

CFCHS 2022 Cultural Health Disparity & Behavioral Health Needs Assessment

SUMMARY OF THE 2022 CFCHS REPORT

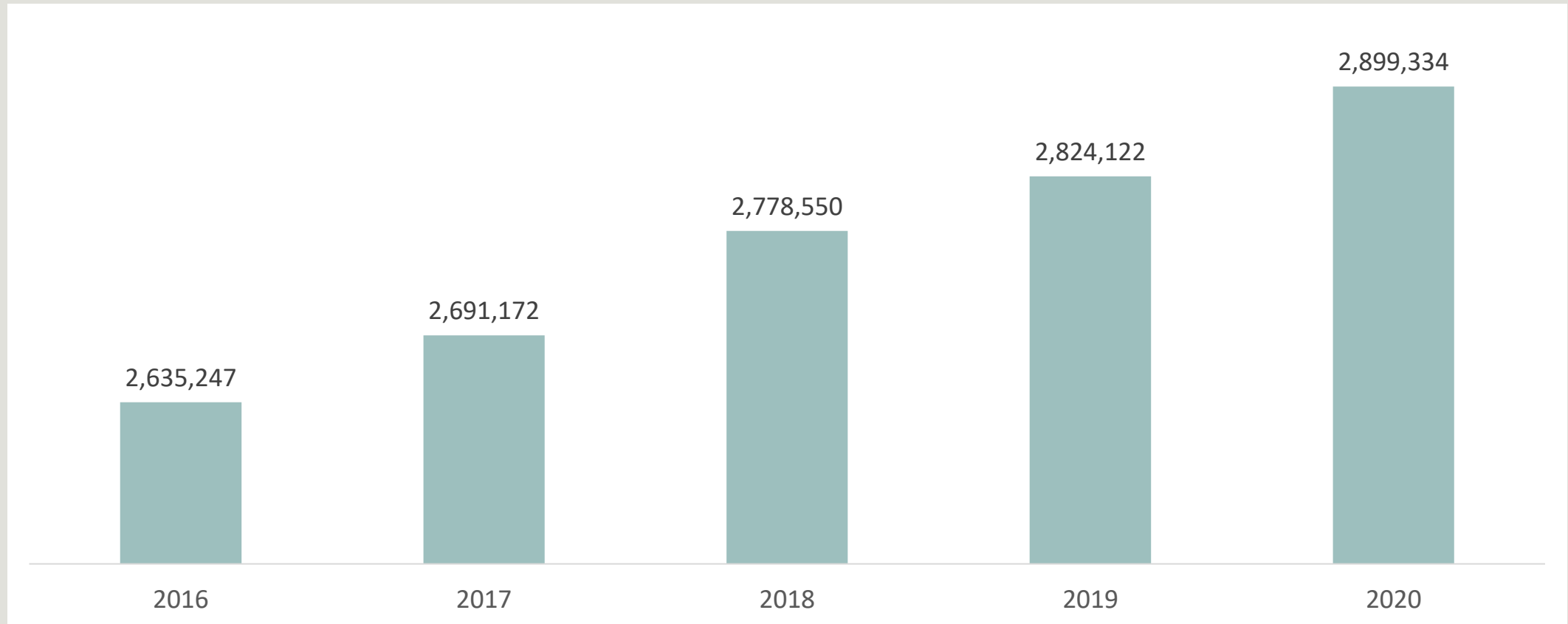
Needs Assessment Components

- CFCHS Service Area Demographic Profile (2016-2020)
- CFCHS Service Area General Health Assessment (2017-2019)
- CFCHS Individuals Served Profile
- CFCHS Service Area Homelessness Profile
- CFCHS Homeless Individuals Served Profile
- Cultural Health Disparity Survey and Focus Group Summary
- No Wrong Door Provider Survey and Focus Groups Summary
- Individuals Served Survey
- Stakeholder Survey
- Peer Recovery Community/Support Specialists Survey

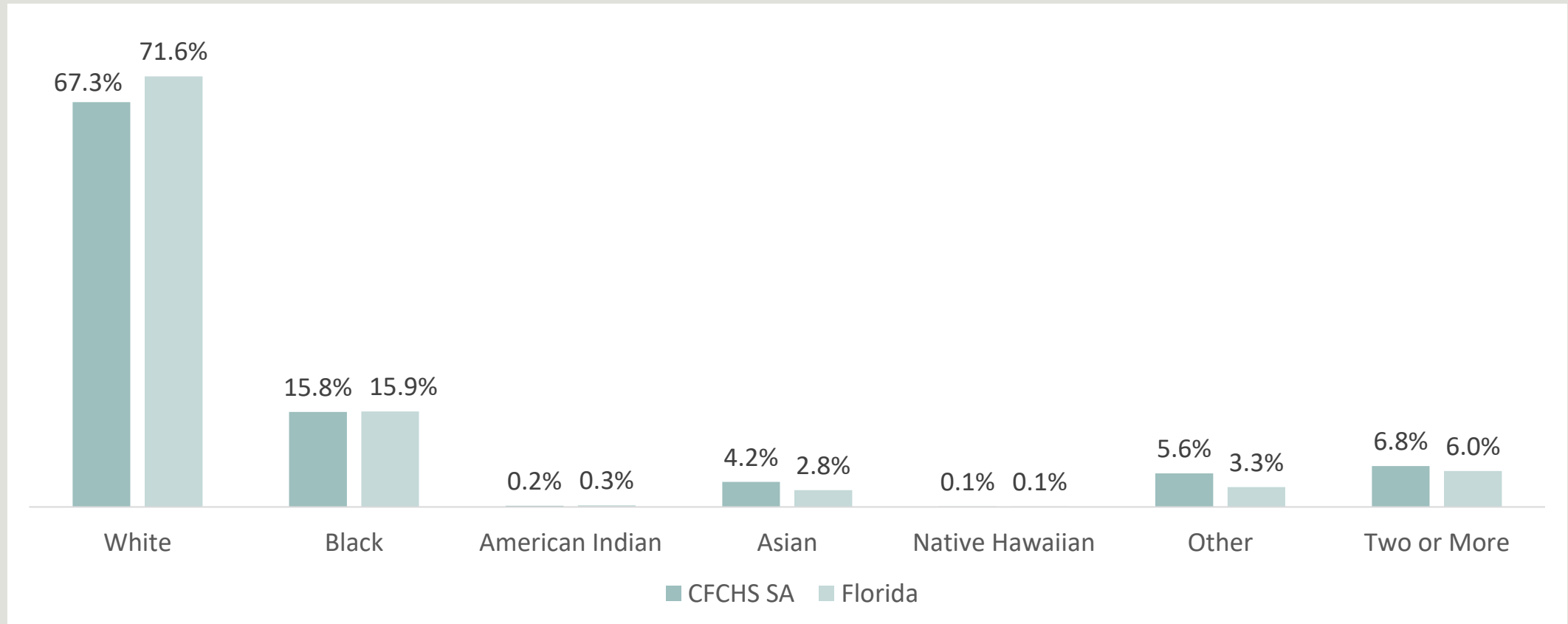
Demographic Profile

CFCHS SERVICE AREA

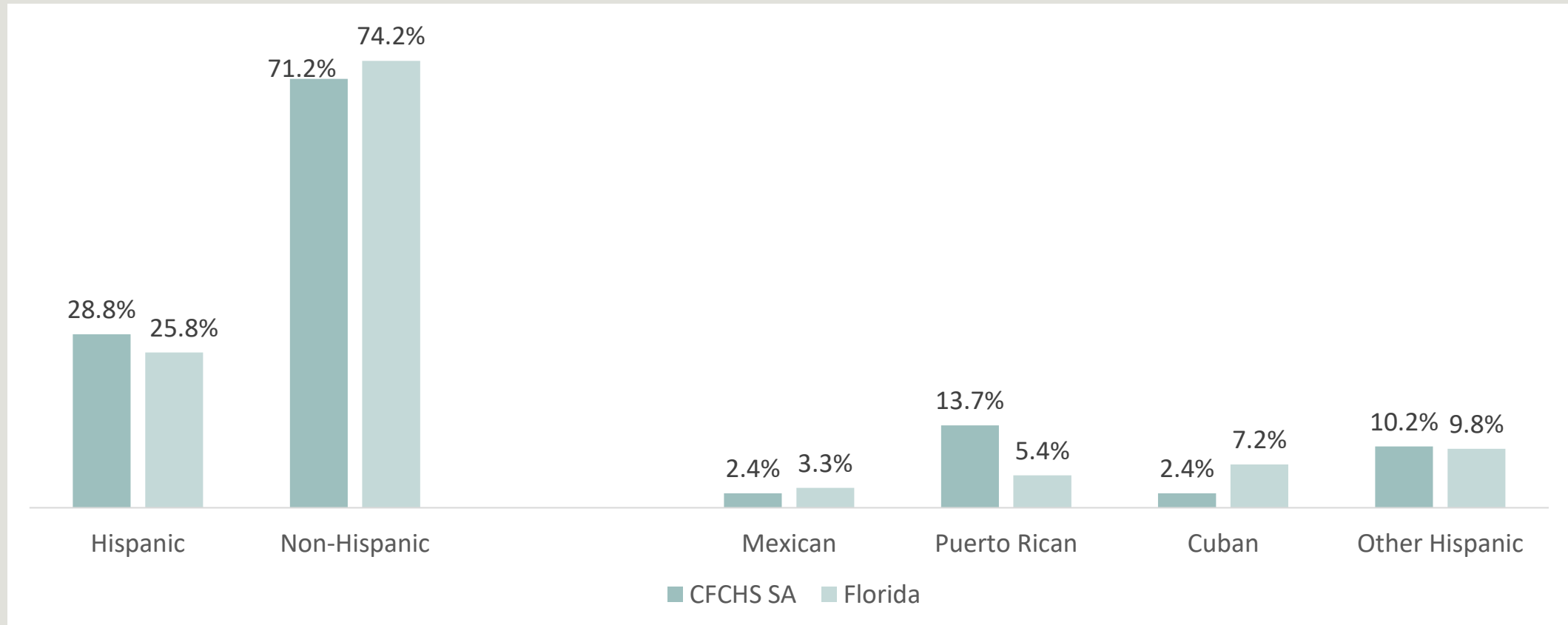
Service Area Population Estimates



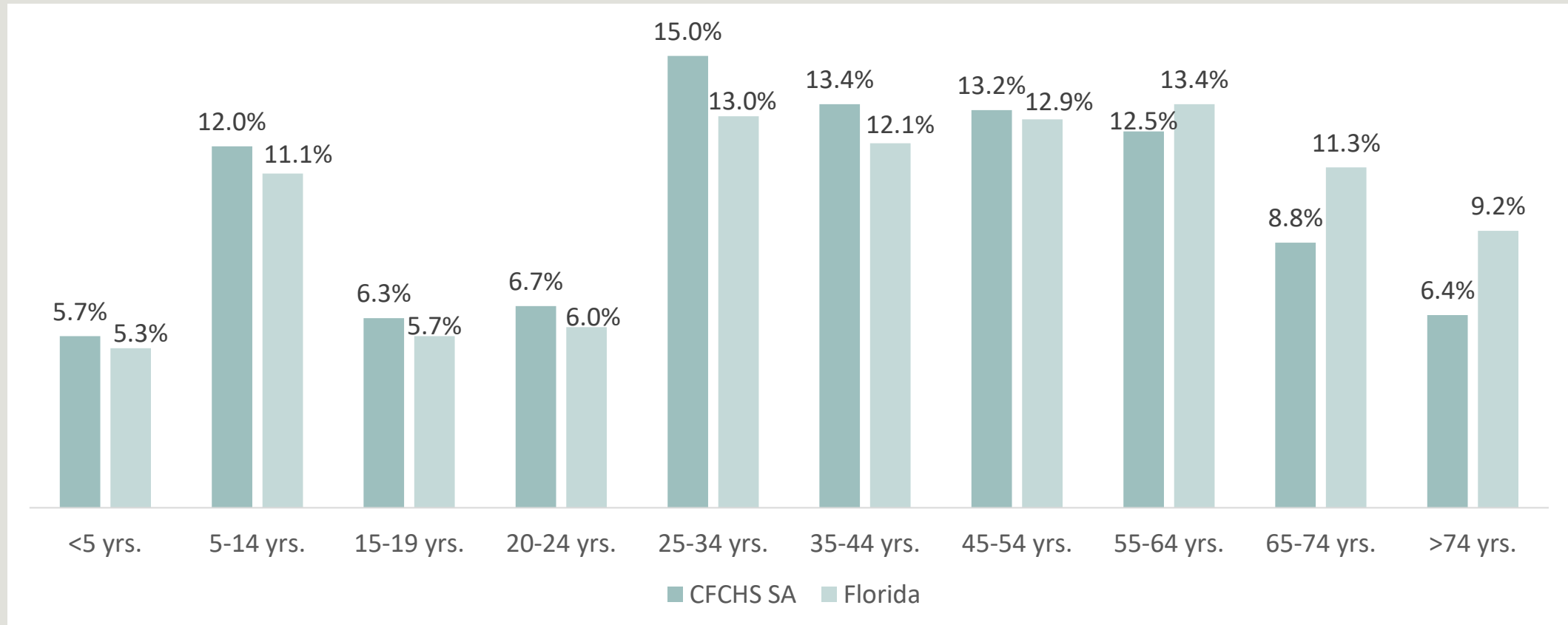
CFCHS Population by Race



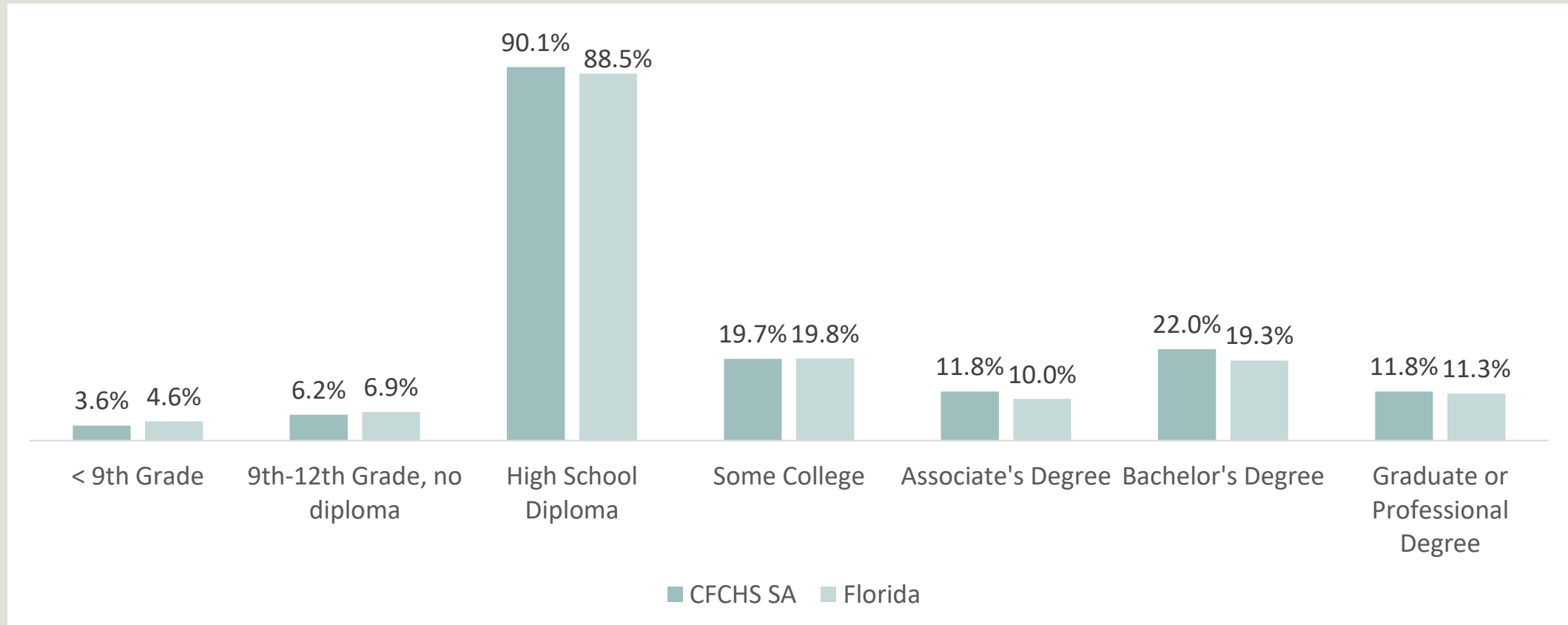
Service Area Population by Ethnicity



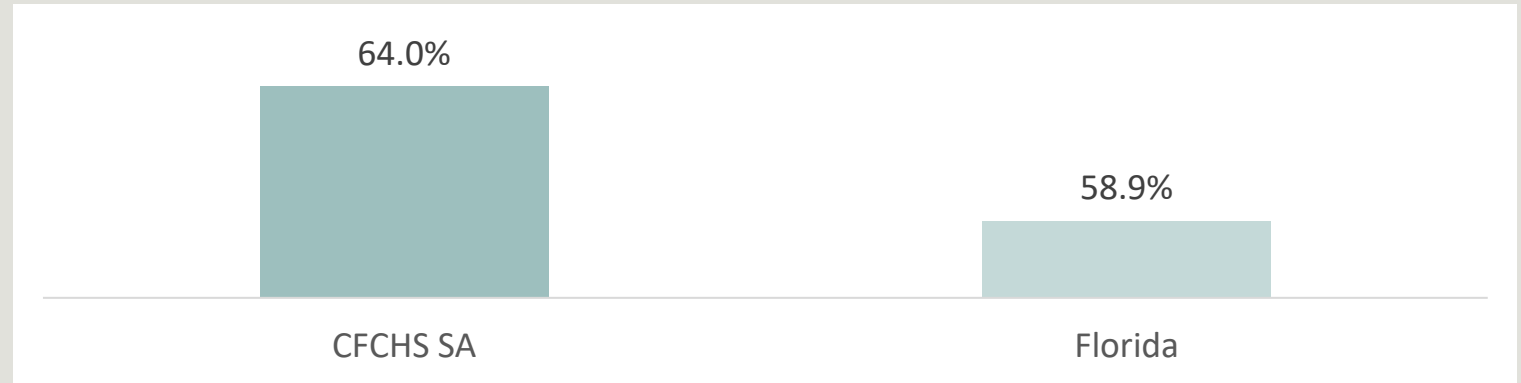
Service Area Population by Age



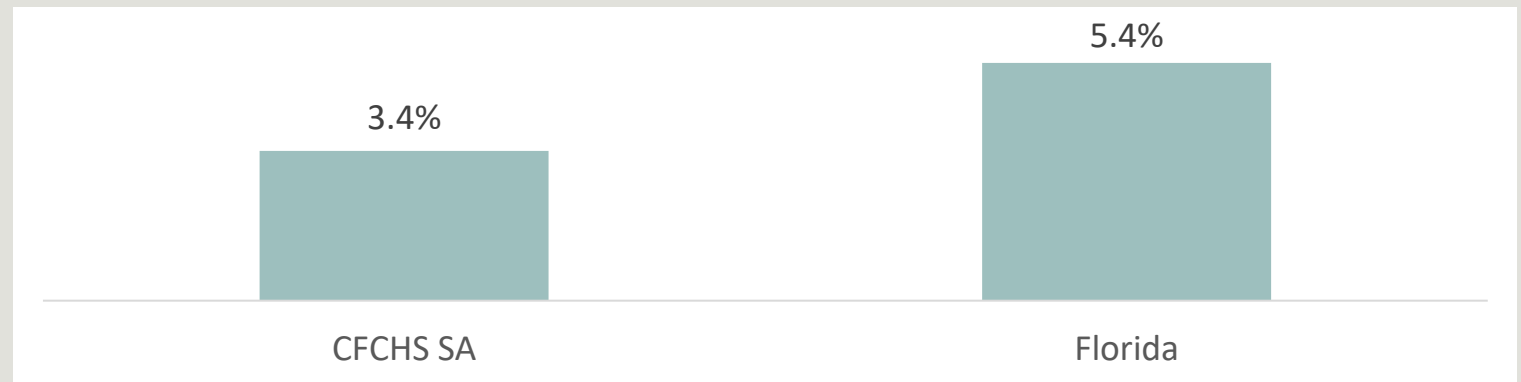
Service Area Population by Educational Attainment



