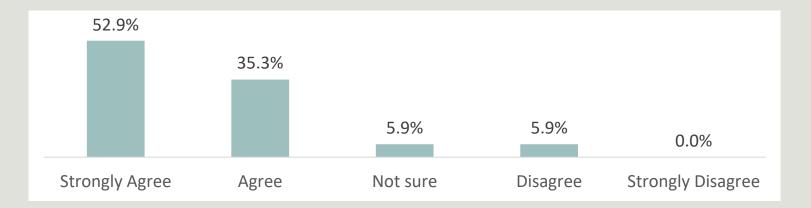




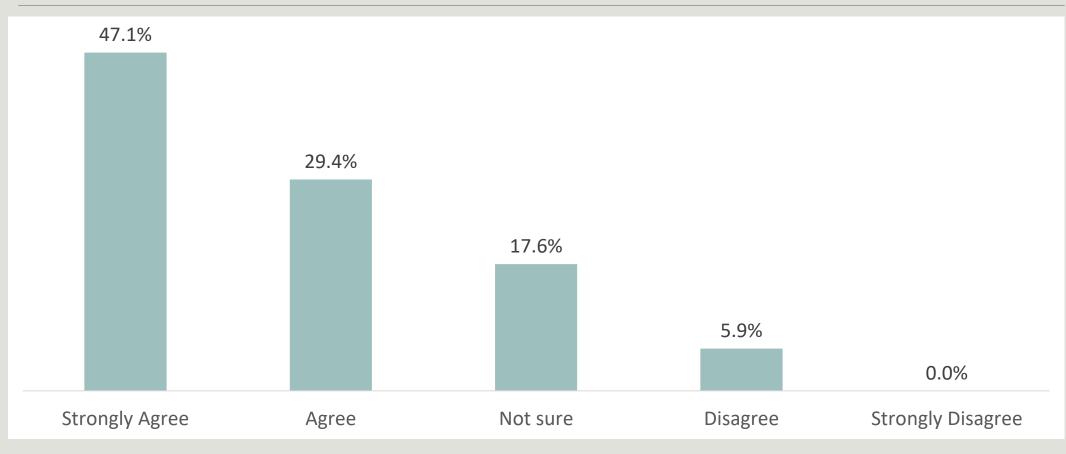
Linkages to crisis intervention and support are occurring

The organization promotes its services and resources very well

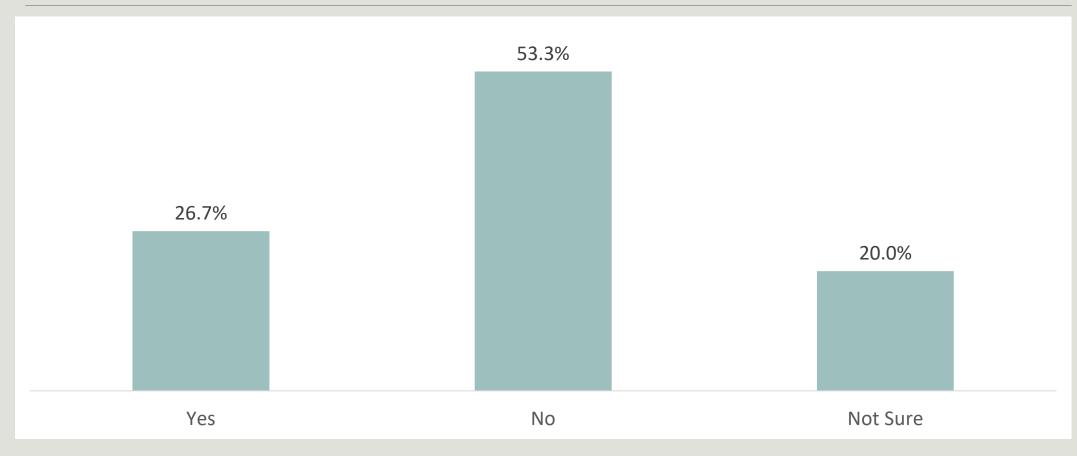




It's easy for individuals to access the services they need quickly and efficiently

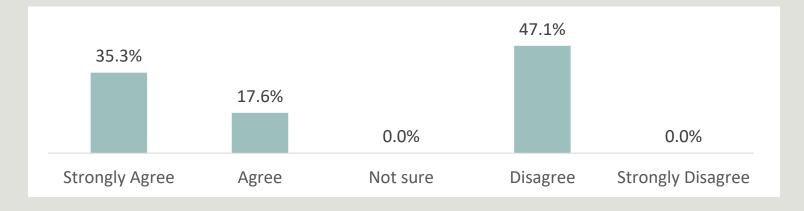


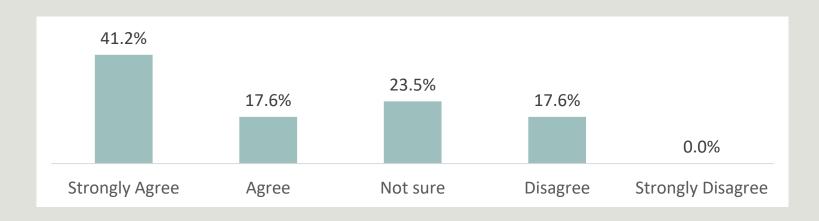
Do you think a standard intake and screening process for state agencies and community partners would help individuals get into services more quickly?