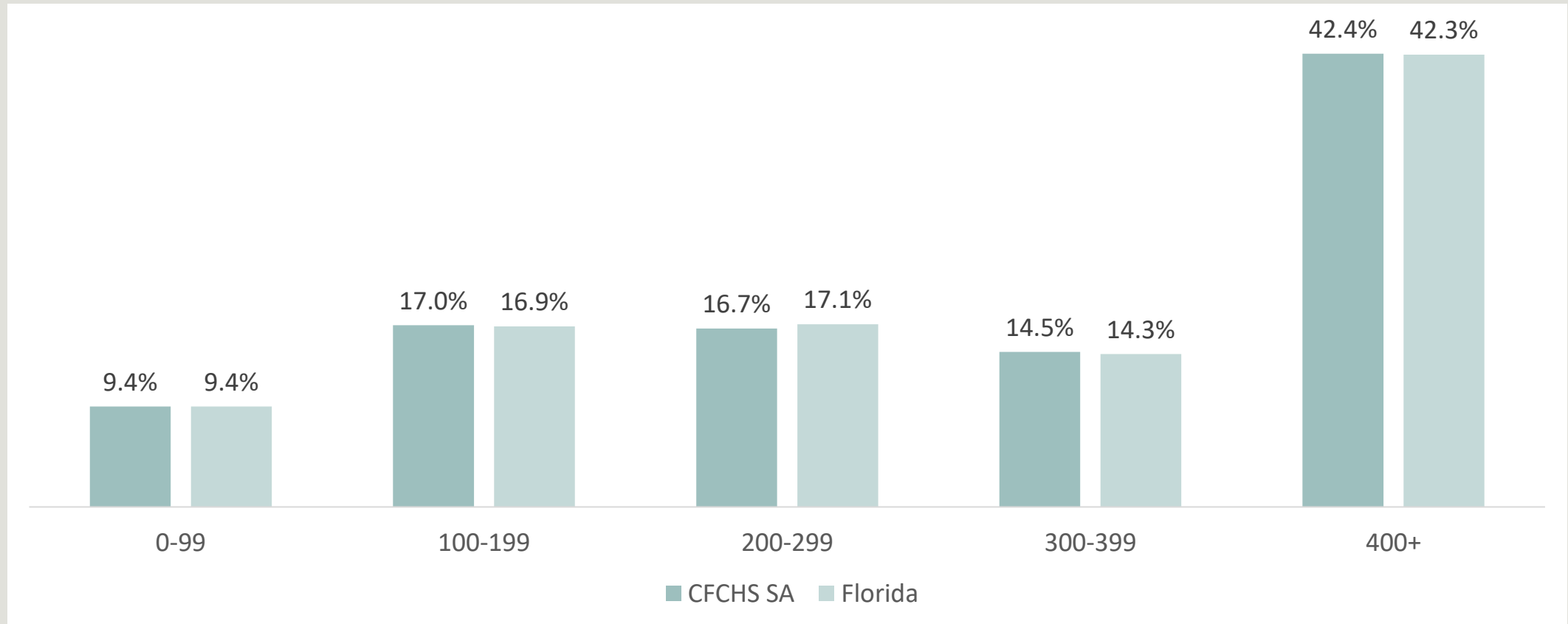
Participation in the Labor Force



Unemployment Rate



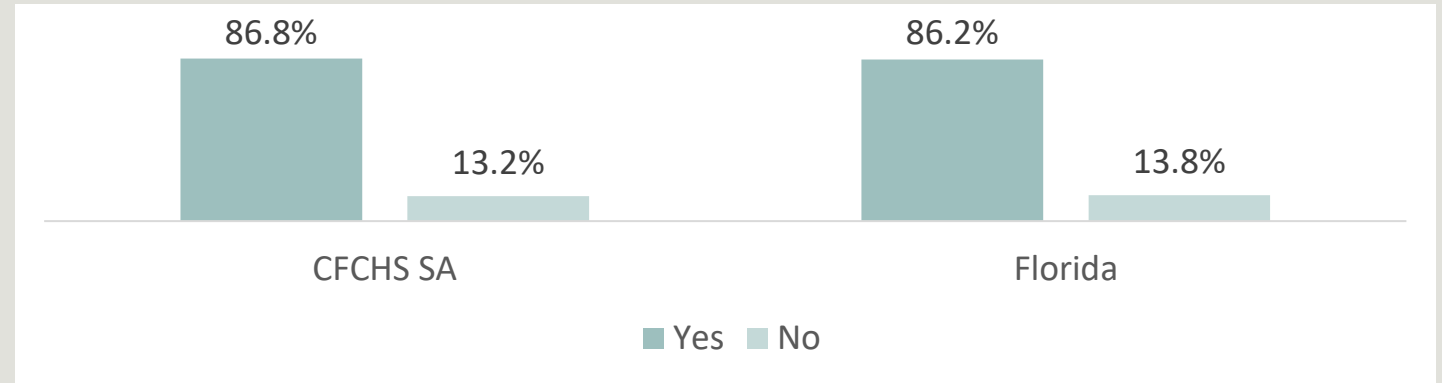
Ratio of Income to Poverty



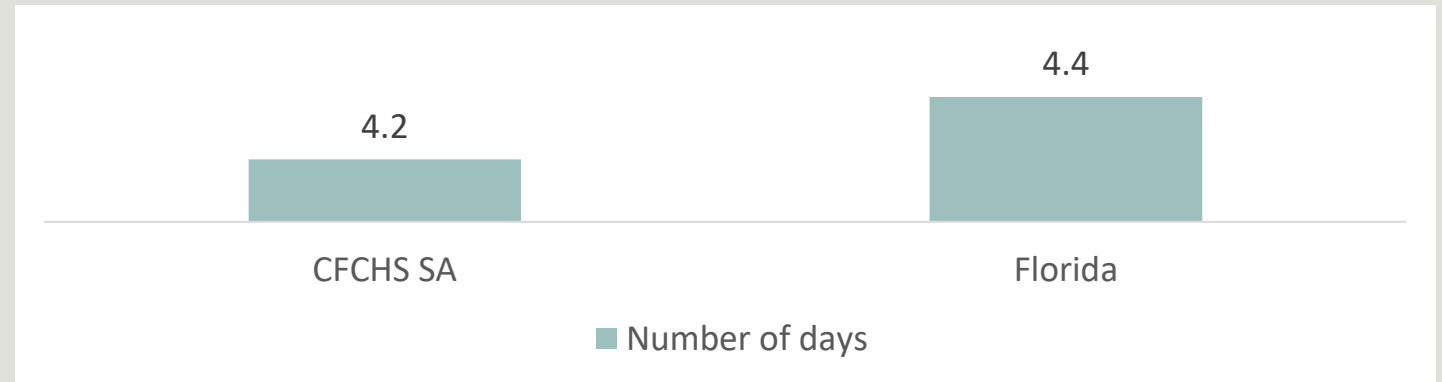
General Health Assessment

CFCHS SERVICE AREA

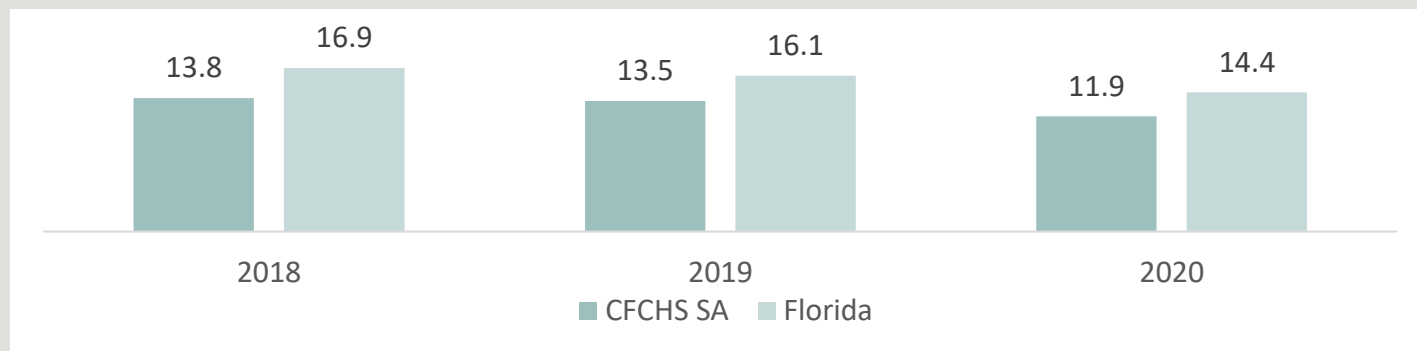
Adults with Good Mental Health for the Past 30 Days



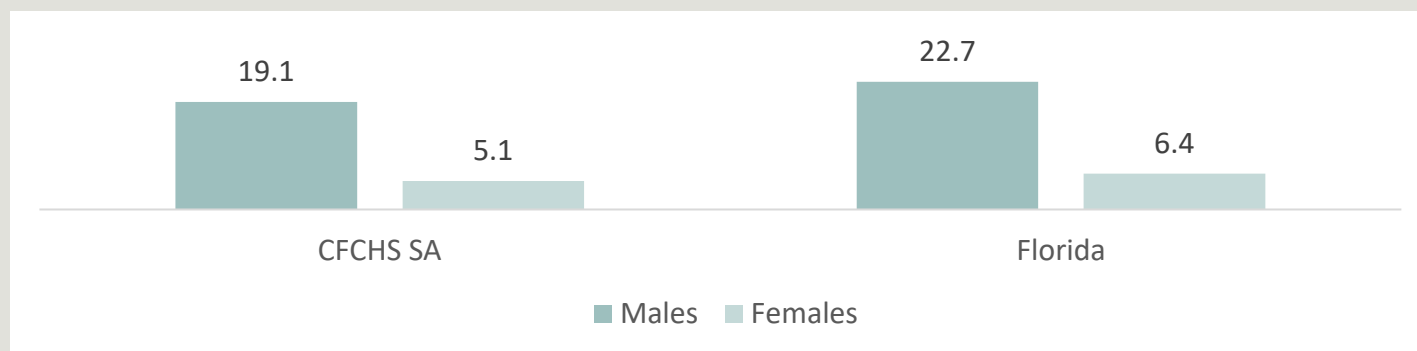
Adult Average Number of Unhealthy Mental Days in the Past 30 Days



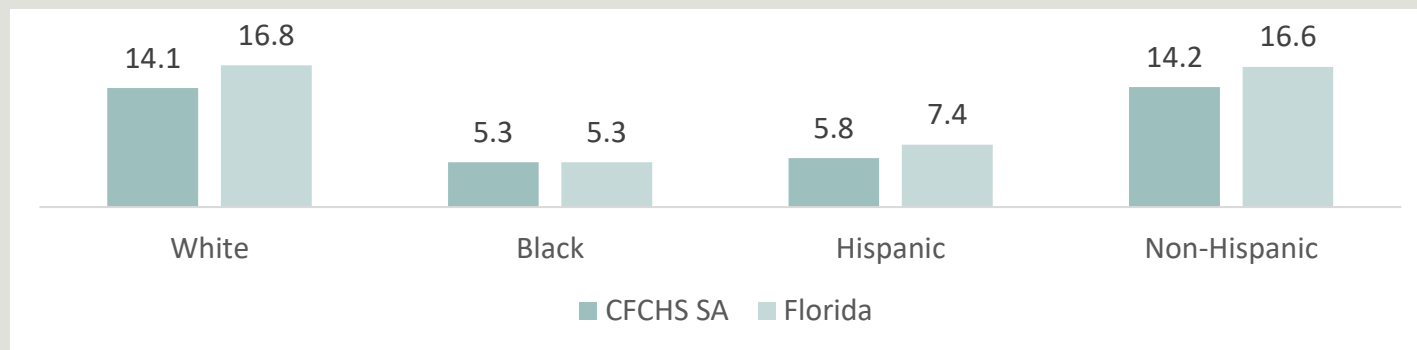
Suicide Death Rates



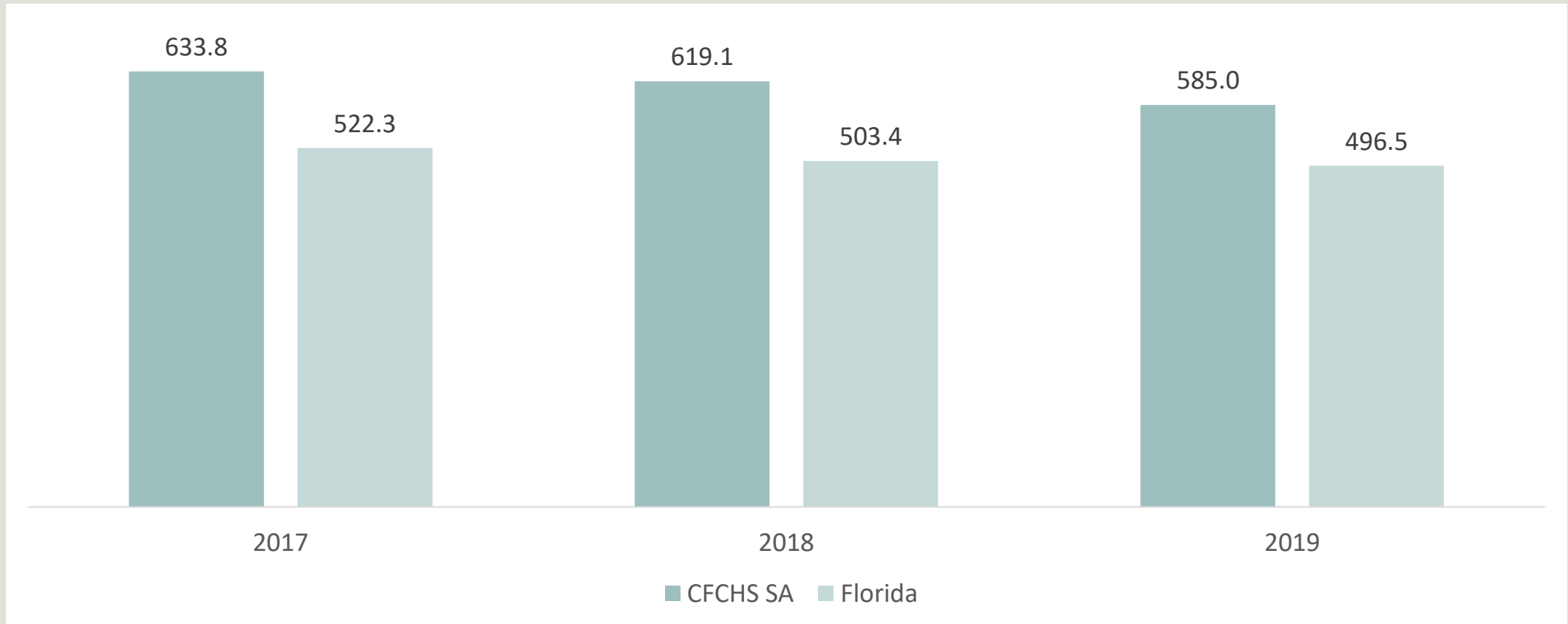
Suicide Death Rates by Gender



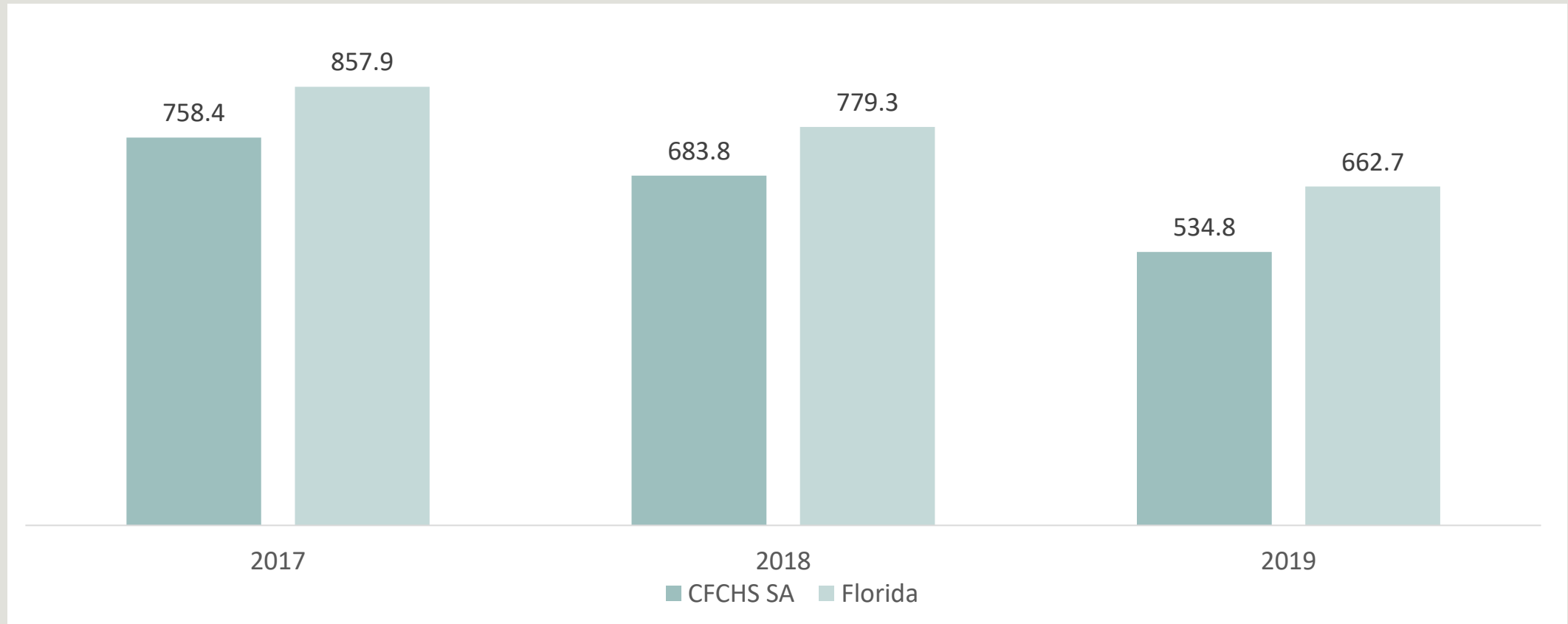
Suicide Death Rates by Race/Ethnicity



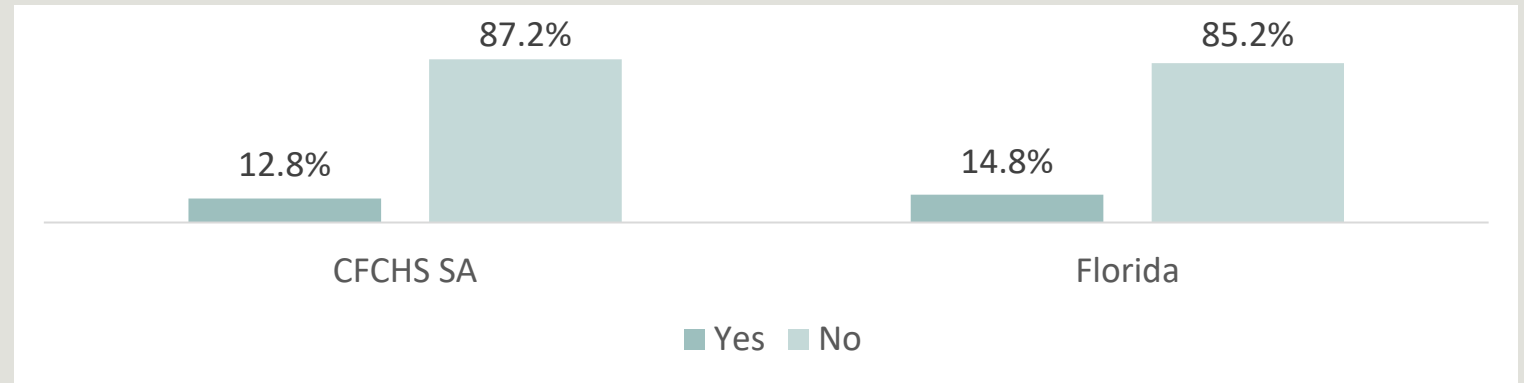
Total Domestic Violence Offences



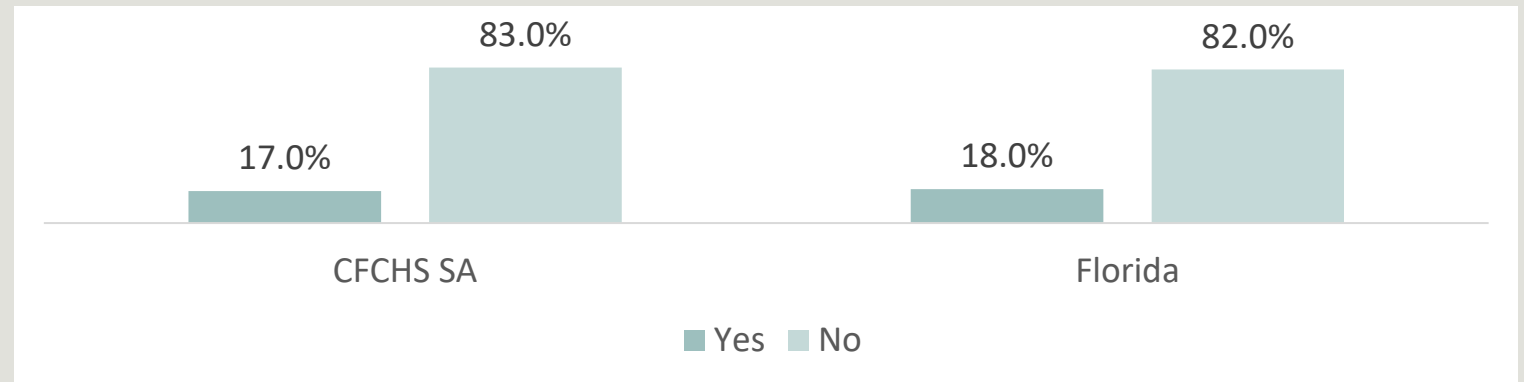
Rates of Children Experiencing Child Abuse, Age 5-11 Years



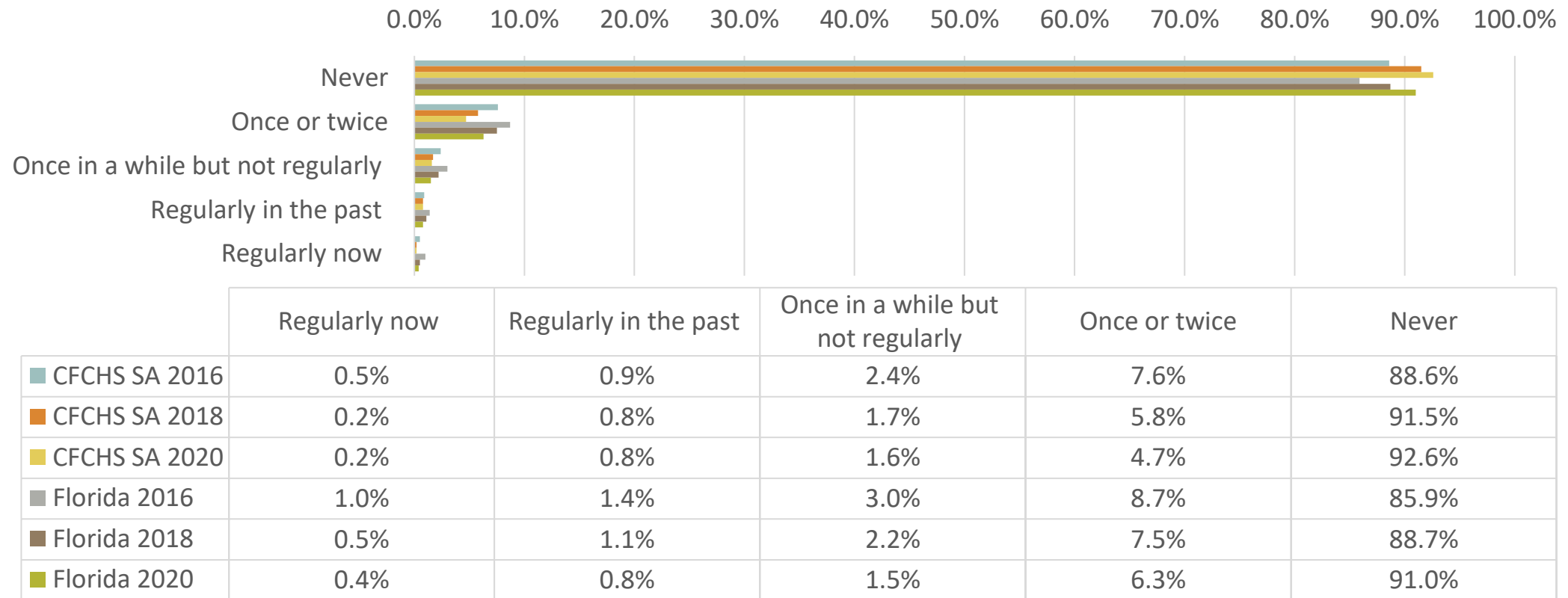
Adults Who Are Current Smokers



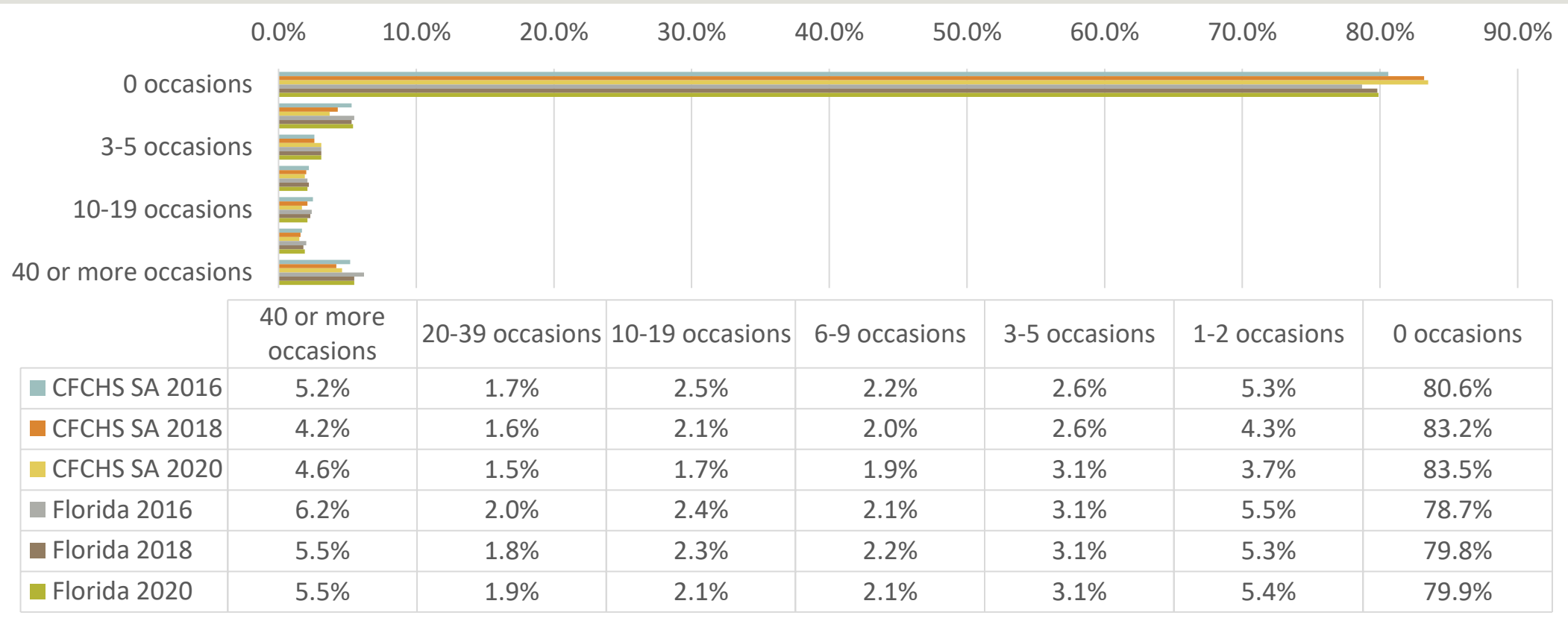
Adults Who Engage in Heavy or Binge Drinking