Individuals in need of services have equal access to care

Stakeholders help to address and advocate for equal access to care at system entry points



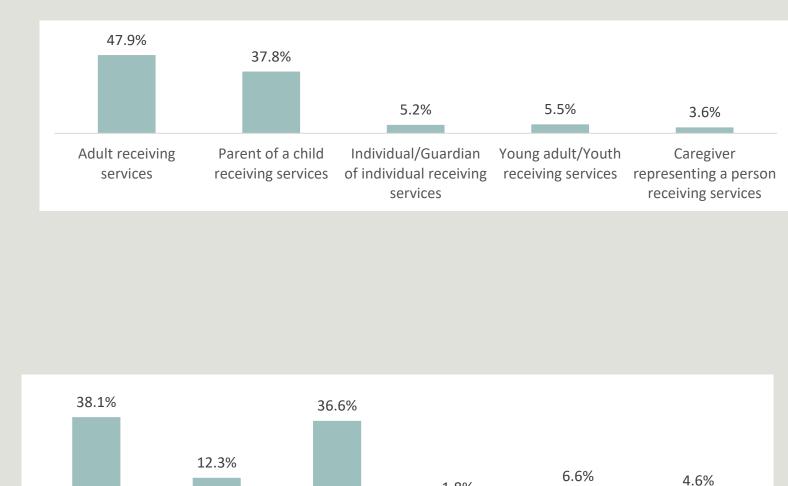


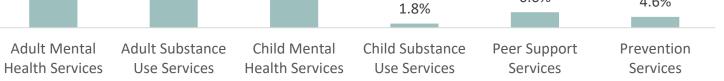
Individuals Served Survey

PERCENTAGE OF RESPONDENTS (N=385)

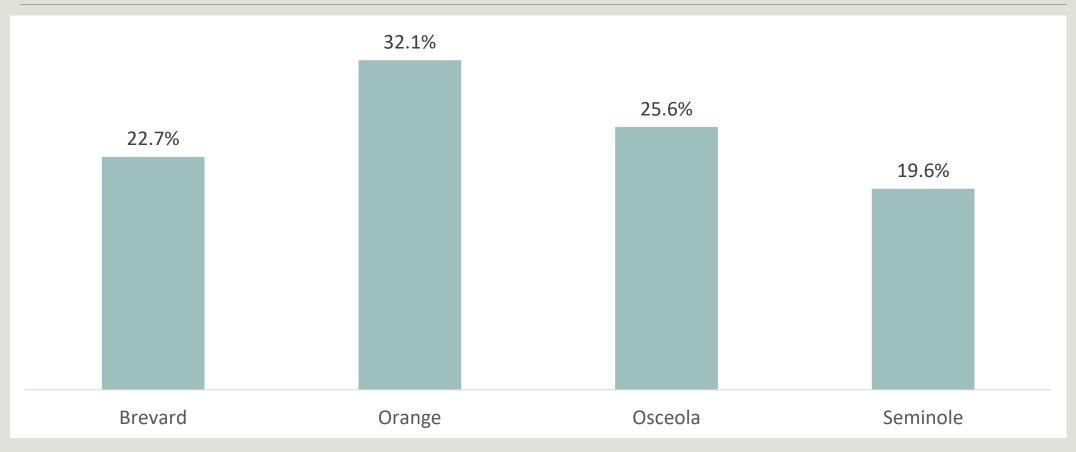
Which best describes you?

What type of service did you or the person you are representing receive?



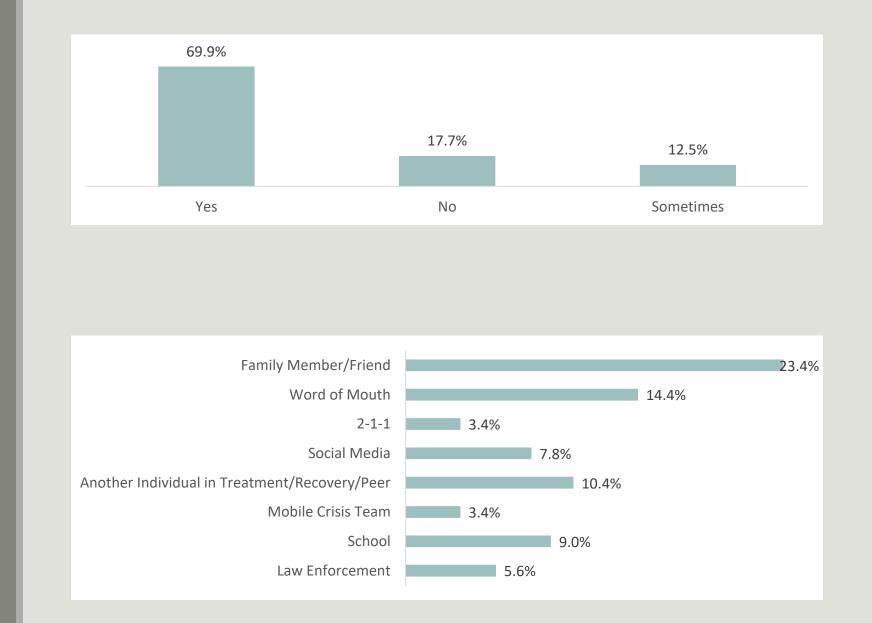


Which county do you live in?



Did you know where to go for mental health and substance use services when you needed them?