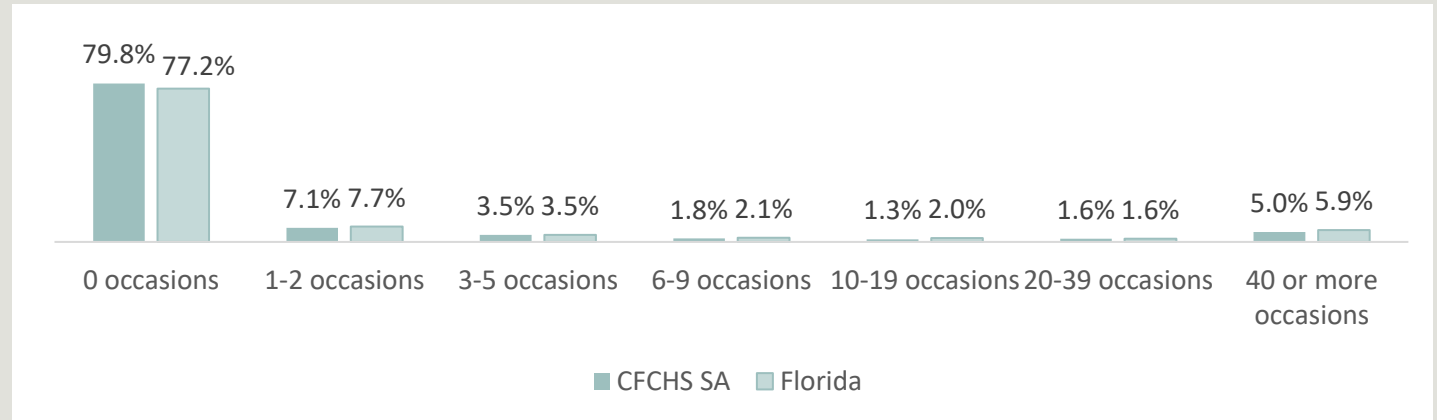
MS & HS Having Ever Smoked Cigarettes



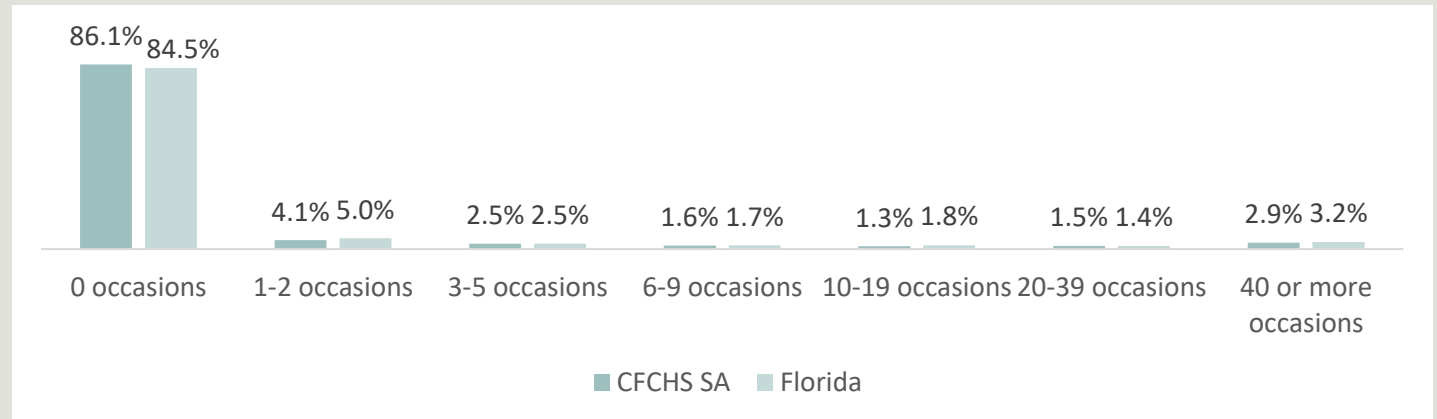
MS & HS Having Ever Used Marijuana or Hashish in their Lifetimes



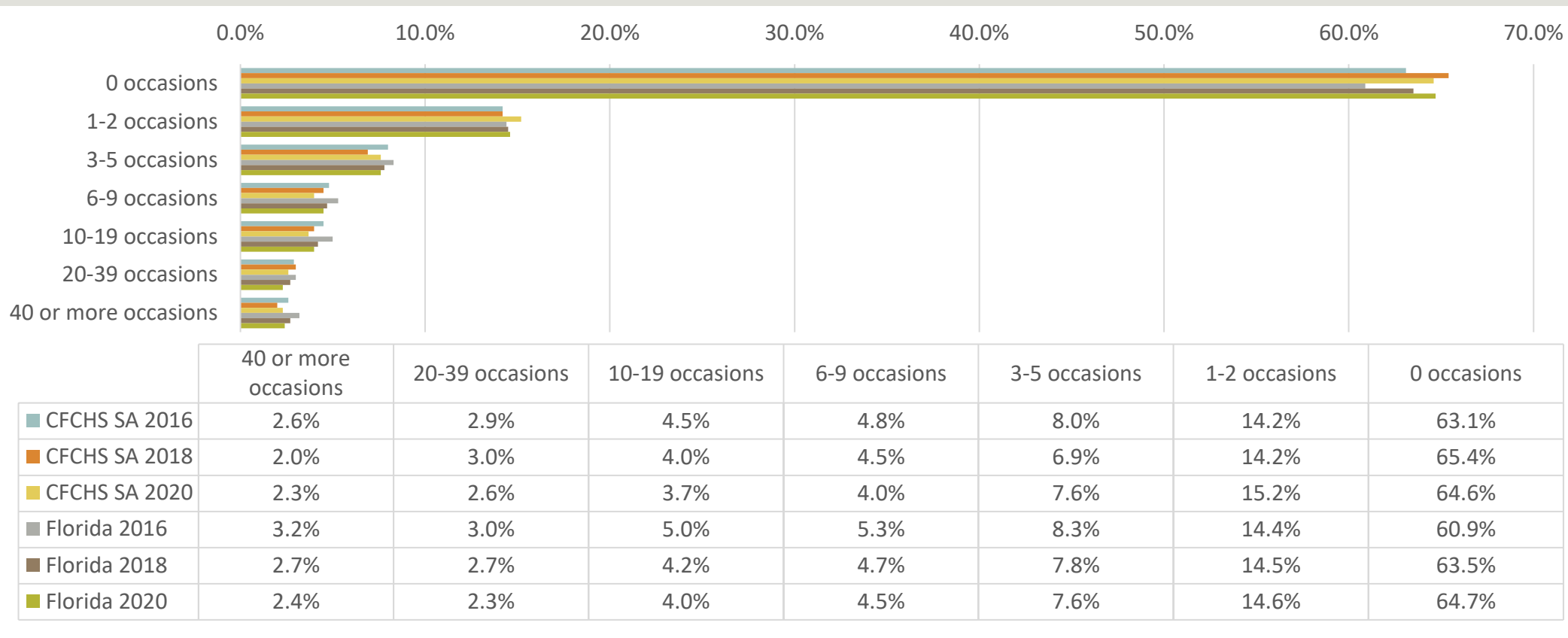
MS & HS – How many occasions have you vaped nicotine in your lifetime?



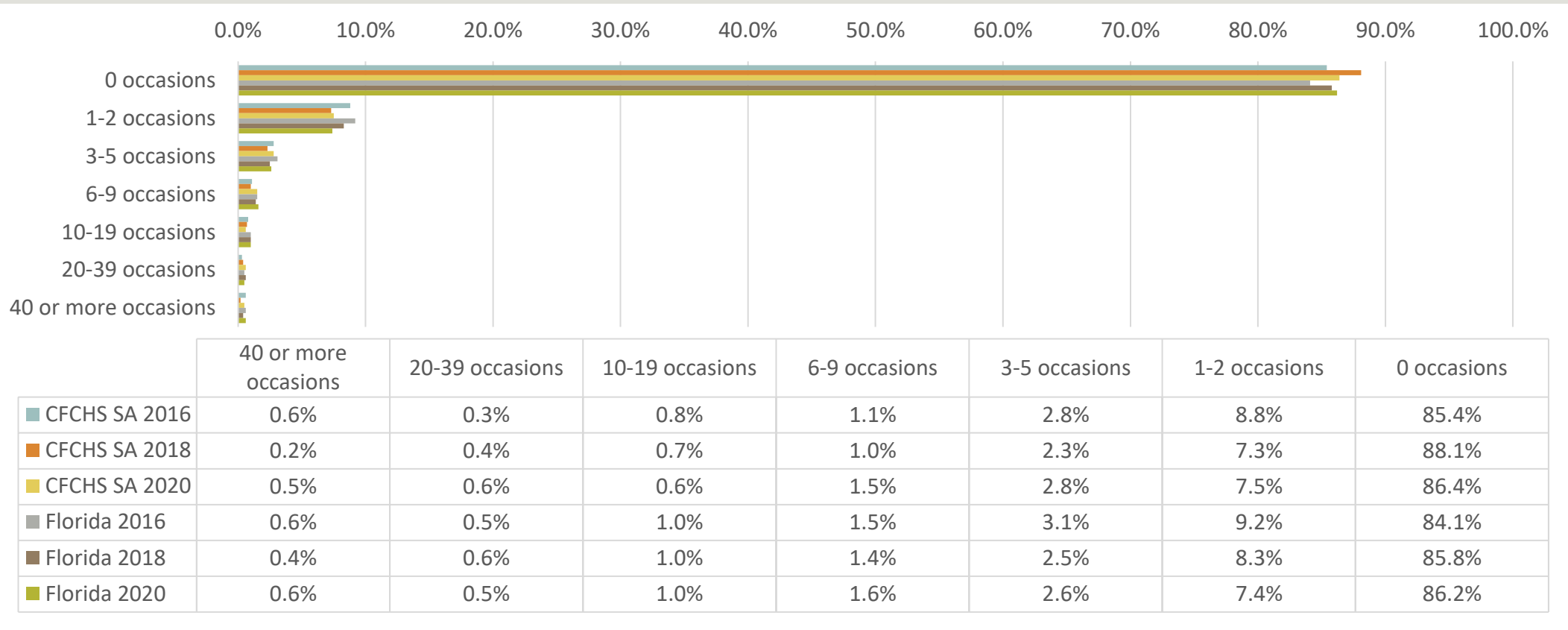
MS & HS – How many occasions have you vaped marijuana in your lifetime?

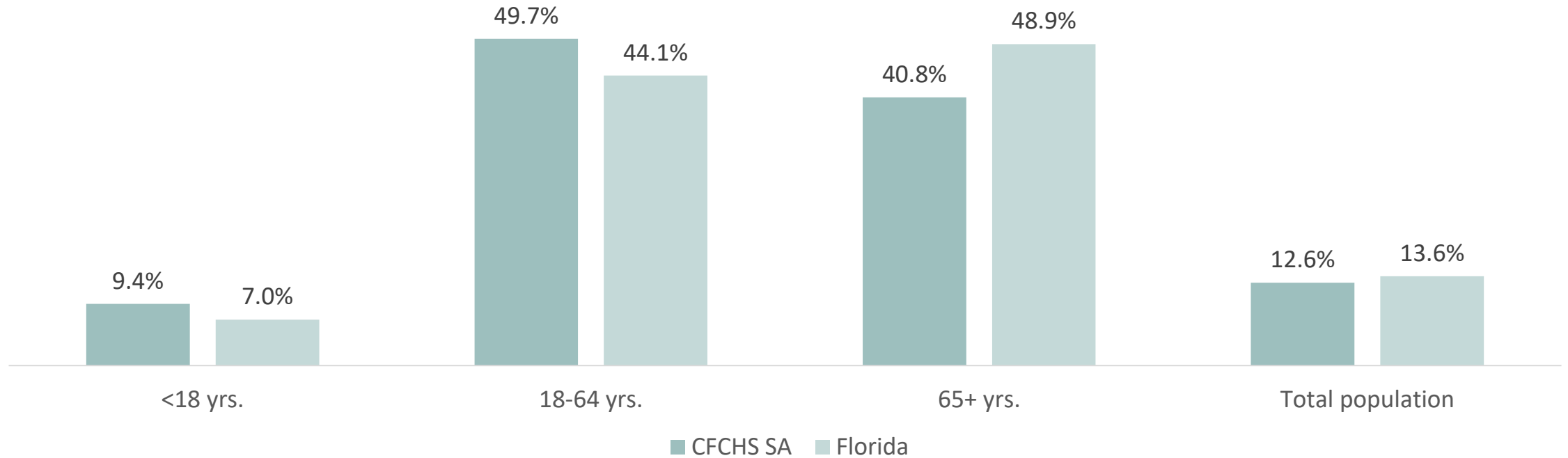


MS & HS – On how many occasions have you had alcoholic beverages to drink in your lifetime?



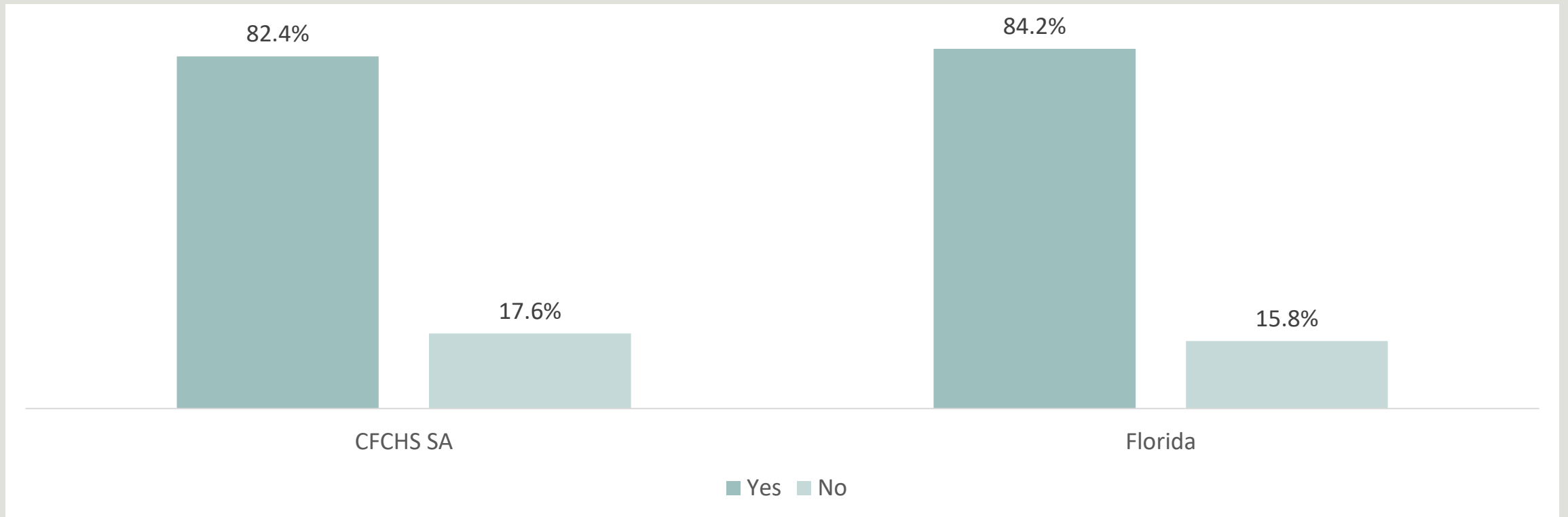
HS – On how many occasions in your lifetime have you woken up after a night of drinking alcoholic beverages and not been able to remember the things you did or the places you went?





Civilian Noninstitutional Population with a Disability

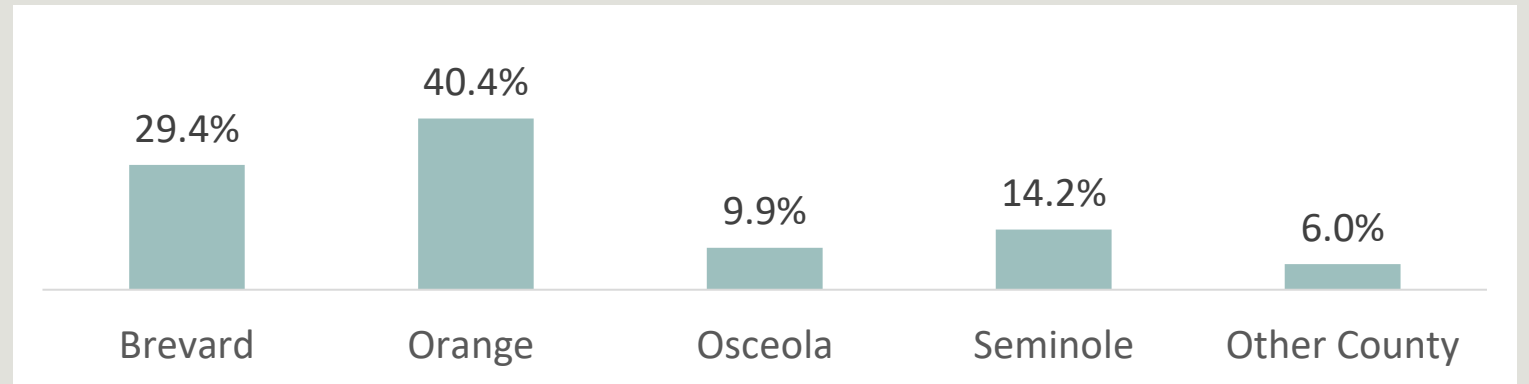
(Hearing, vision, cognitive, ambulatory, self-care, and independent living)



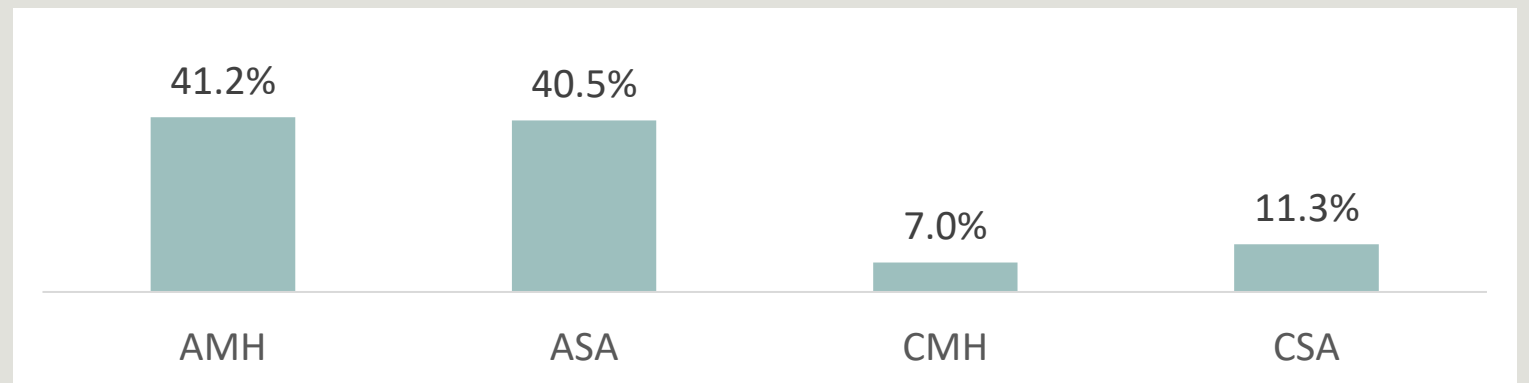
Percentage of Adults with Any Type of Health Care Insurance Coverage