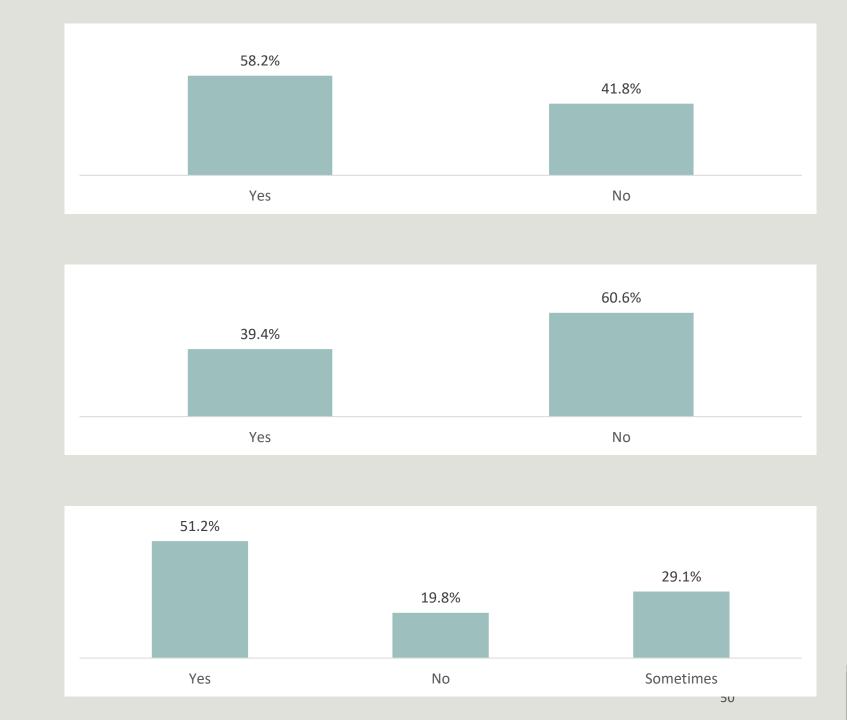
How did you learn about mental health and substance use services when you needed them?



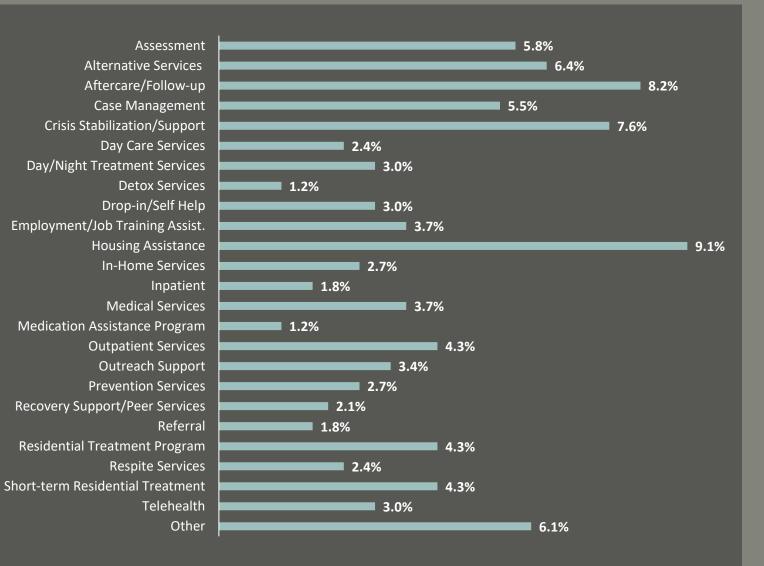
Are you aware of 2-1-1?

Have you ever called 2-1-1?

When you called 2-1-1, were they helpful in getting you the services needed?

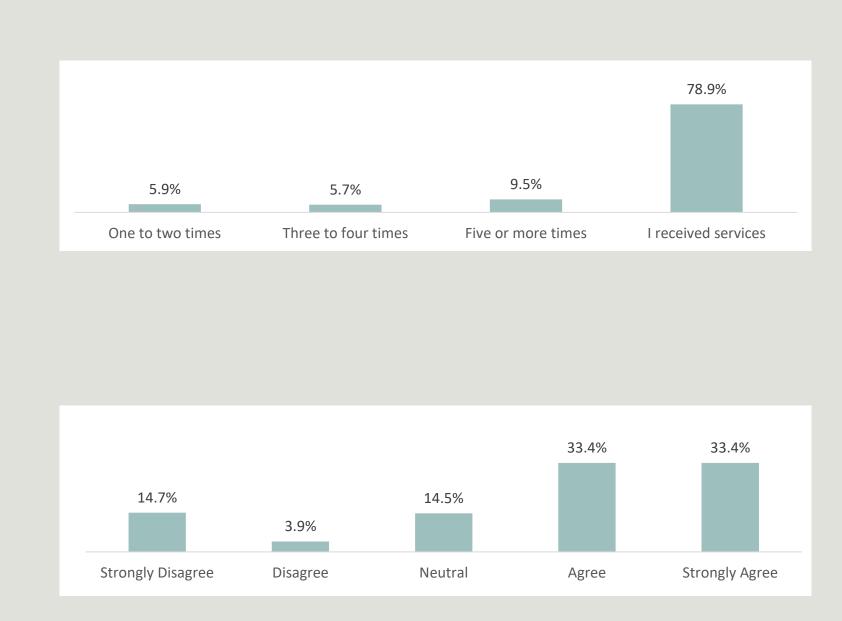


Services needed but not able to get



How many times during the last 12 months were you not able to get the services you needed?

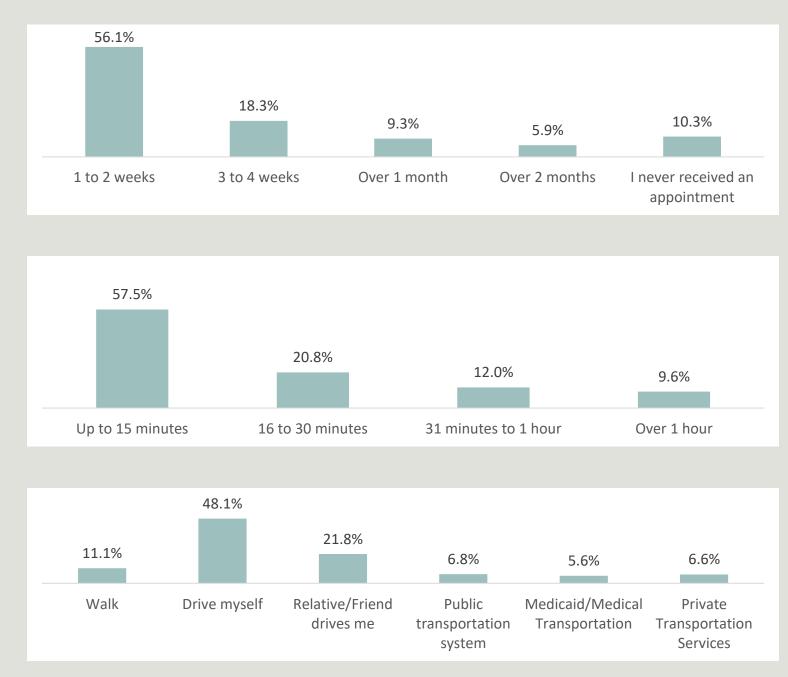
The services and planning I received were focused on my treatment needs (patient centered)



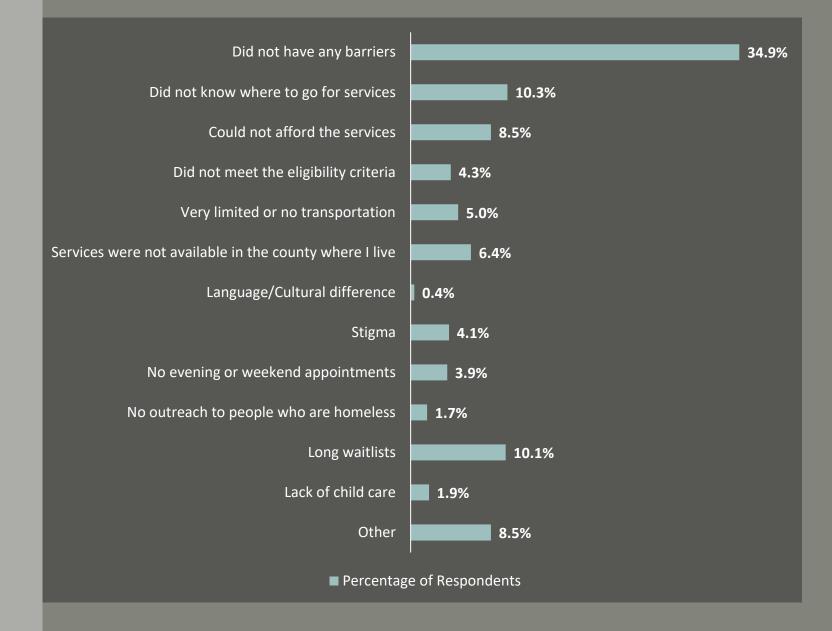
How long did it take from the time you requested an appointment to the time you received the services?

How long did it take to travel to the services?

How did you travel to the services?



What were the obstacles getting the care you needed?

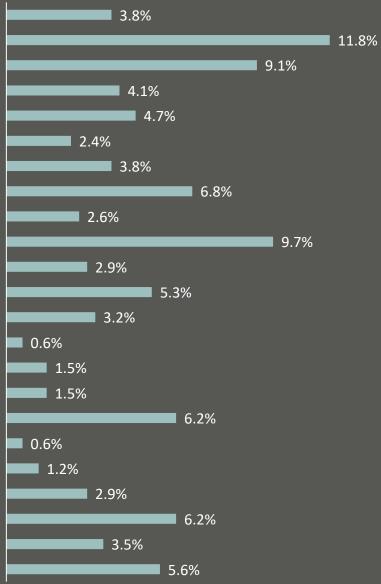


Stakeholder Survey

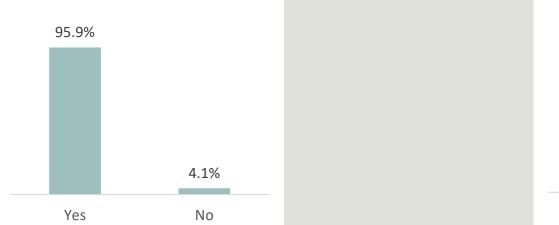
PERCENTAGE OF RESPONDENTS (N=123)

Respondents by Organization service sector

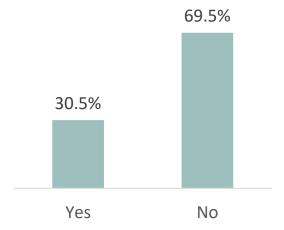
	Adult Serving Agency
	Adult Mental Health Care
	Adult Substance Use Treatment
	Children Serving Agency
	Children Mental Health Care
	Children Substance Use Treatment
	Adult and Children Serving Agency
	Adult and Children Mental Health Serving Agency
	Adult and Children Substance Use Treatment Agency
	Case Management
	Child/Youth Advocacy
	Children and Family Services
	School (elementary, middle or high school)
0.	Domestic Abuse Advocacy
	Faith-based Family Services
	Foster Care/Child Welfare
	Homeless Services
0.	Juvenile Justice
	Law Enforcement
	Local Government
	Social Services
	Residential Care
	Other



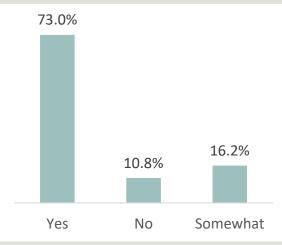
Aware of 2-1-1?



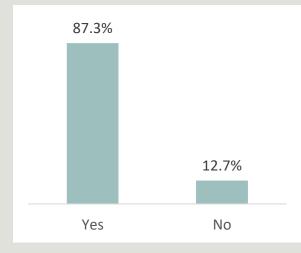
Accessed 2-1-1 in past 6 months?



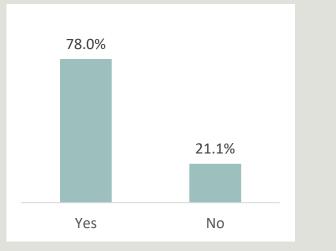
When accessed, helpful?