CFCHS Individuals Served Population Profile

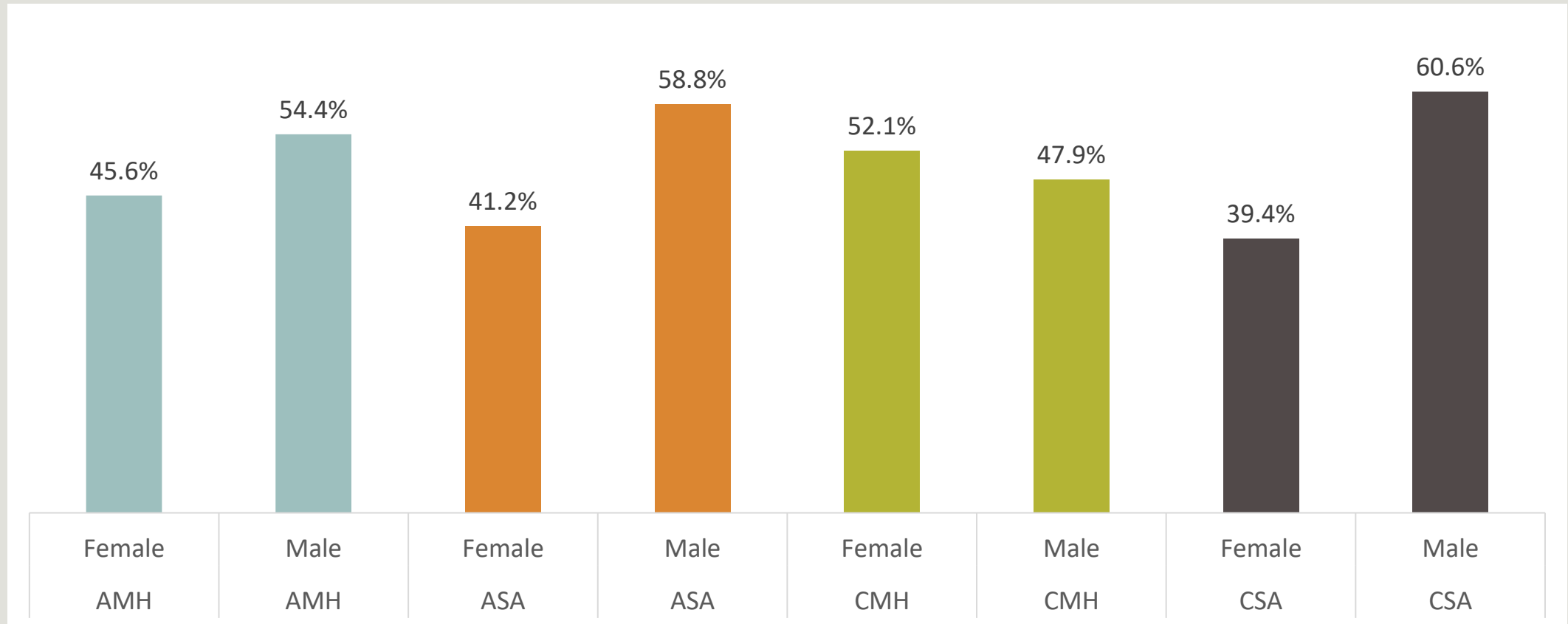
Individuals Served by County



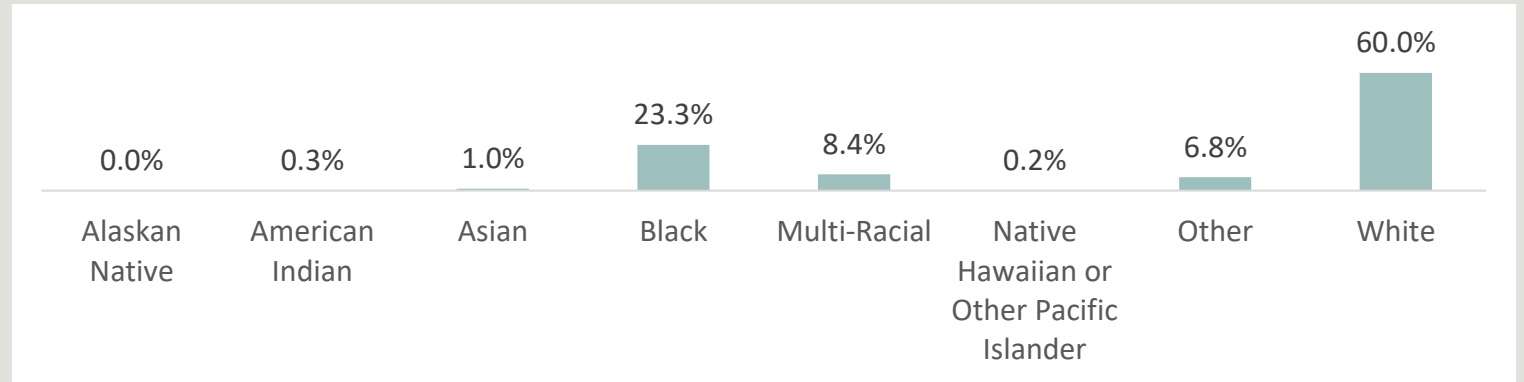
Individuals Served by Program



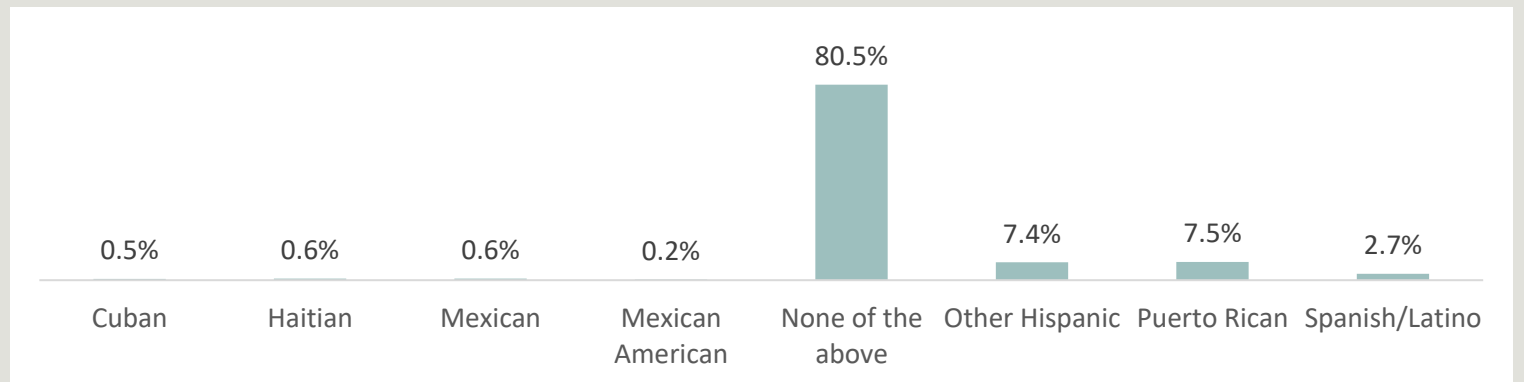
Individuals Served by Program and Gender



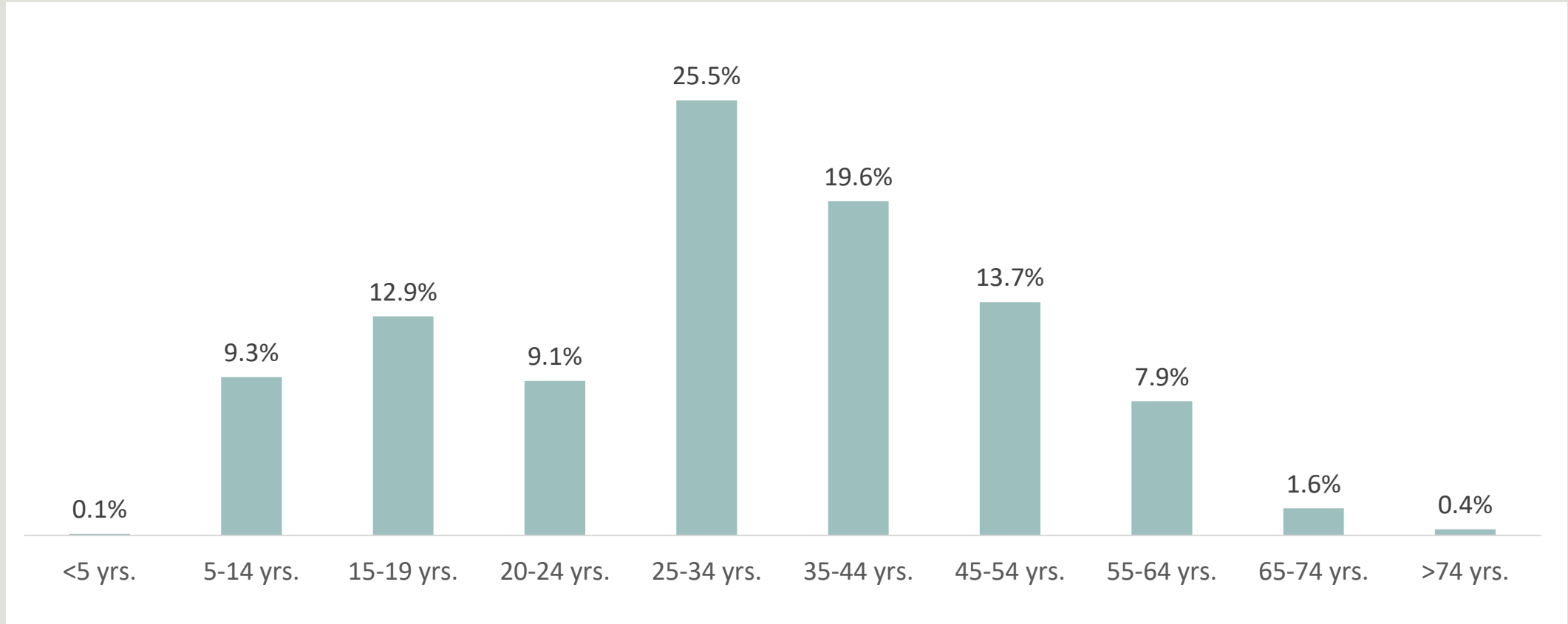
Individuals Served by Race



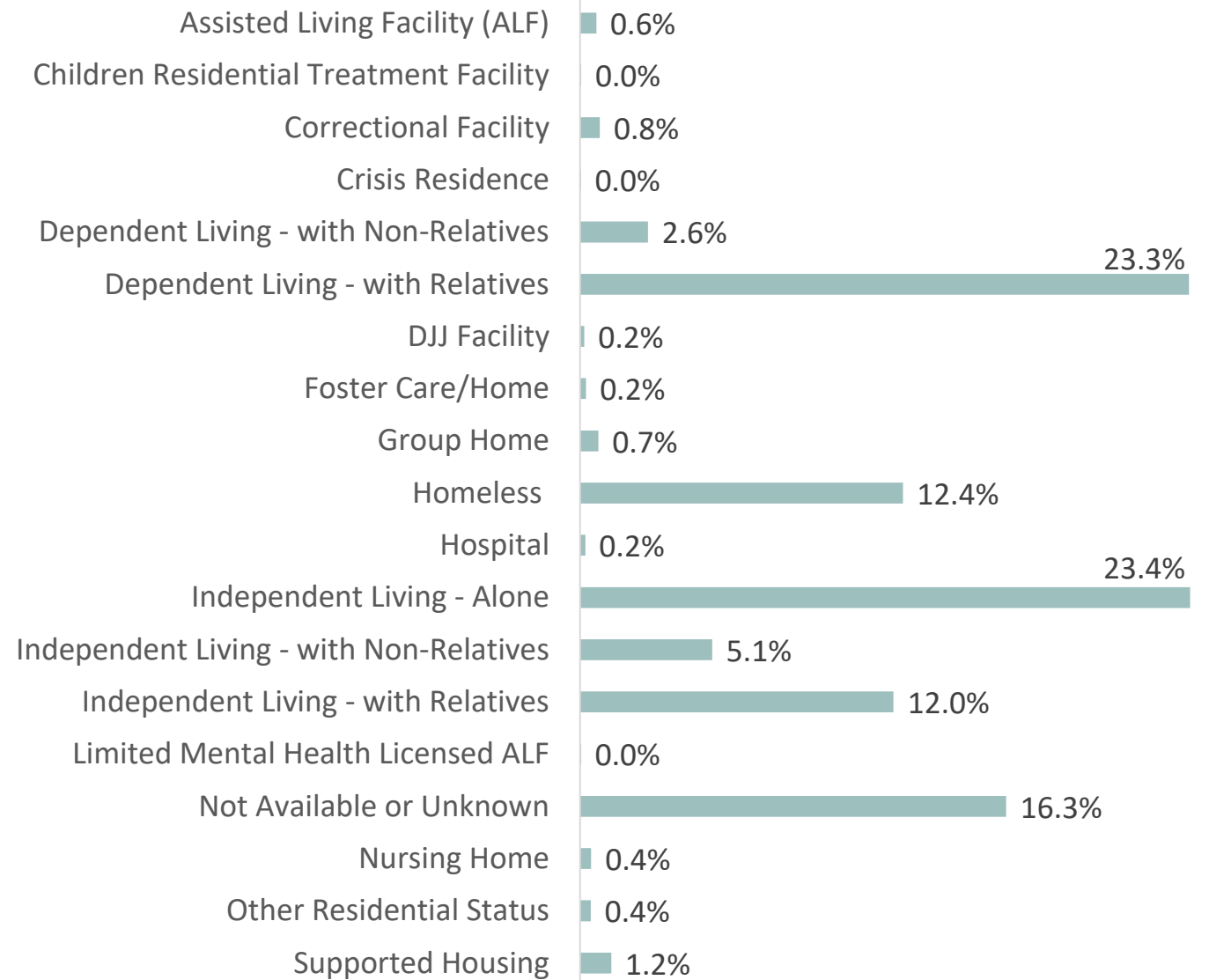
Individuals Served by Ethnicity



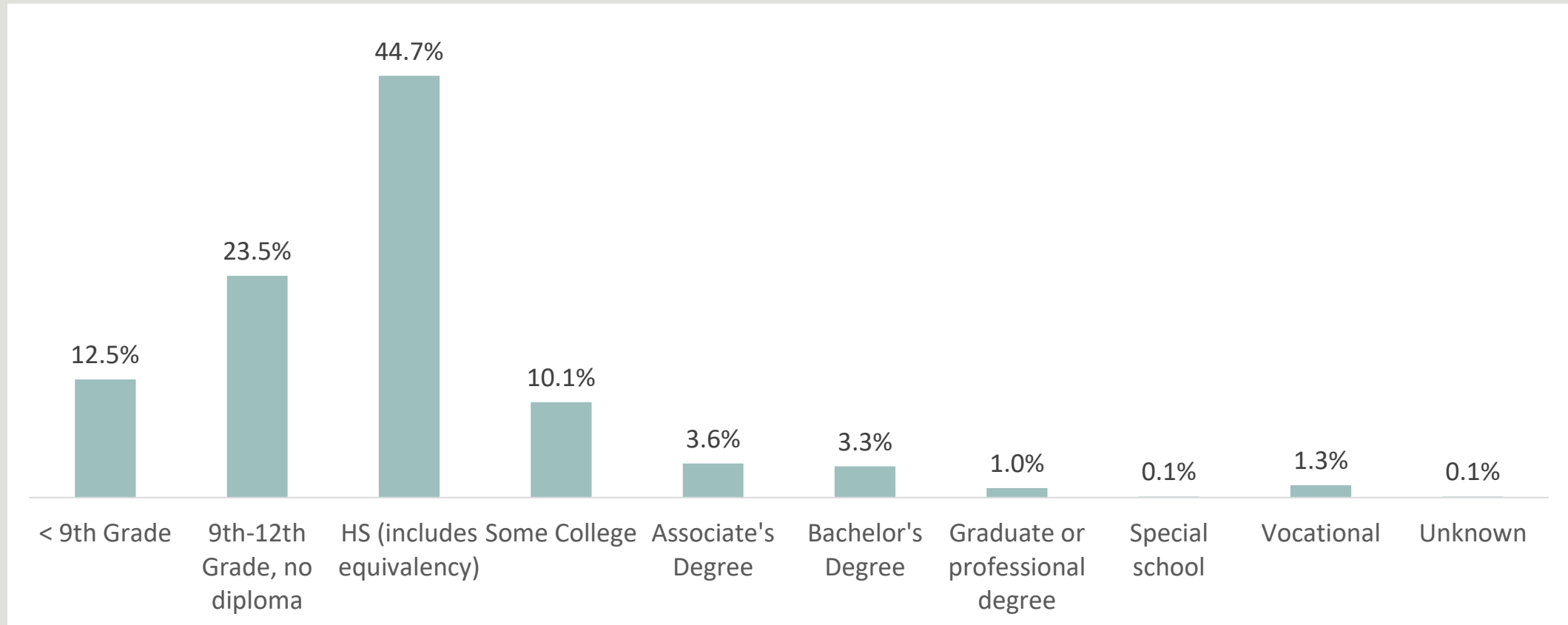
Individuals Served by Age Range



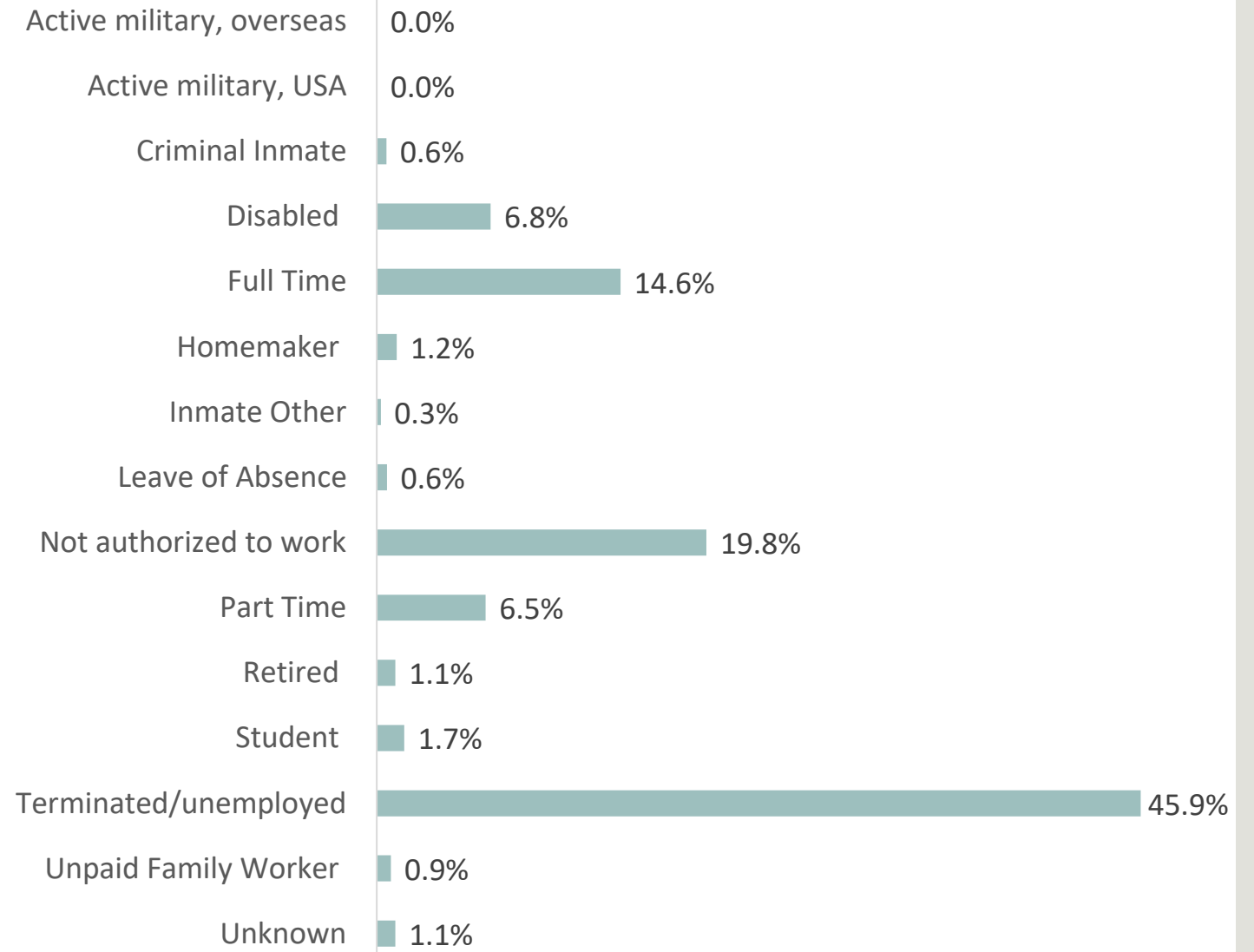
Individuals Served by Residential Status



Individuals Served by Educational Attainment



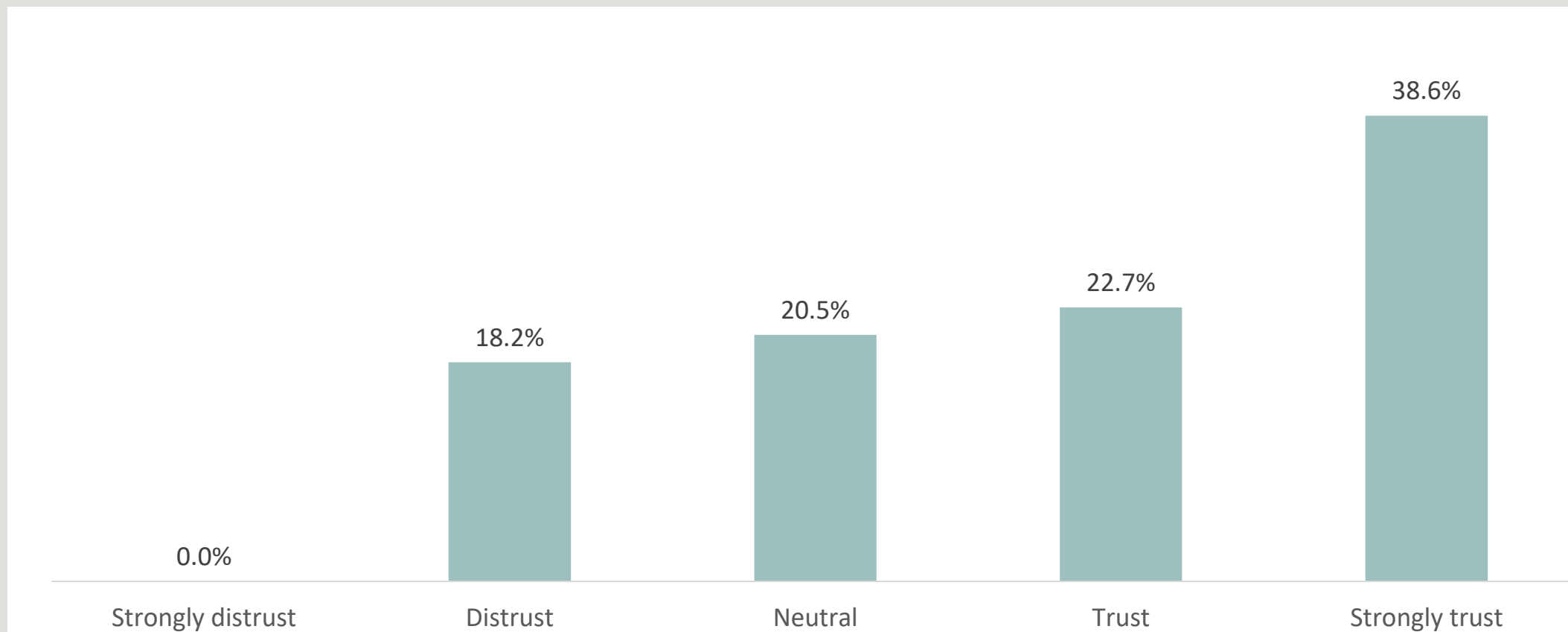
Individuals Served by Employment Status



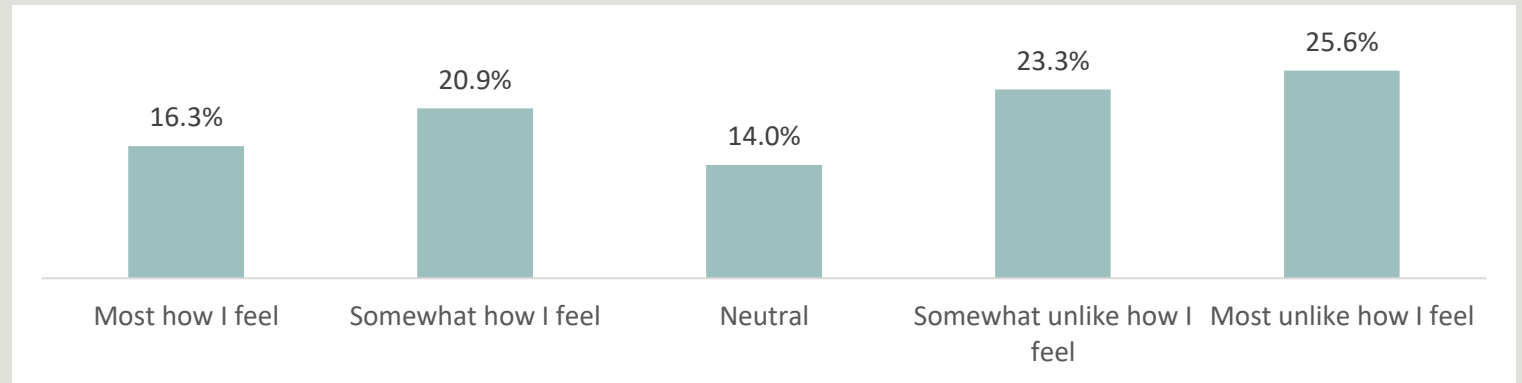
Cultural Health Disparity Survey

PERCENTAGE OF RESPONDENTS (N=44)

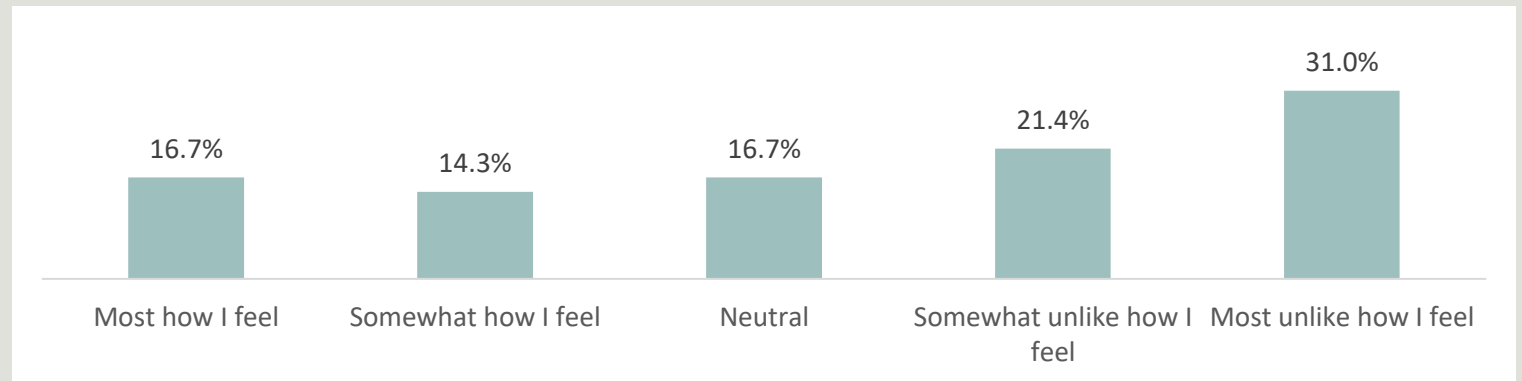
How would you rate your trust in the behavioral health care system to treat you with respect?