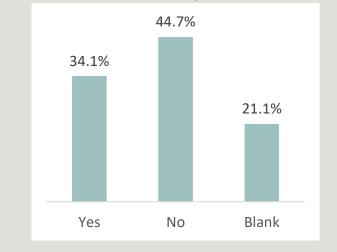
Directed individuals to 2-1-1?



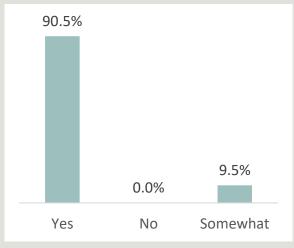
Aware of CFCHS?



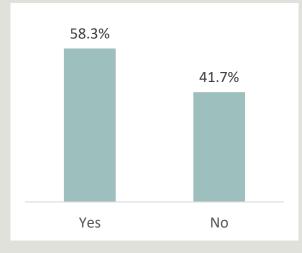
Accessed CFCHS in past 6 months?



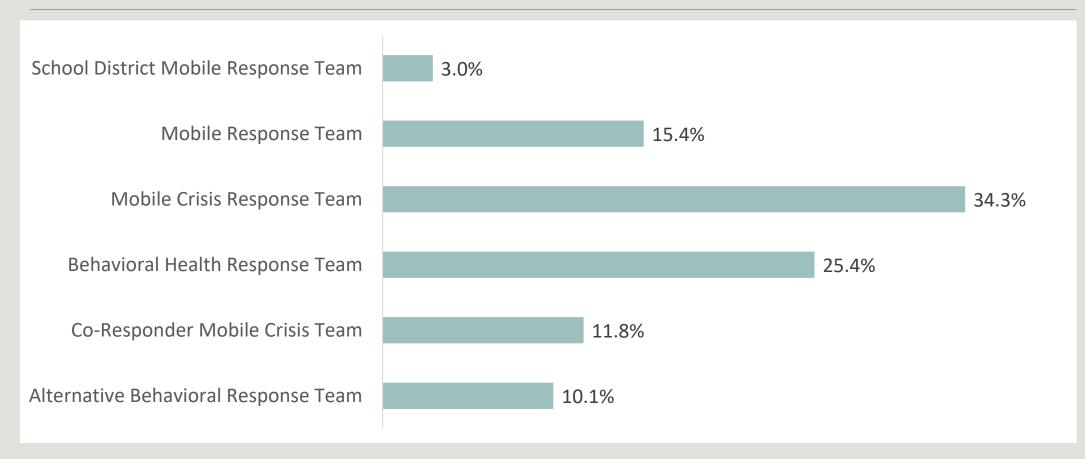
When accessed, helpful?



Directed individuals to CFCHS?



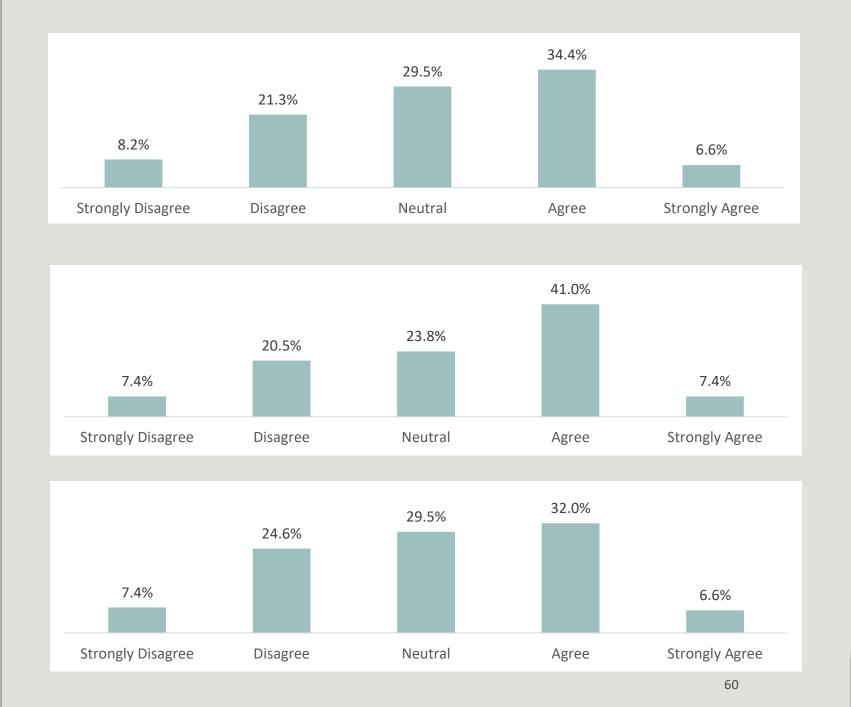
Crisis Models in Your Area



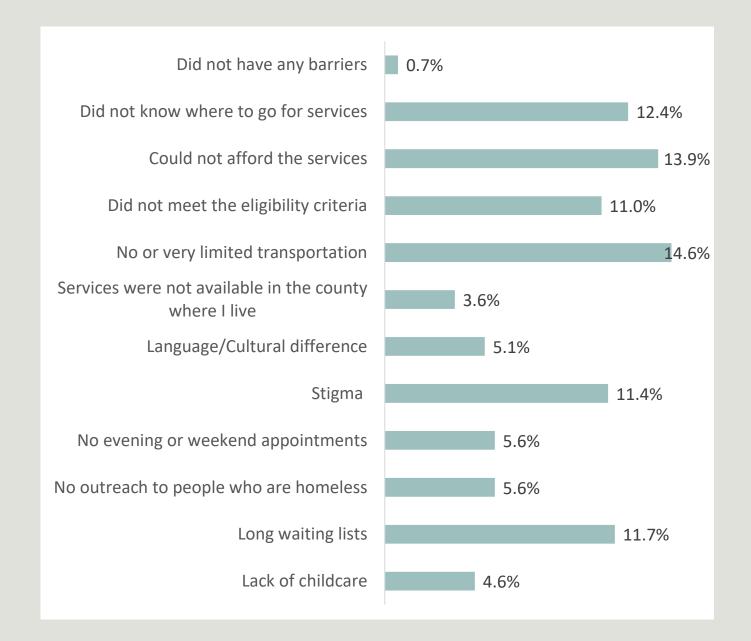
Linkages to needed services are coordinated and well established across the system