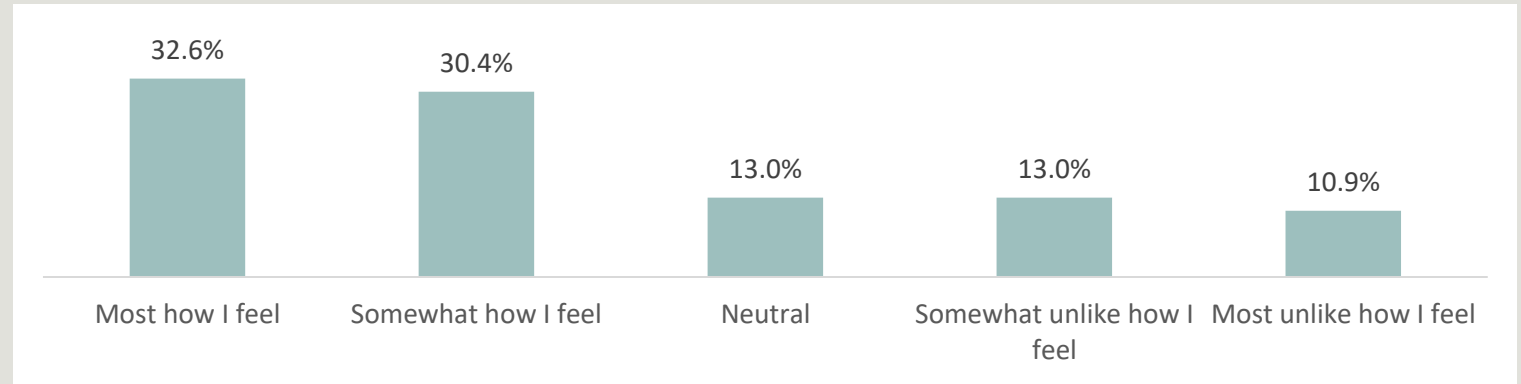
This is a private
issue I keep to
myself



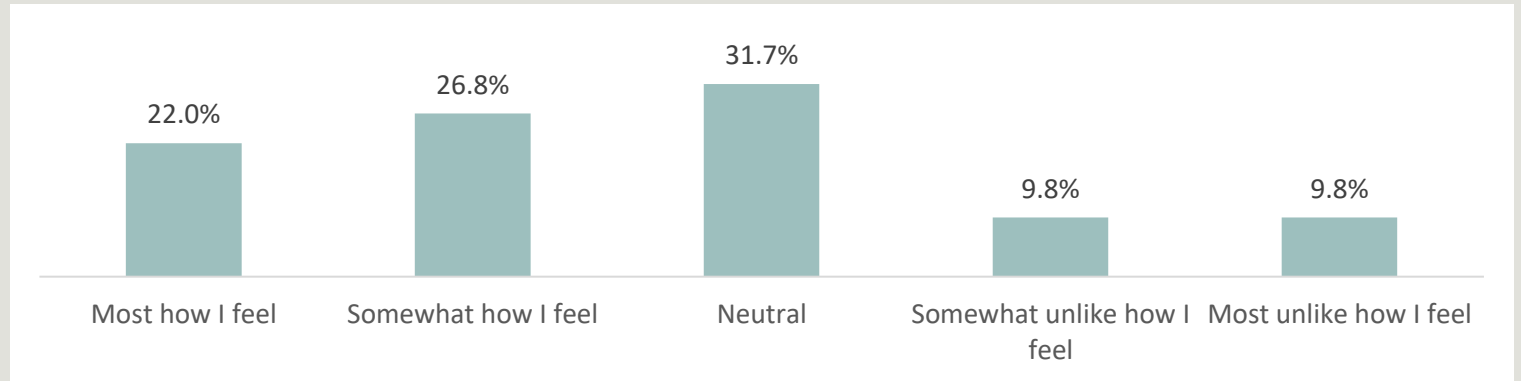
This is a private
issue that stays in
the family



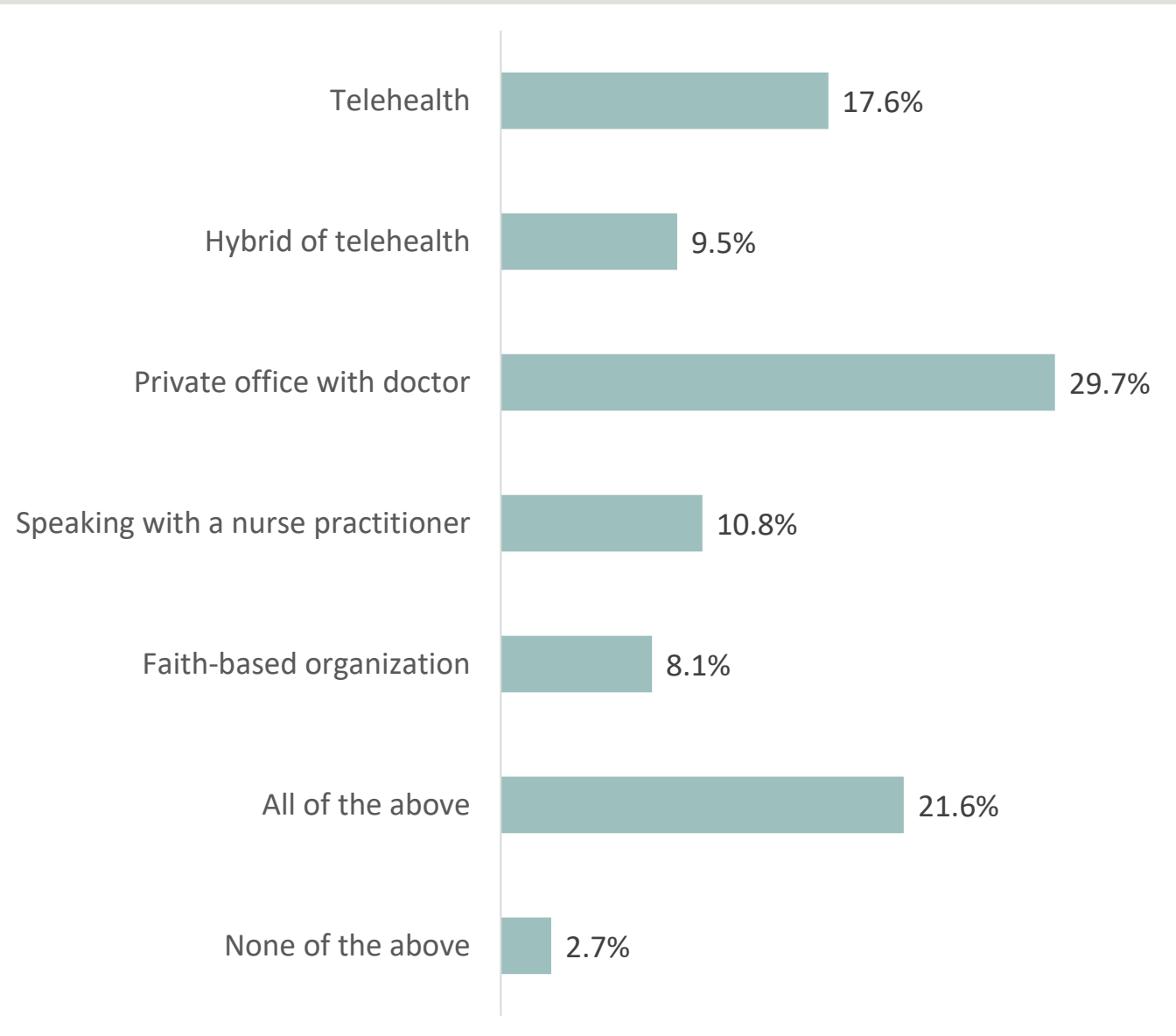
I am comfortable sharing my challenges with others.



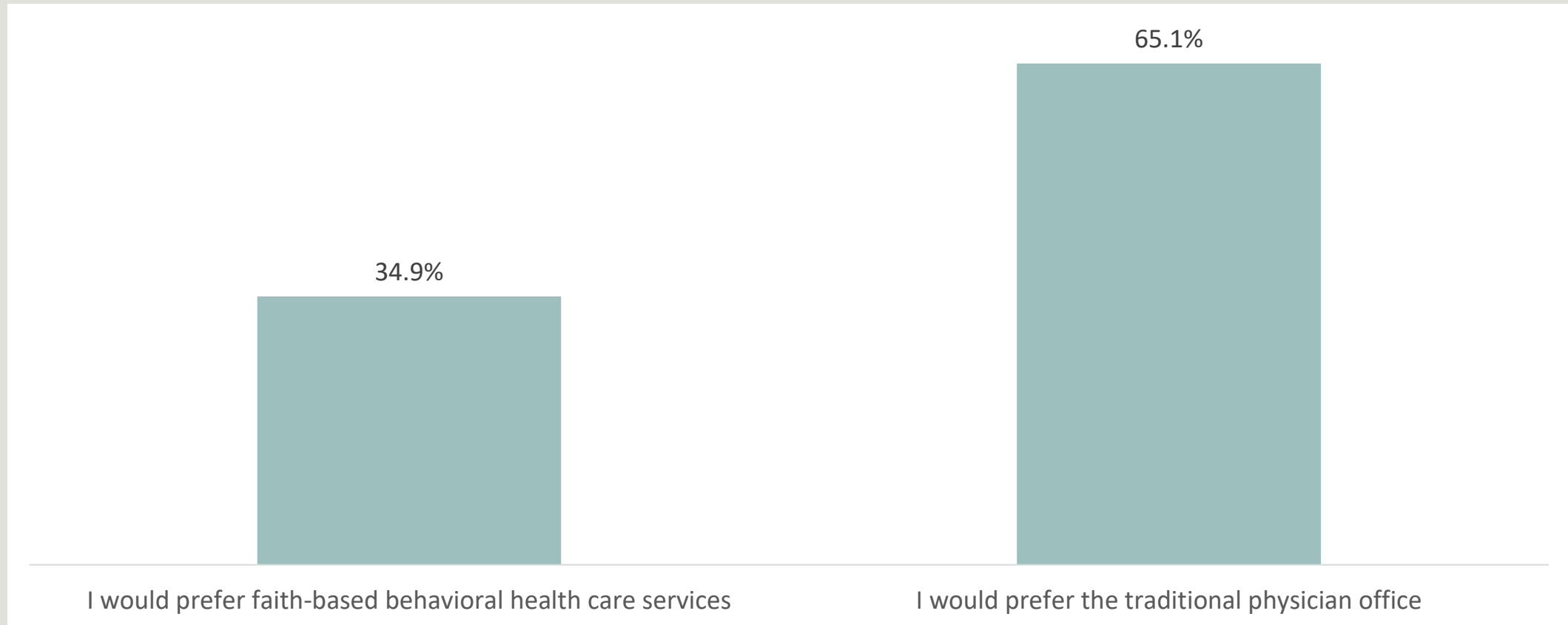
I am more comfortable with people like me.



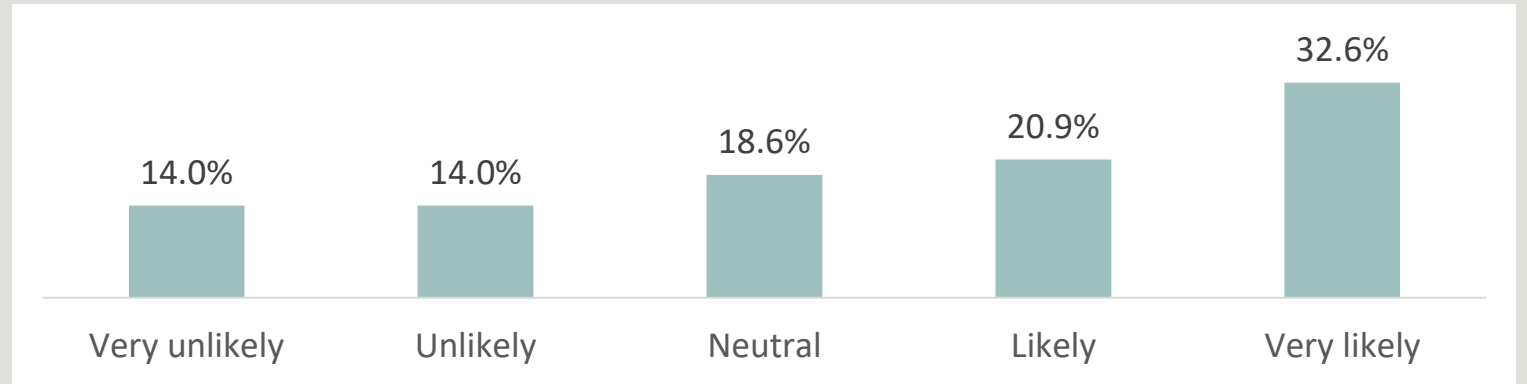
In which settings have you been most comfortable discussing your behavioral health concerns?



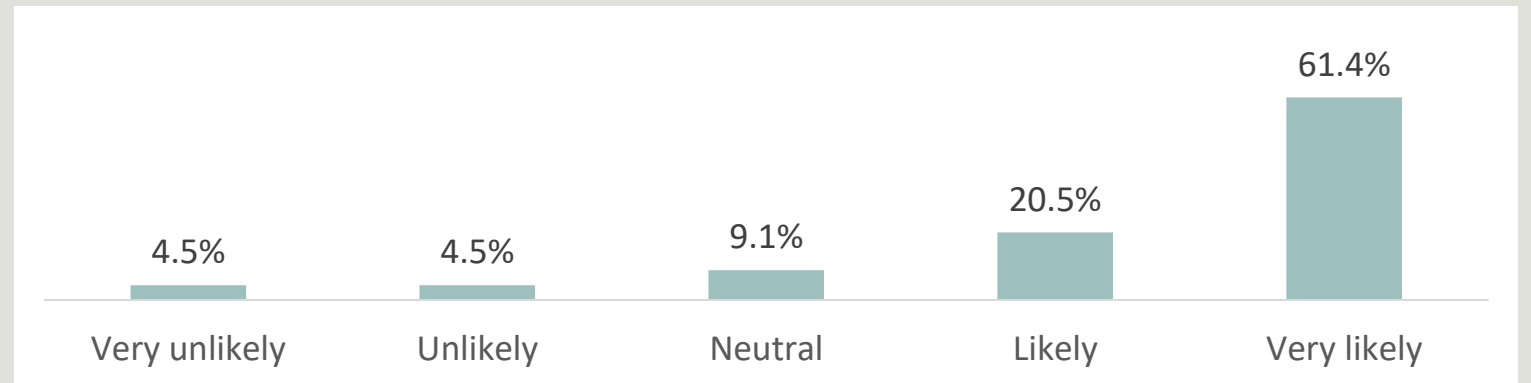
Would you be more comfortable going to a faith-based organization OR prefer the traditional physician office?



How comfortable
would you be in
group therapy?



How comfortable
would you be in
individual
therapy?



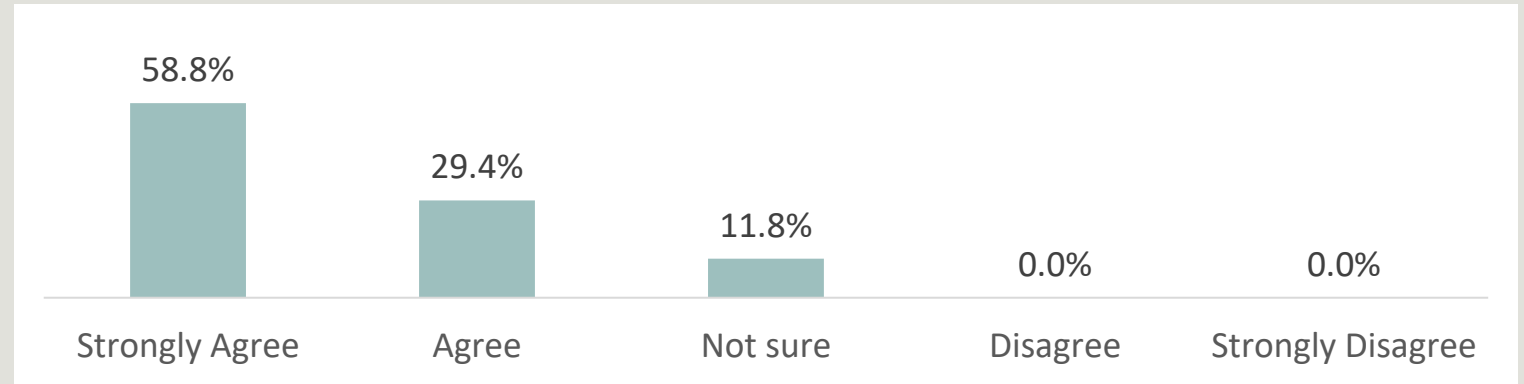
No Wrong Door Survey

NETWORK SERVICE PROVIDER SURVEY – Percentage of Respondents
(N=17)

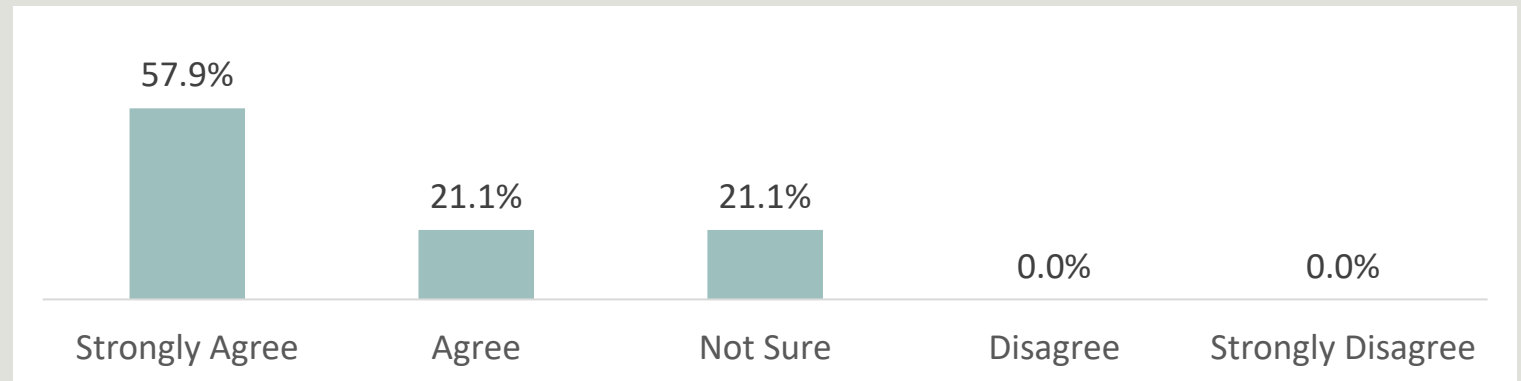
Overall Summary

- 32% worked in an adult residential facility, 28% worked in an adult outpatient program, and 20% were in peer recovery support.
- 81.3% felt the NWD access works well within their organization, and 88.2% felt the organization has a role to play.
- 82.4% strongly agreed the organization provides person-centered care.
- 82.4% strongly agreed the agency hires employees who are culturally sensitive and competent.
- 88.2% strongly agreed that their organization ensures that services are of high quality.
- 82.4% strongly agreed that the organization tracks individuals served, services performance, and costs to continually evaluate and improve outcomes.

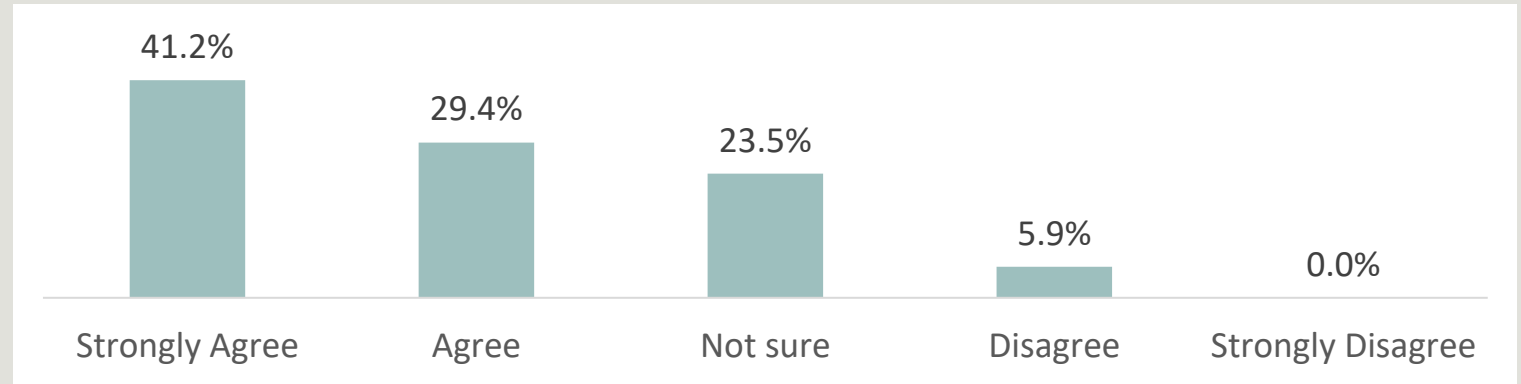
Organization has strong care coordination process



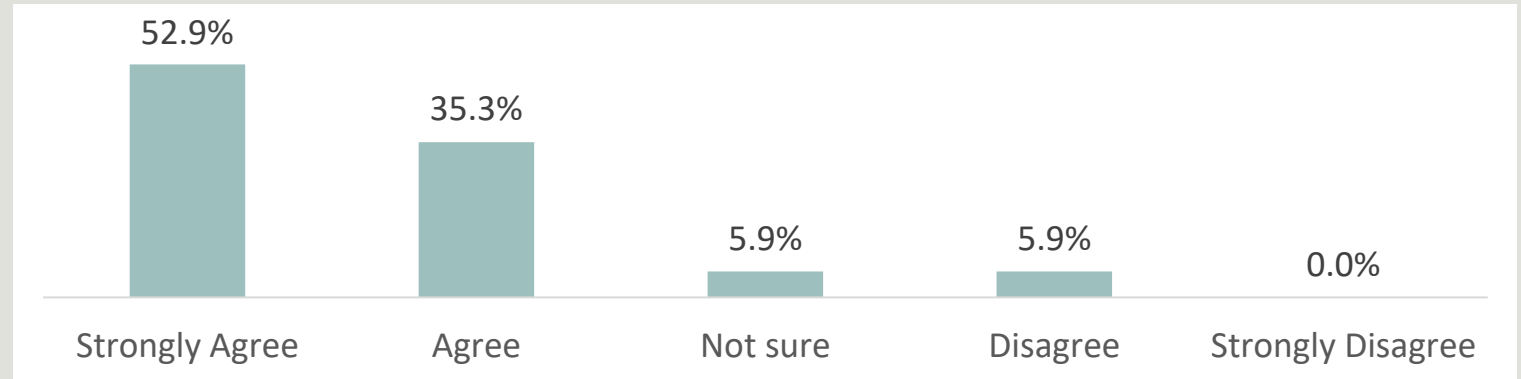
Organization has taken action to improve referral and care coordination



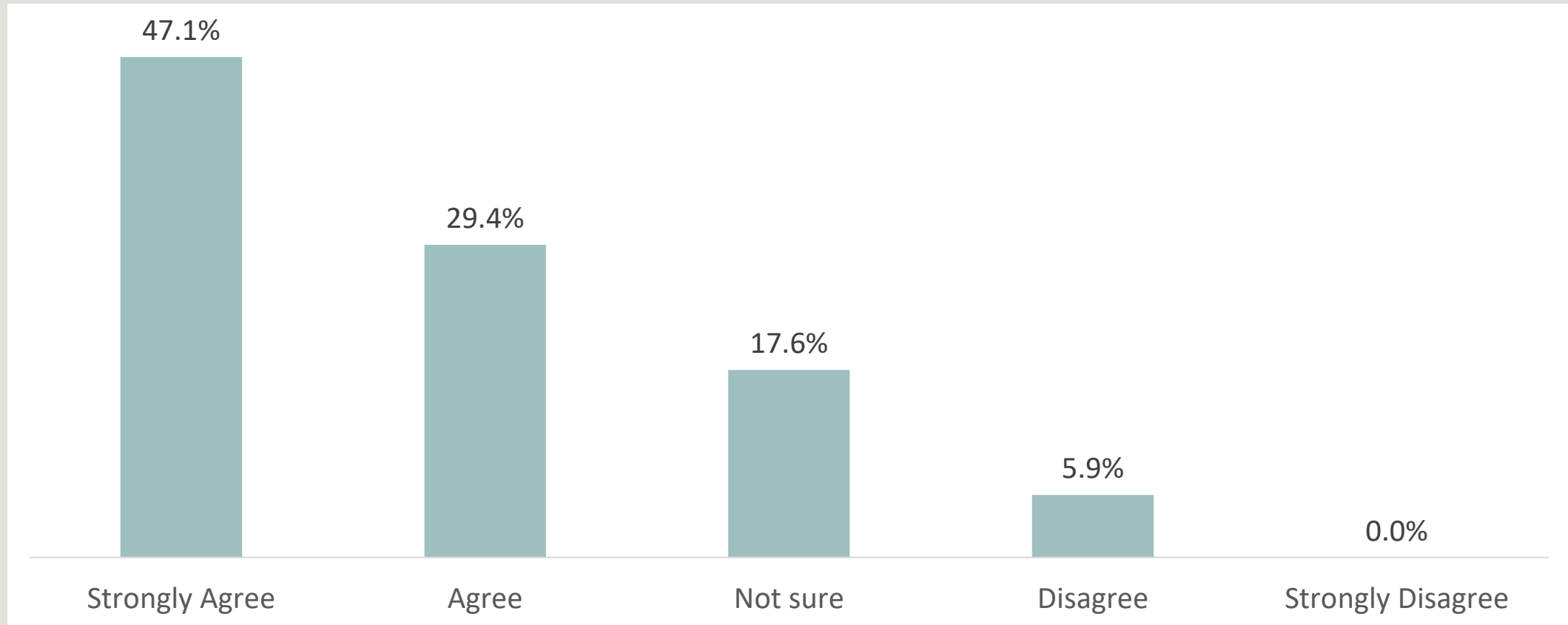
Linkages to crisis intervention and support are occurring



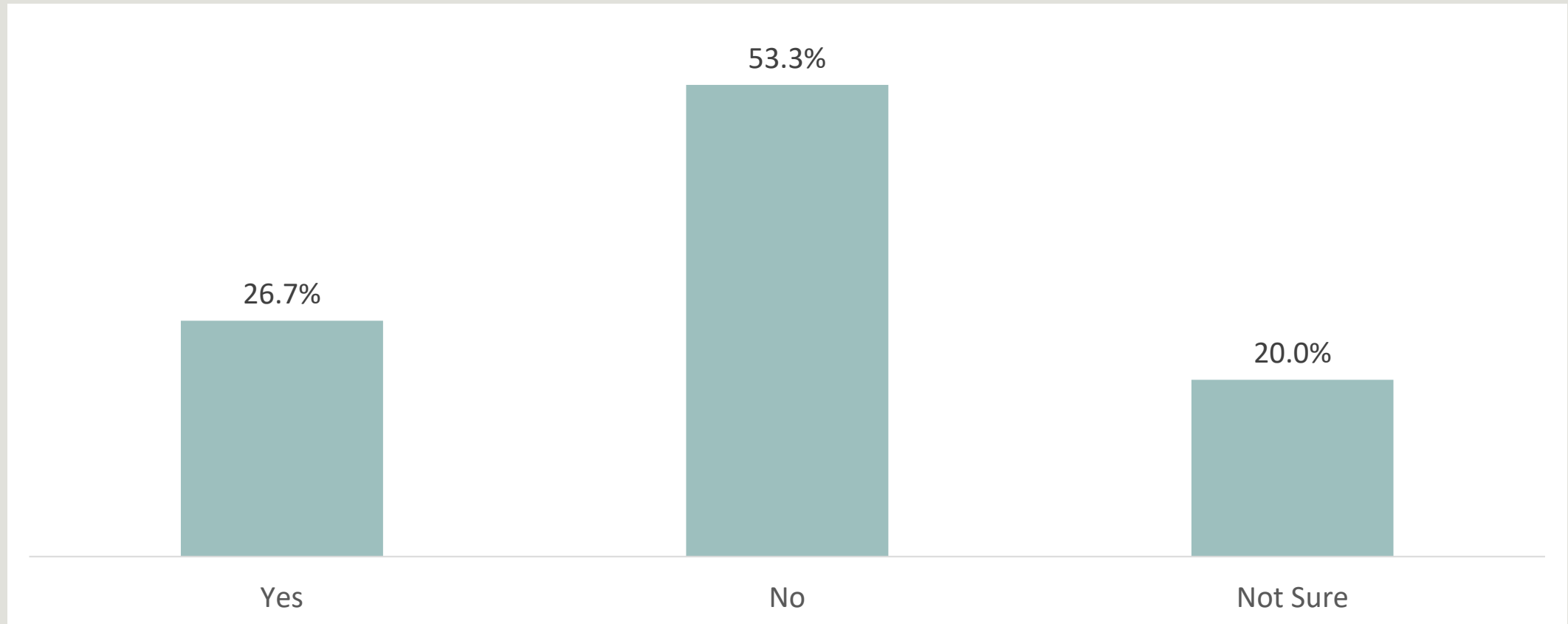
The organization promotes its services and resources very well



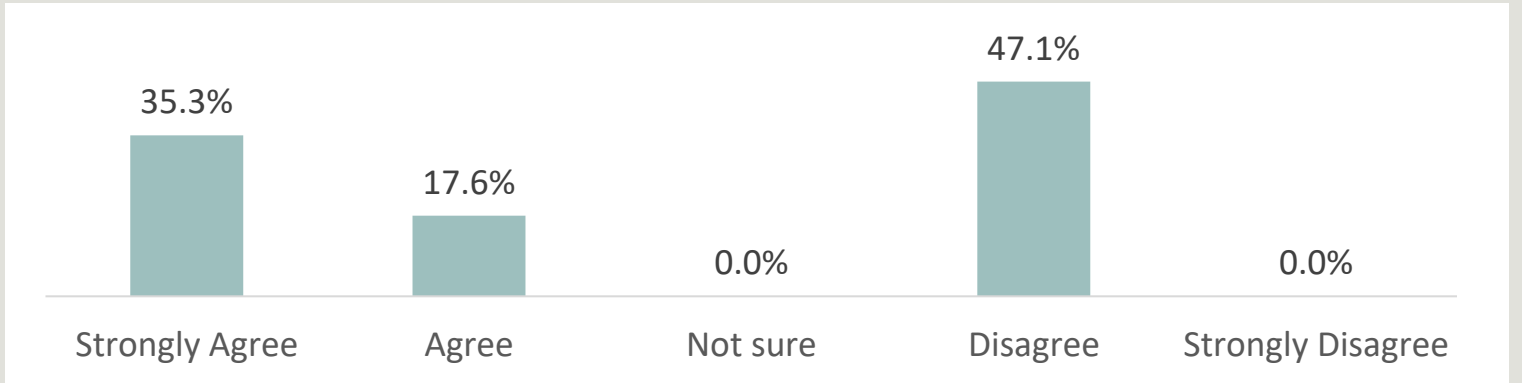
It's easy for individuals to access the services they need quickly and efficiently



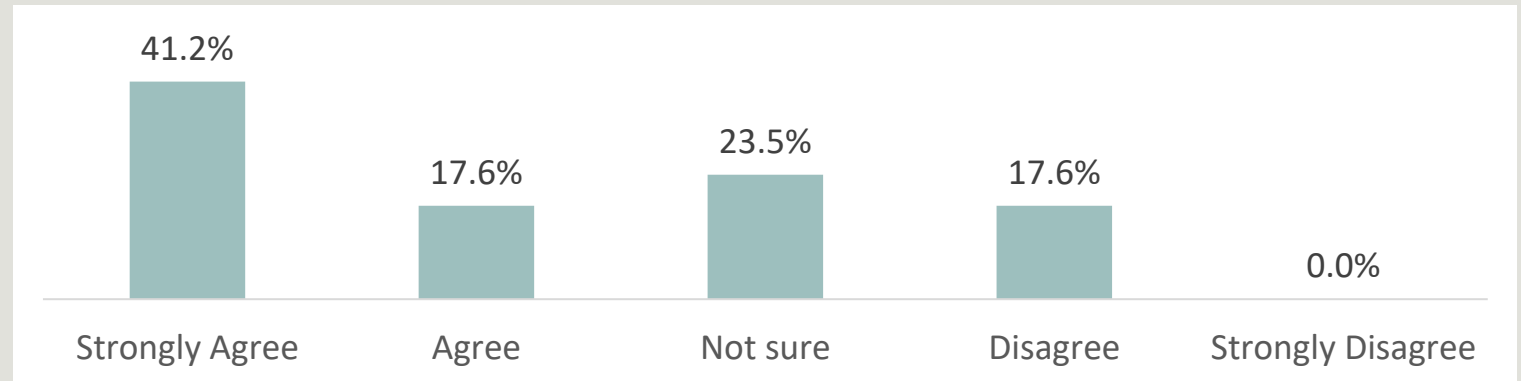
Do you think a standard intake and screening process for state agencies and community partners would help individuals get into services more quickly?



Individuals in need of services have equal access to care



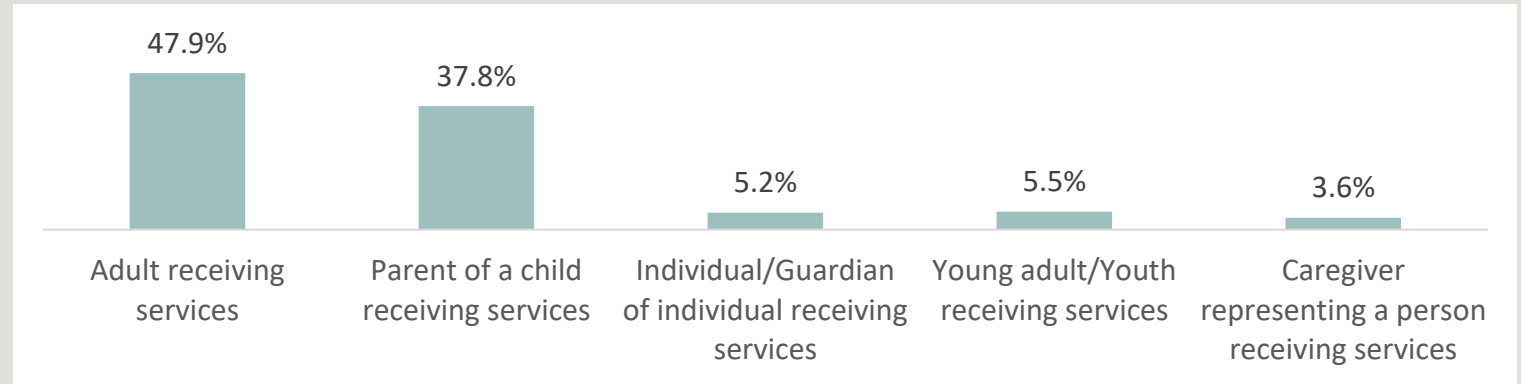
Stakeholders help to address and advocate for equal access to care at system entry points



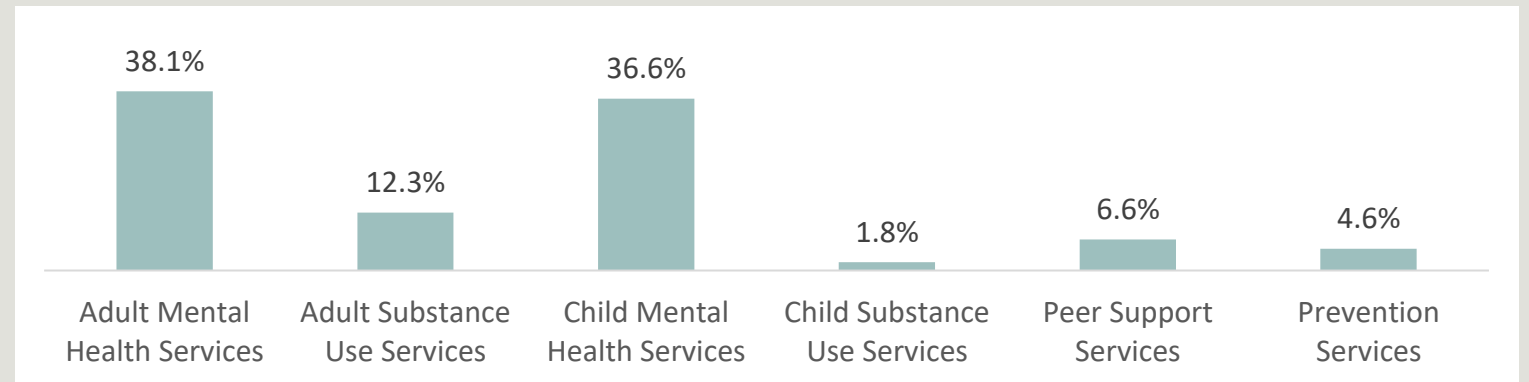
Individuals Served Survey

PERCENTAGE OF RESPONDENTS (N=385)

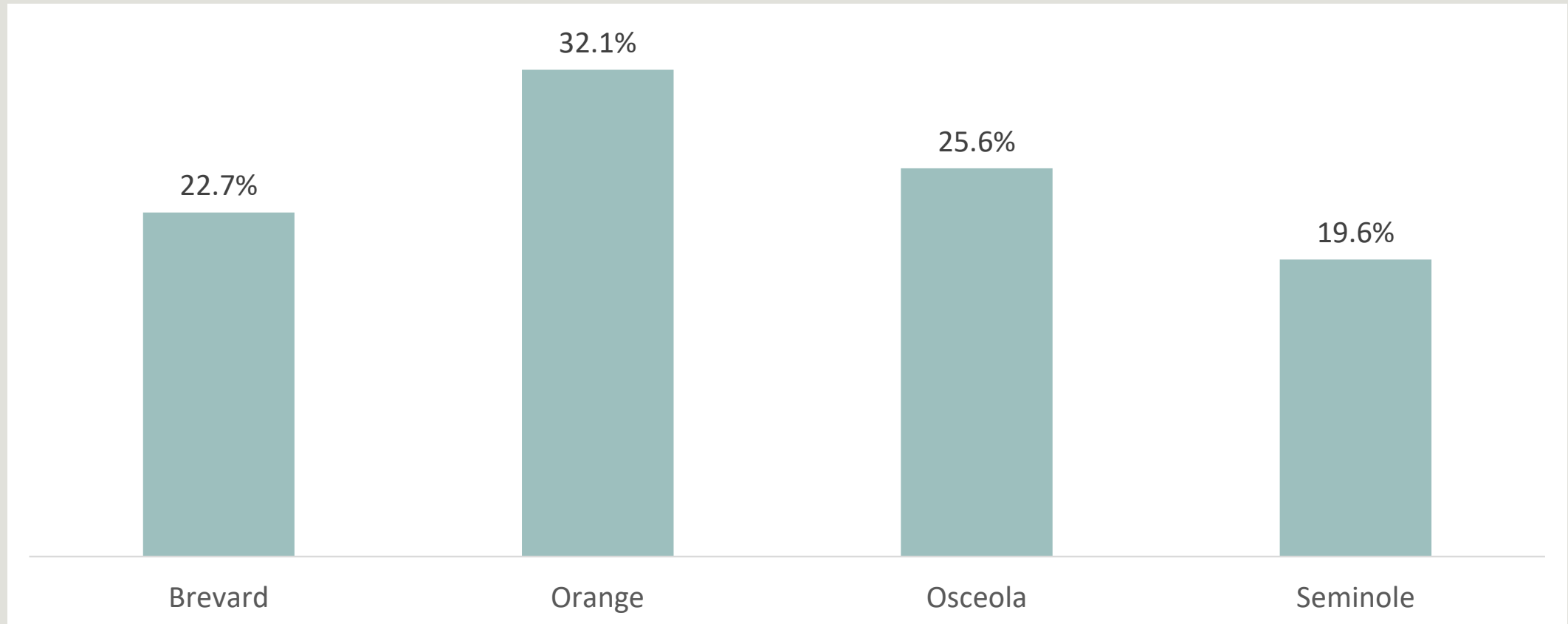
Which best describes you?



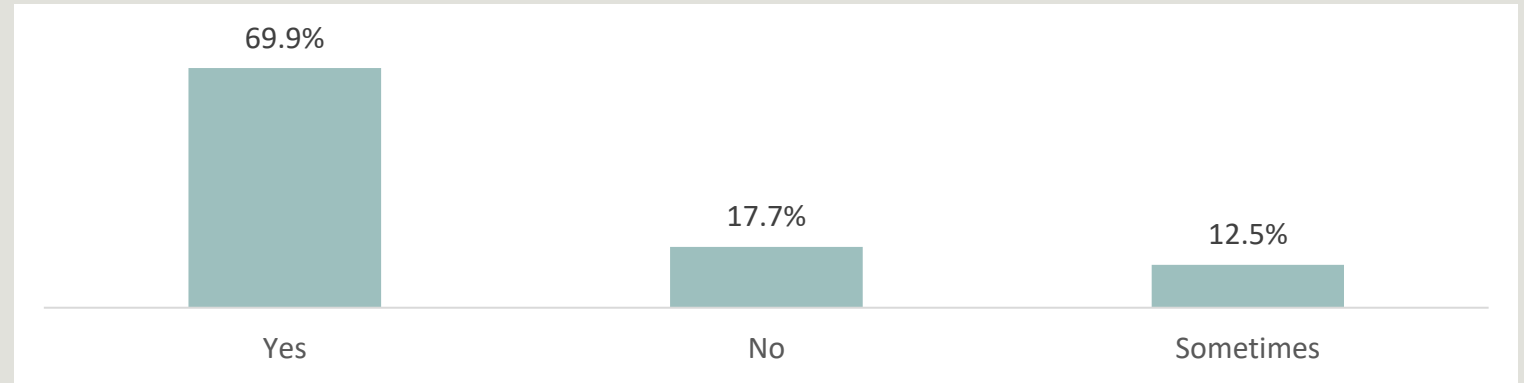
What type of service did you or the person you are representing receive?



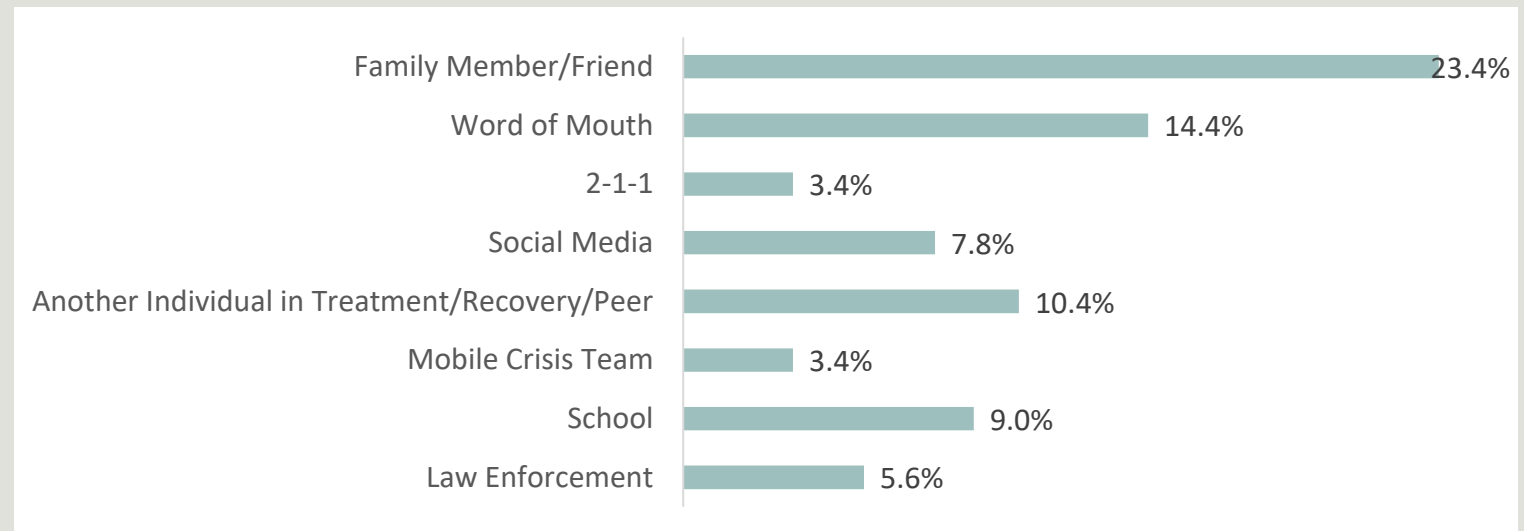
Which county do you live in?