In general, behavioral health care and peer services are accessible in your area

The process for referrals is easily accessible



Barriers for consumers accessing services in your area



Needed to Improved Patient-Centered Care and Planning

NEEDED SERVICES AND RESOURCES

Affordable Housing

Providers

Fully Staffed Provider Offices

Detox Beds

Outpatient Counseling

Psychiatric Services

Improved Quality of Life

TOP THREE PATIENT-CENTERED RESOURCES

School-based Services

Crisis Response Services

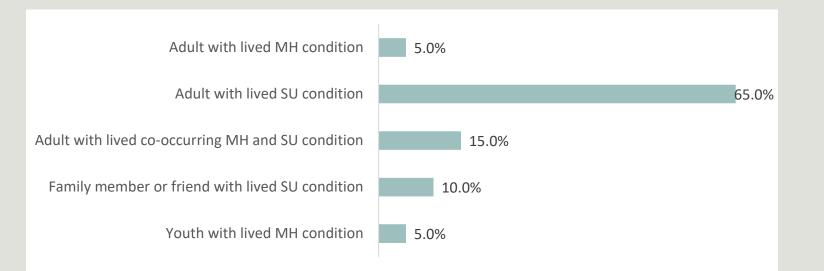
Community-based Providers

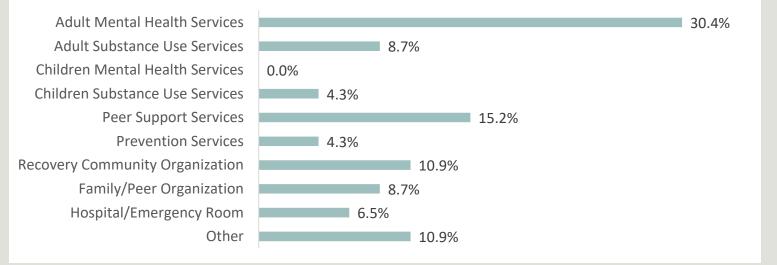
Peer Recovery Community/Support Specialist Survey

PERCENTAGE OF RESPONDENTS (N=20)