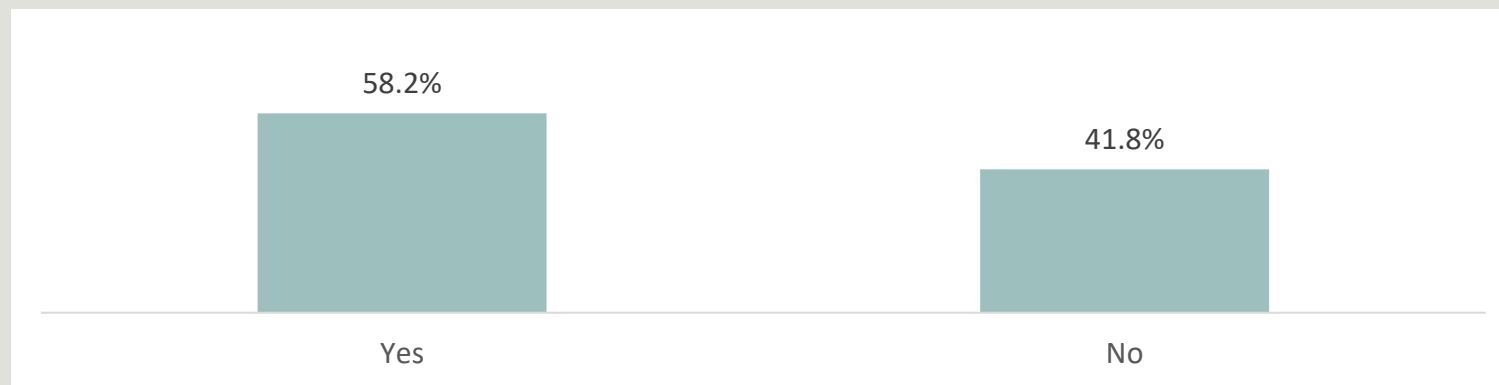
Did you know where to go for mental health and substance use services when you needed them?



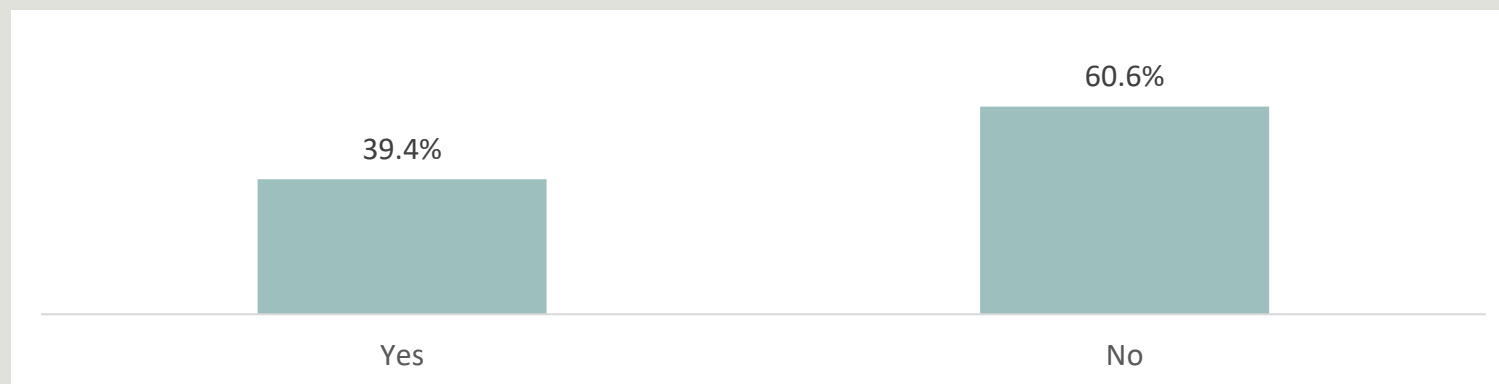
How did you learn about mental health and substance use services when you needed them?



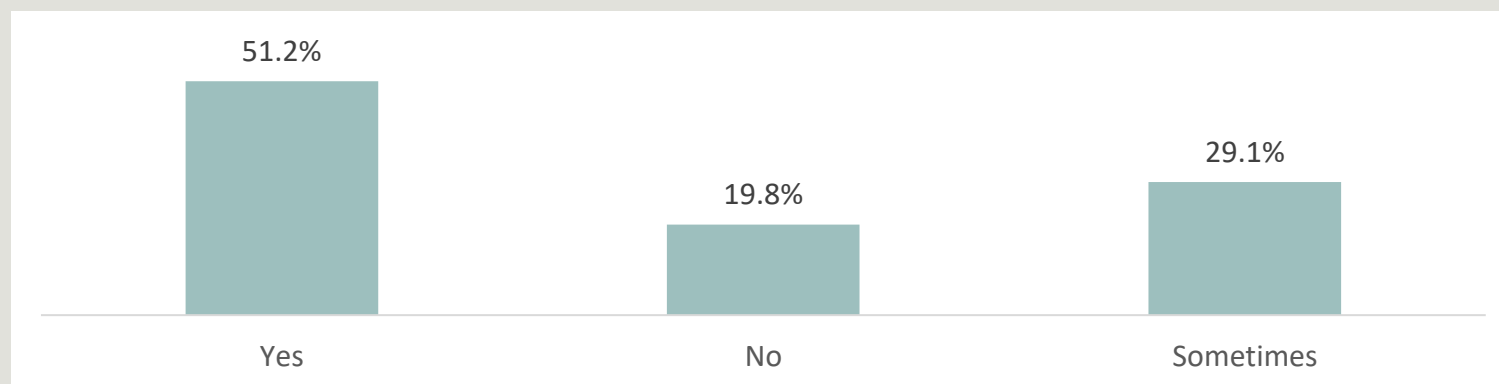
Are you aware of 2-1-1?



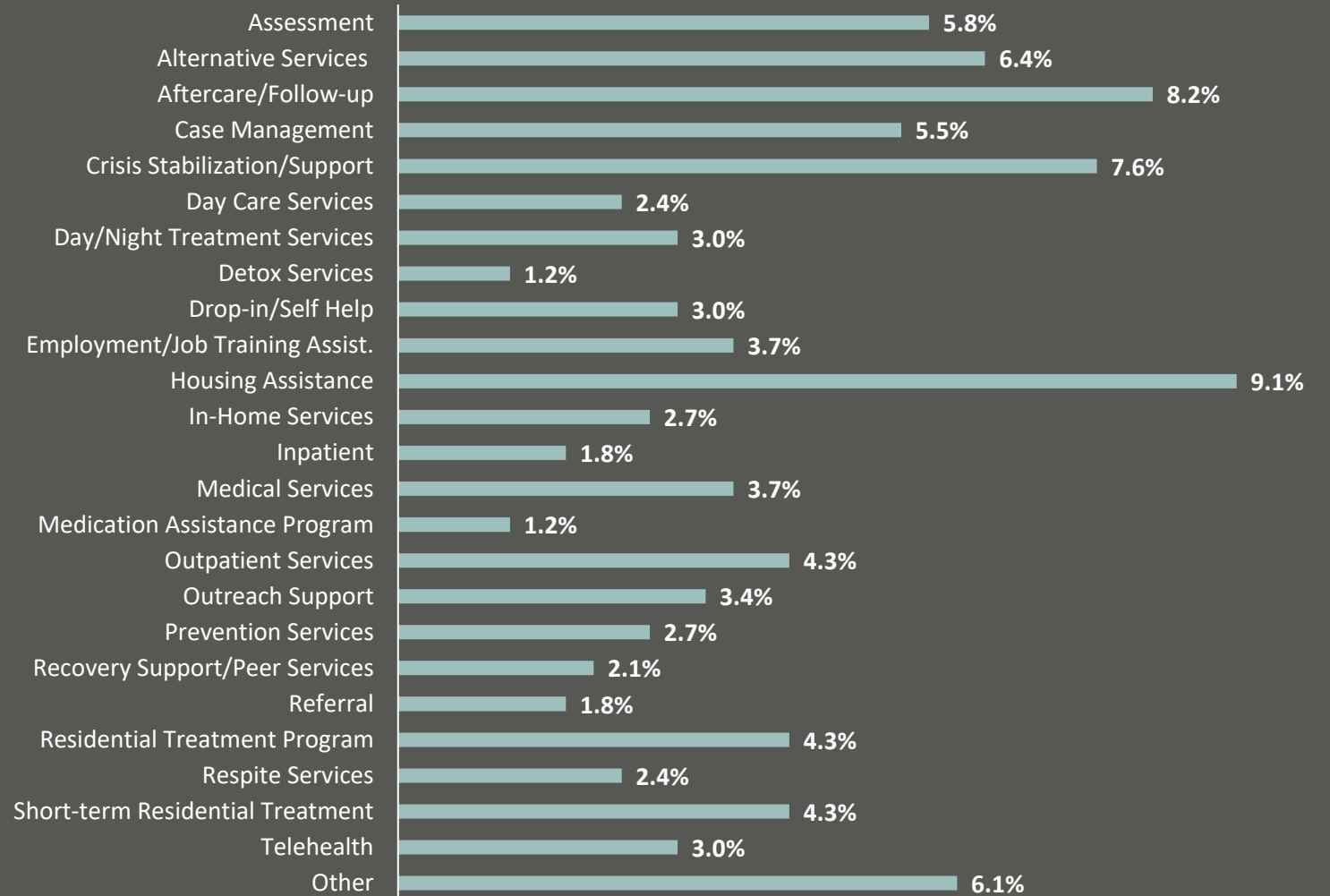
Have you ever called 2-1-1?



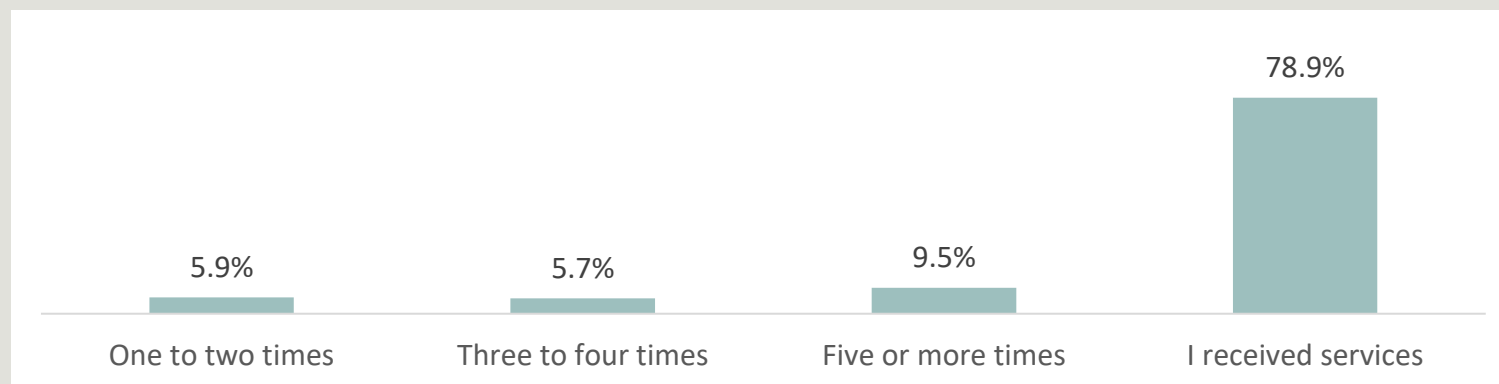
When you called 2-1-1, were they helpful in getting you the services needed?



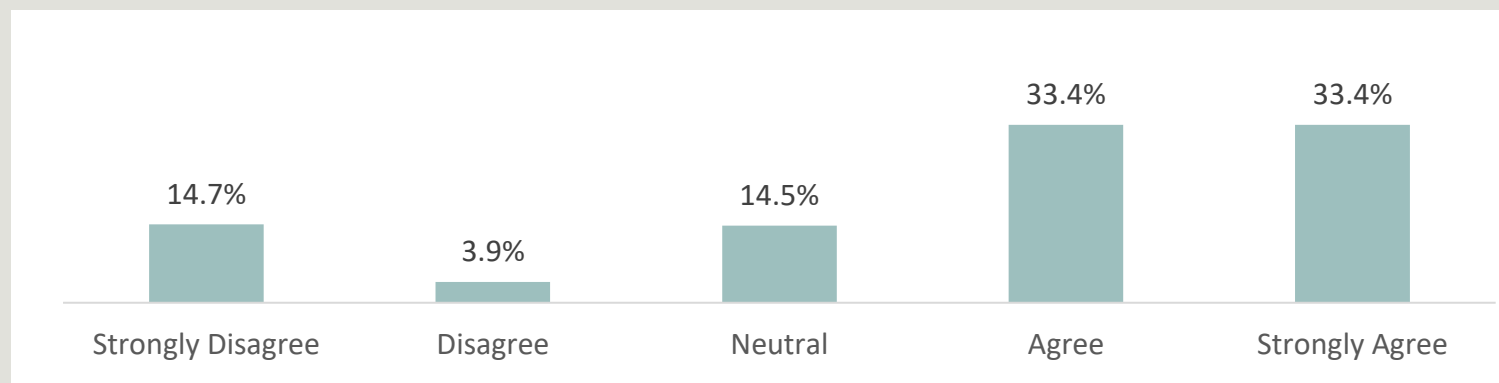
Services
needed but
not able to get



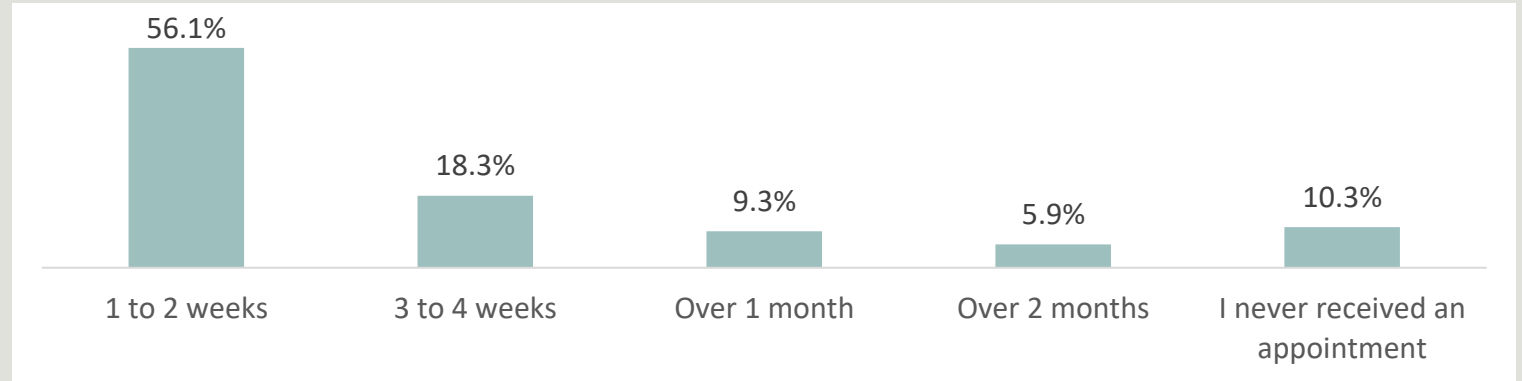
How many times during the last 12 months were you not able to get the services you needed?



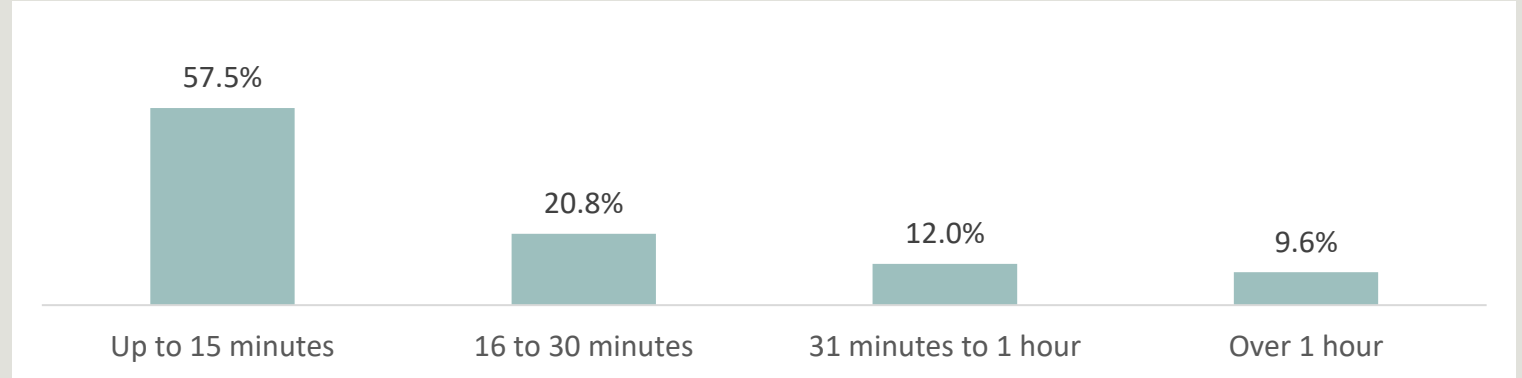
The services and planning I received were focused on my treatment needs (patient centered)



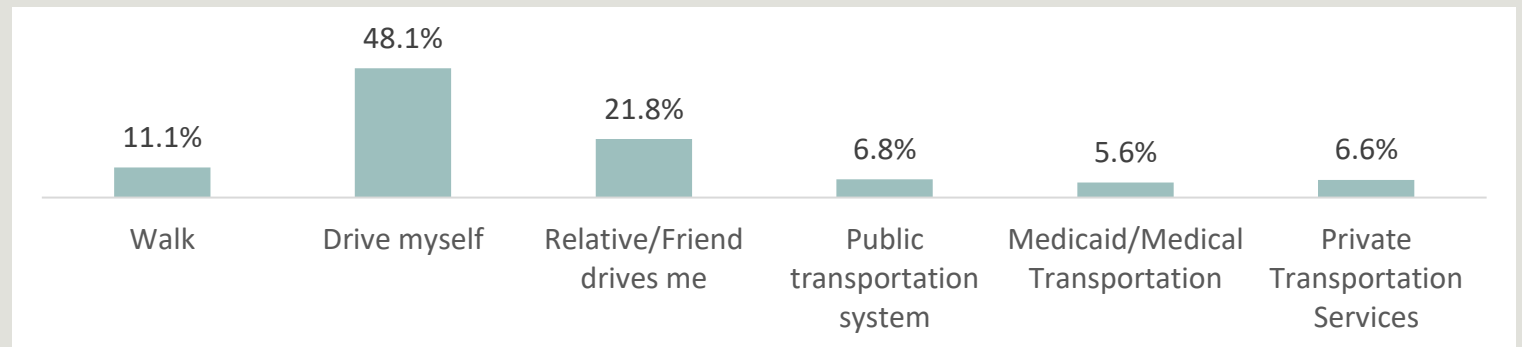
How long did it take from the time you requested an appointment to the time you received the services?



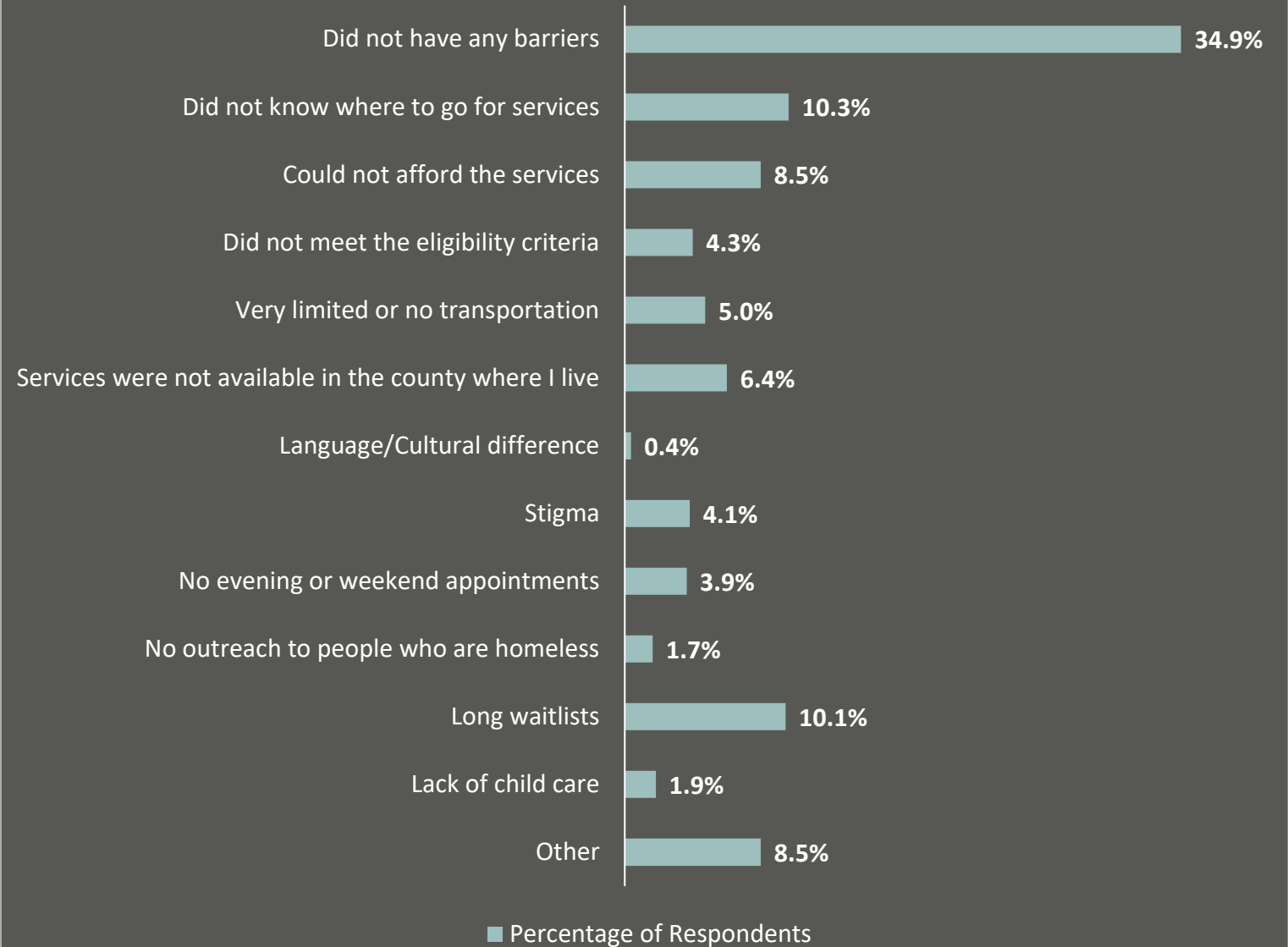
How long did it take to travel to the services?



How did you travel to the services?