Experience

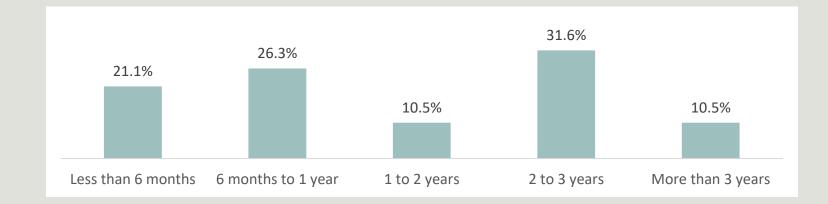
Type of Service

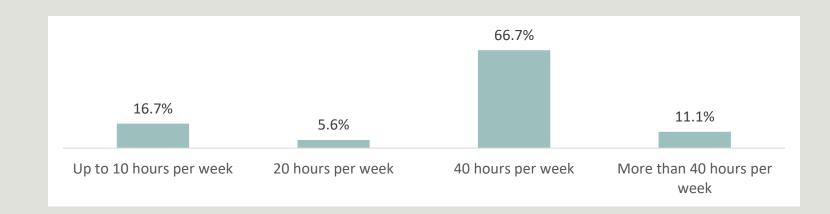




Length of Employment

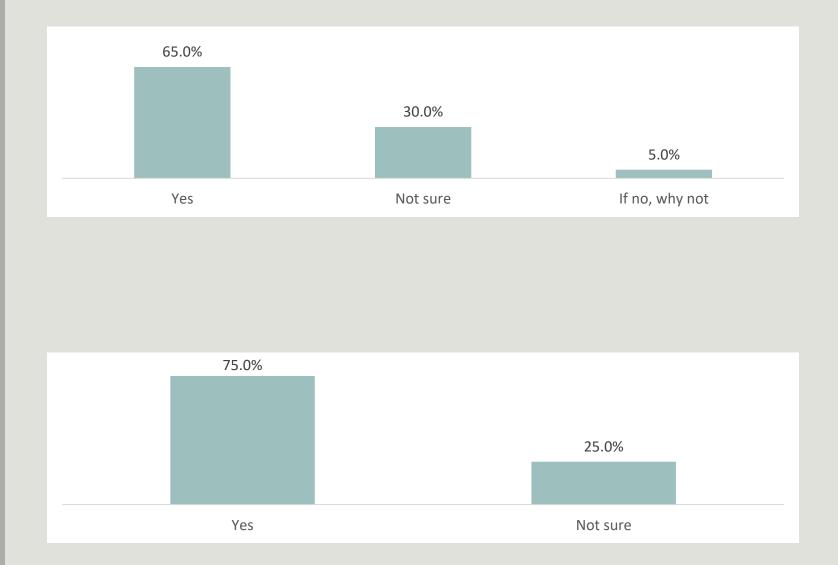
Work Schedule



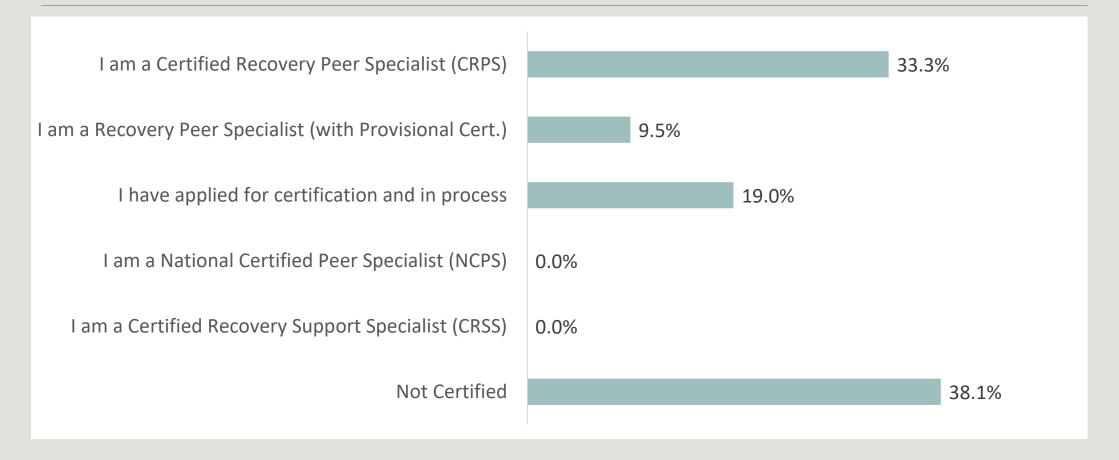


Does the agency use recovery peer support services?

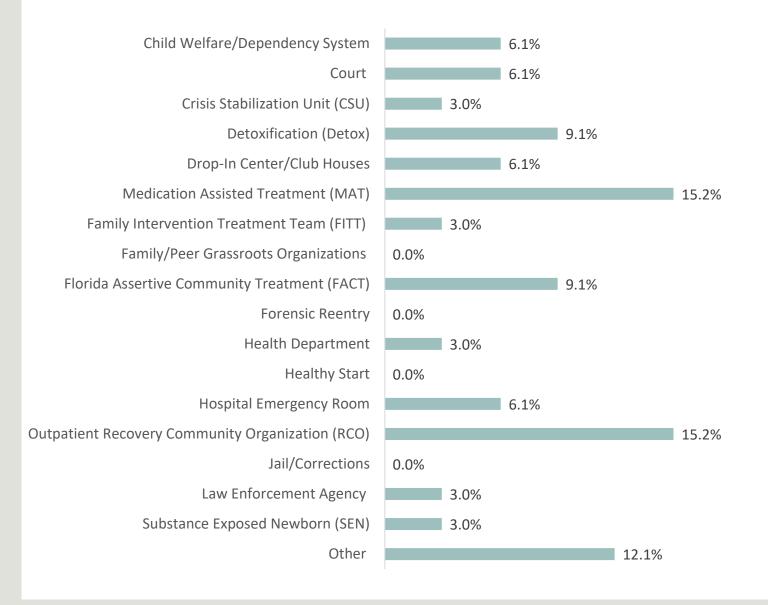
Does the agency adhere to recovery support best practices?



Qualifications that best describe your status

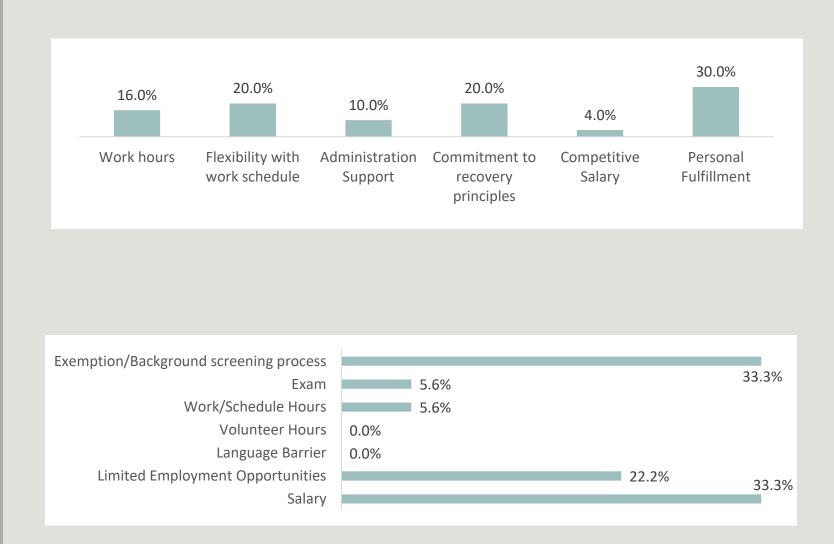


Facility/program setting where you deliver peer recovery support services

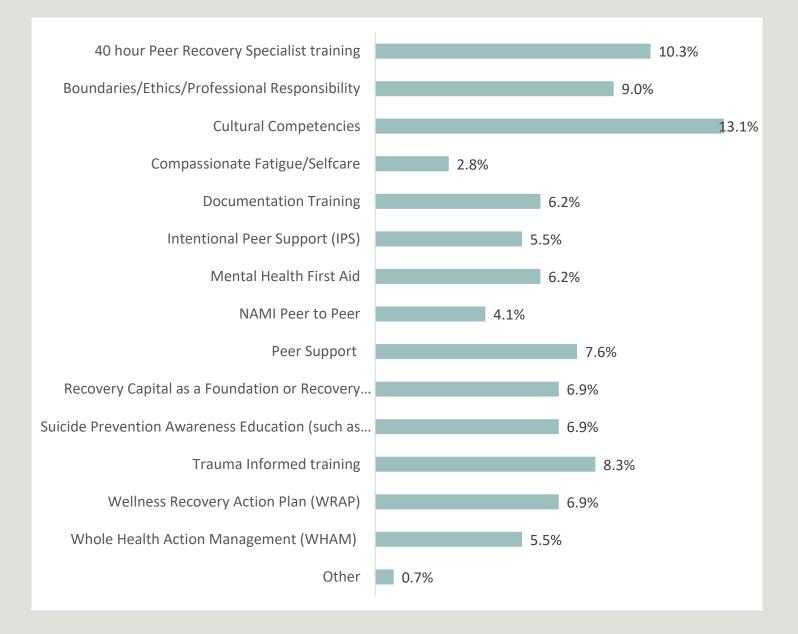


Reasons for staying with the company

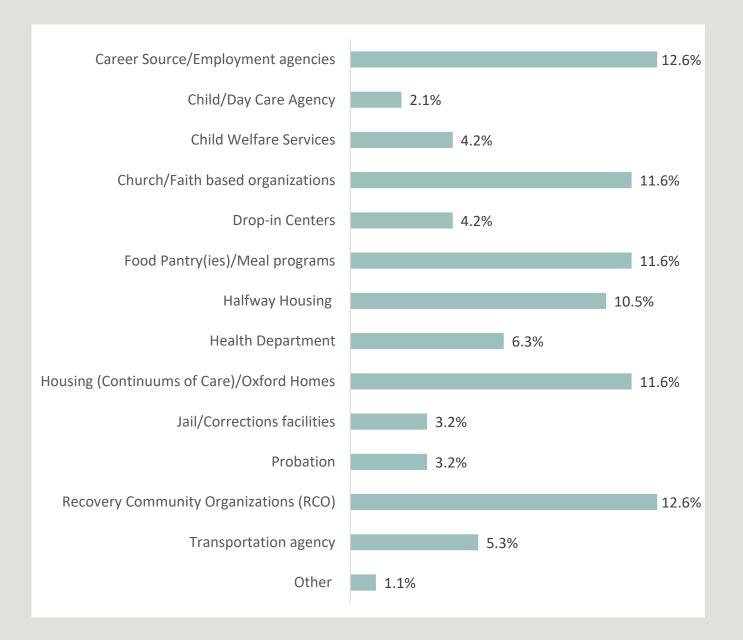
Barriers experienced in the hiring process



Recommended Trainings

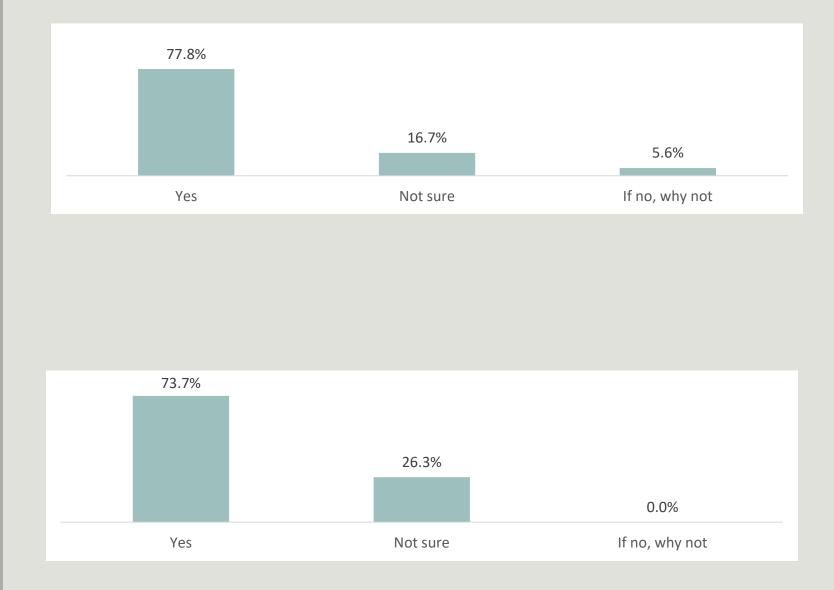


Aware of Partnerships that provide other resources



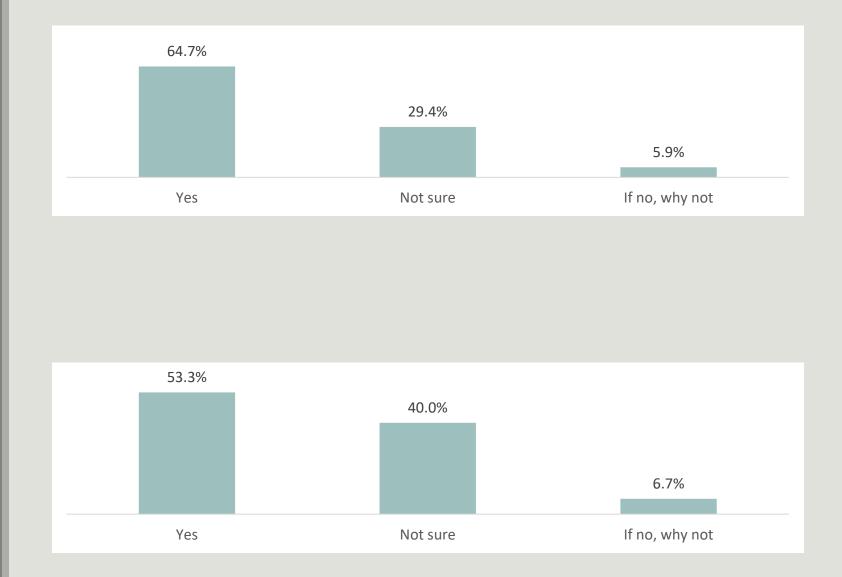
Ability to offer choices

Does the organization help to reduce stigma by promoting recovery language



Does the agency include peers in program development, evaluation, and improvement?

Does the agency include peers in recovery management and board meetings?





Thank you