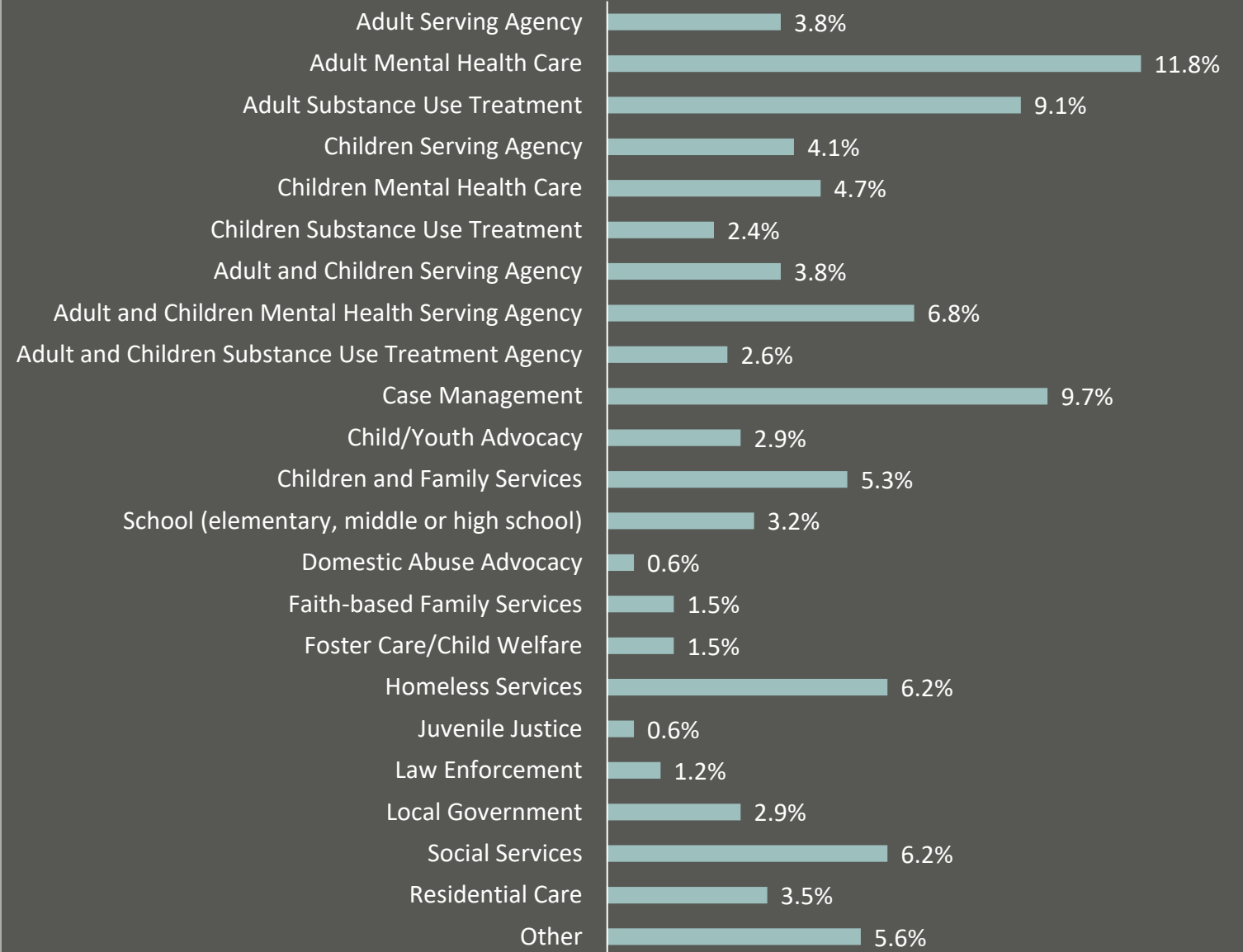
What were the obstacles getting the care you needed?



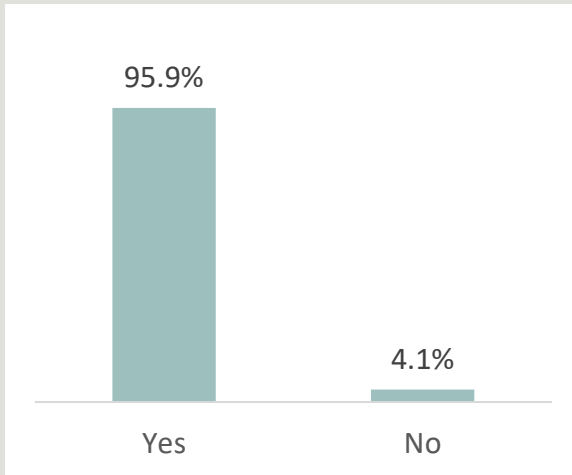
Stakeholder Survey

PERCENTAGE OF RESPONDENTS (N=123)

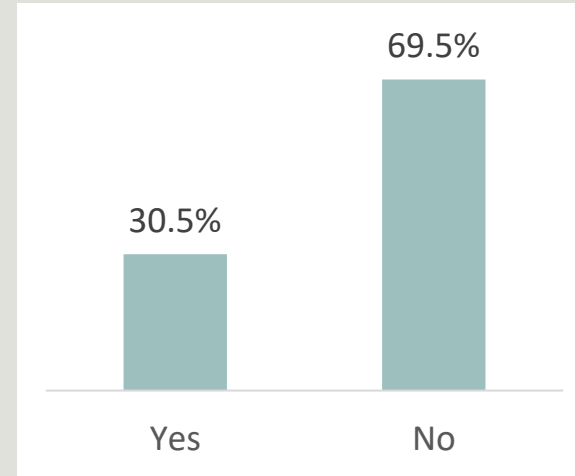
Respondents by Organization service sector



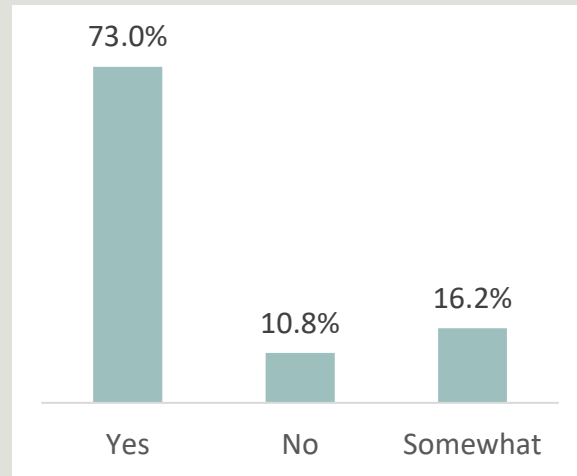
Aware of 2-1-1?



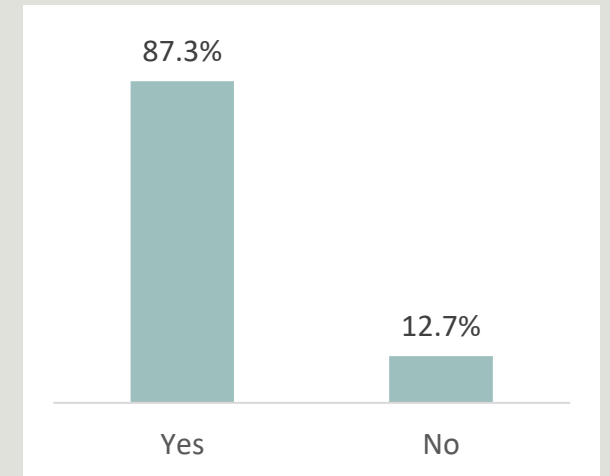
Accessed 2-1-1 in past 6 months?



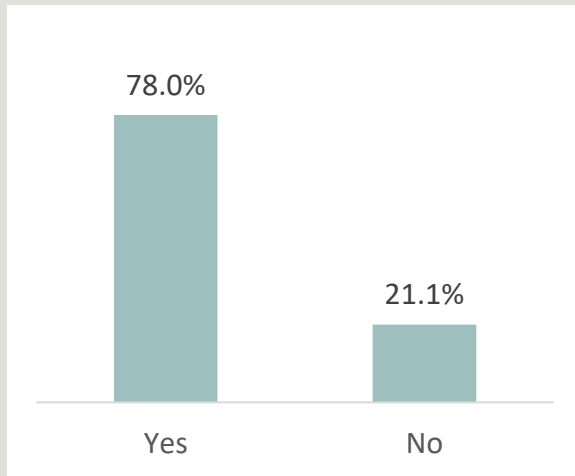
When accessed, helpful?



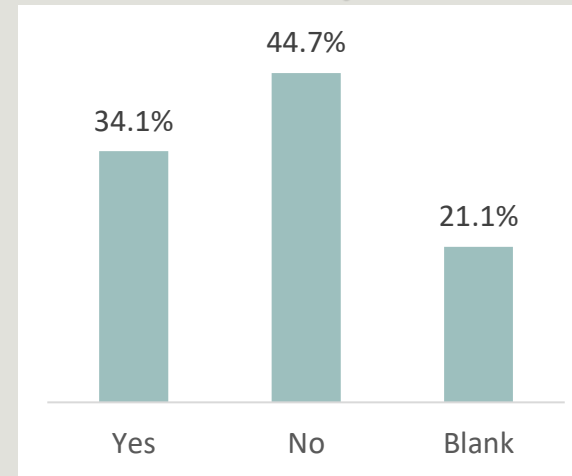
Directed individuals to 2-1-1?



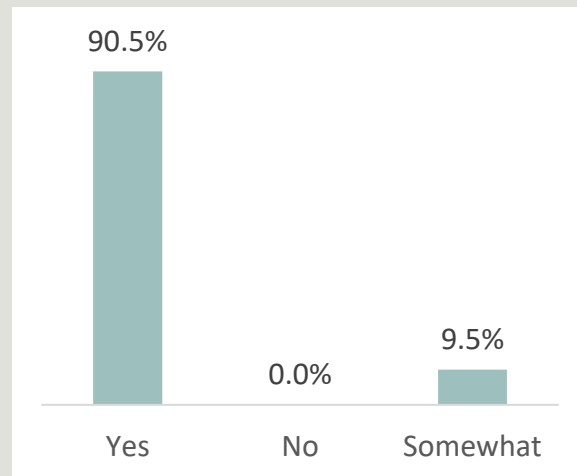
Aware of CFCHS?



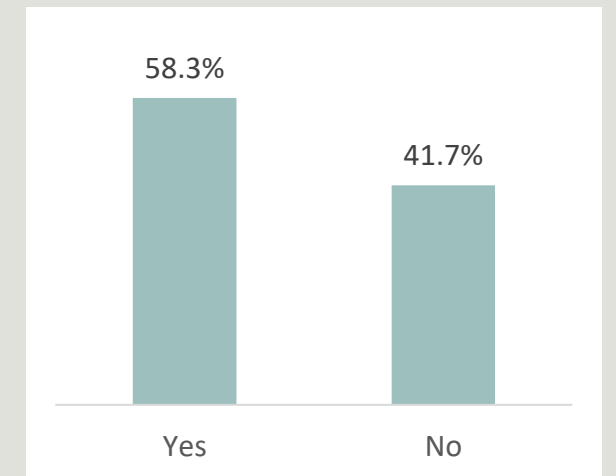
Accessed CFCHS in past 6 months?



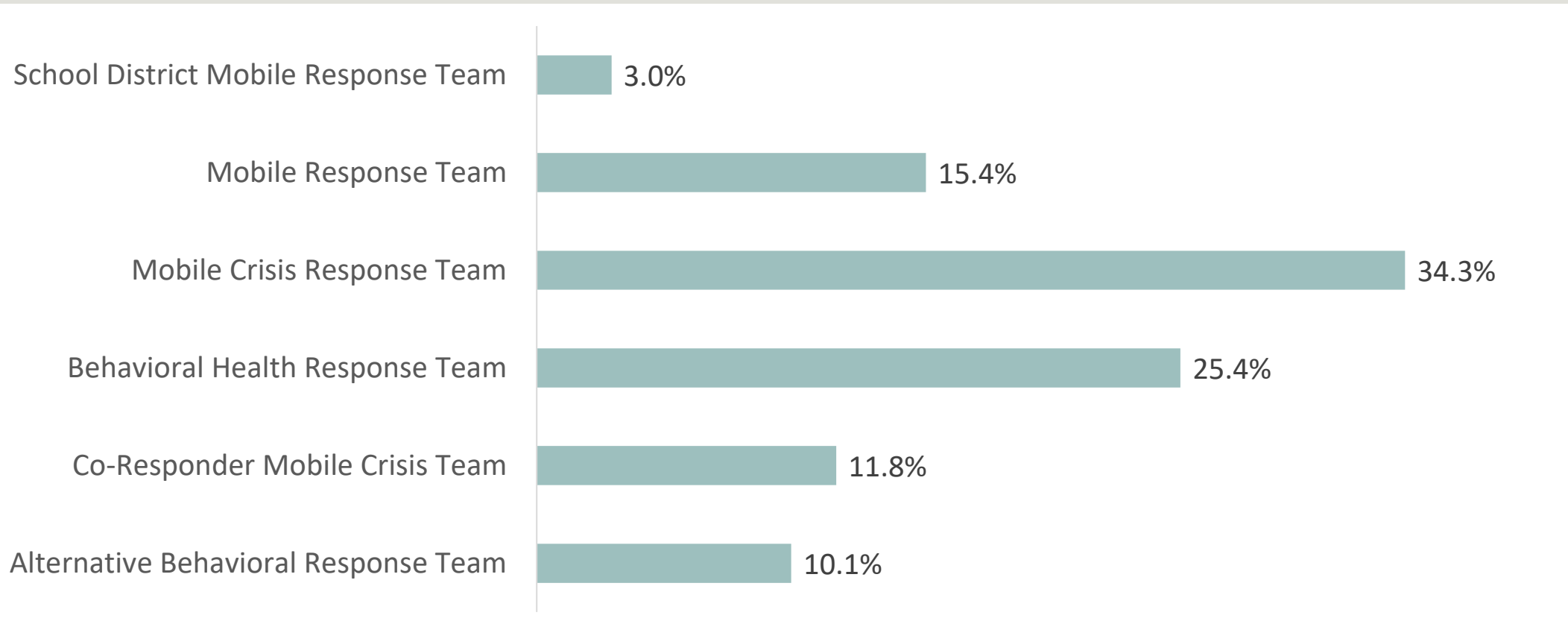
When accessed, helpful?



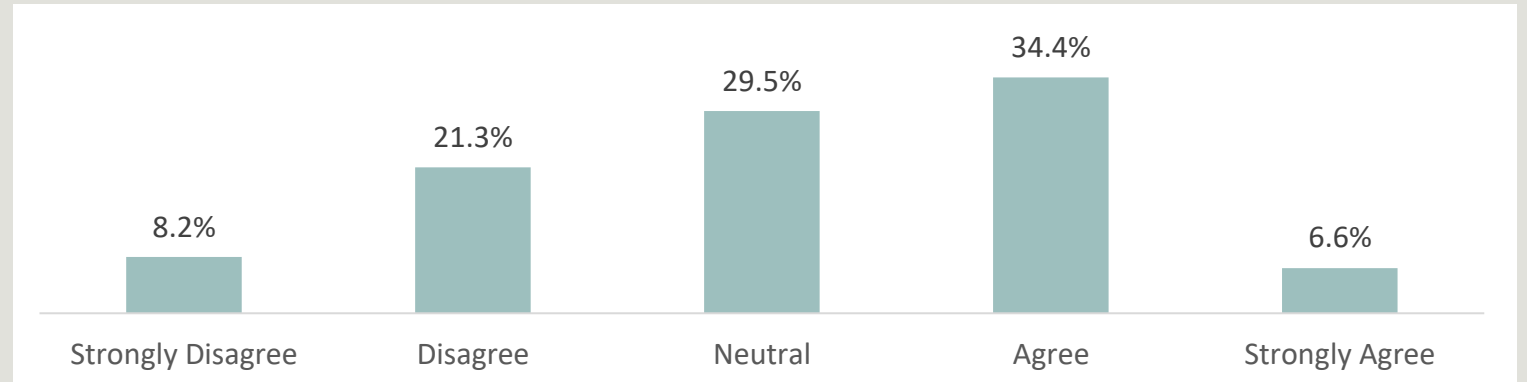
Directed individuals to CFCHS?



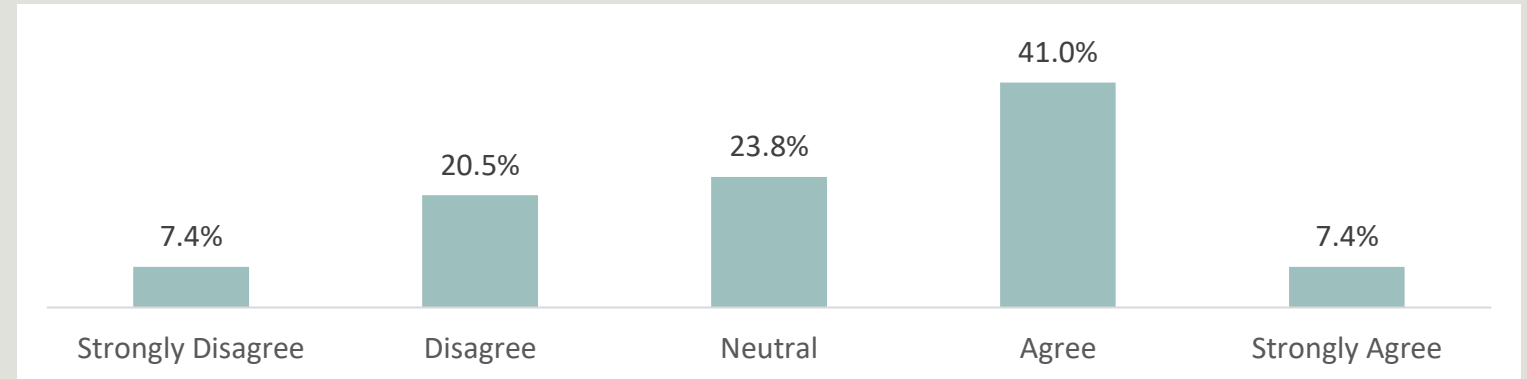
Crisis Models in Your Area



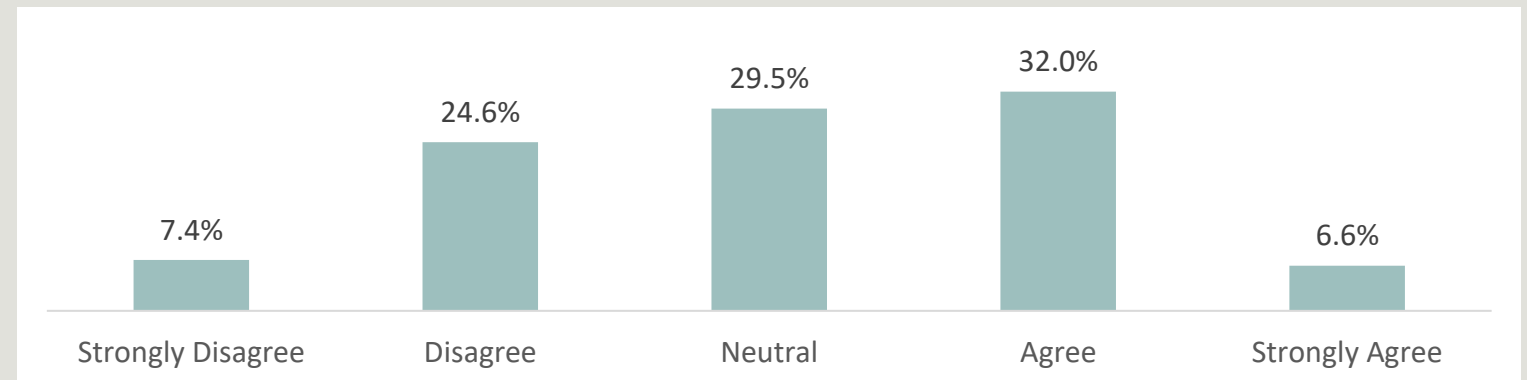
Linkages to needed services are coordinated and well established across the system



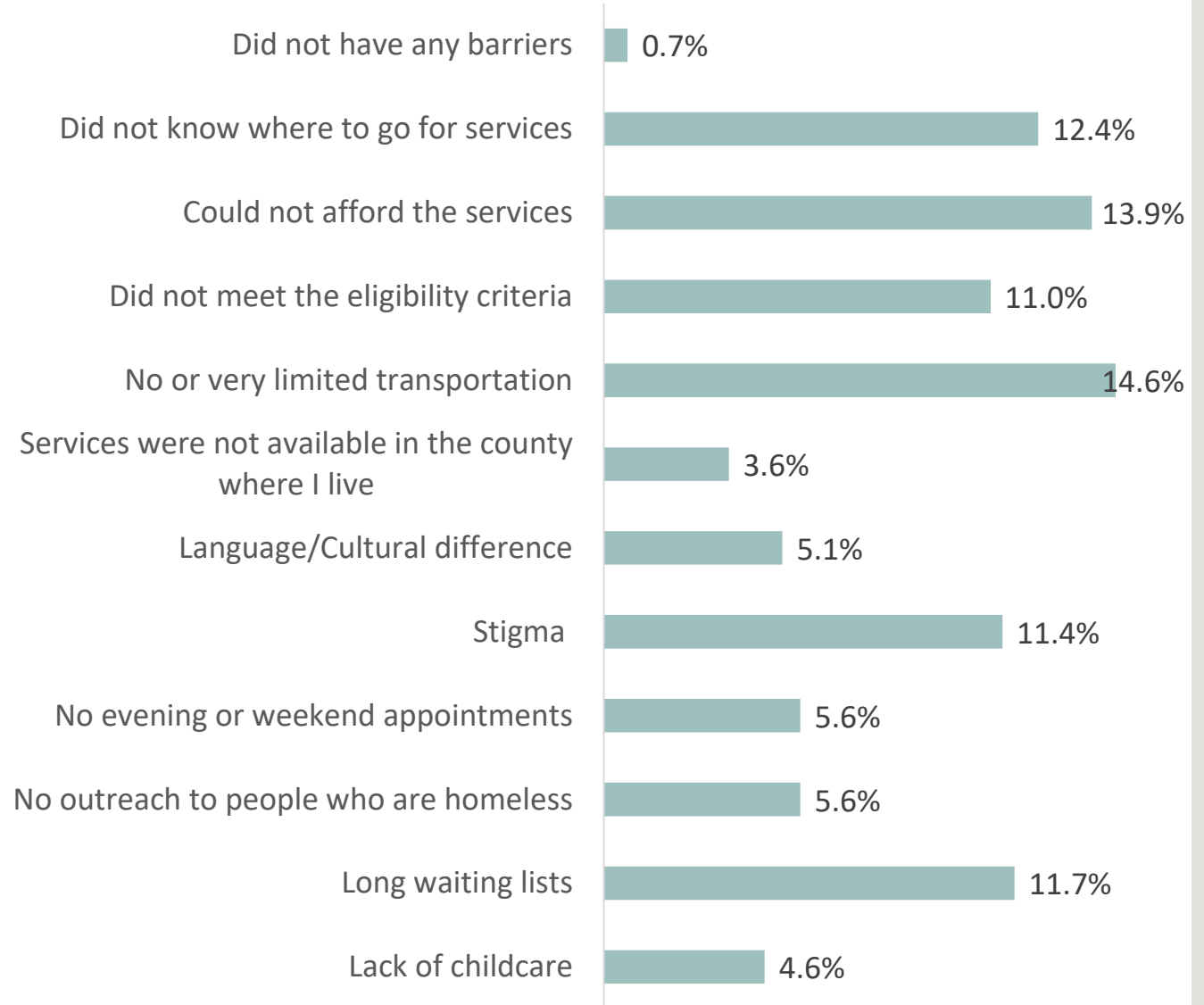
In general, behavioral health care and peer services are accessible in your area



The process for referrals is easily accessible



Barriers for consumers accessing services in your area



Needed to Improved Patient-Centered Care and
Planning

NEEDED SERVICES AND RESOURCES
Affordable Housing Providers Fully Staffed Provider Offices Detox Beds Outpatient Counseling Psychiatric Services

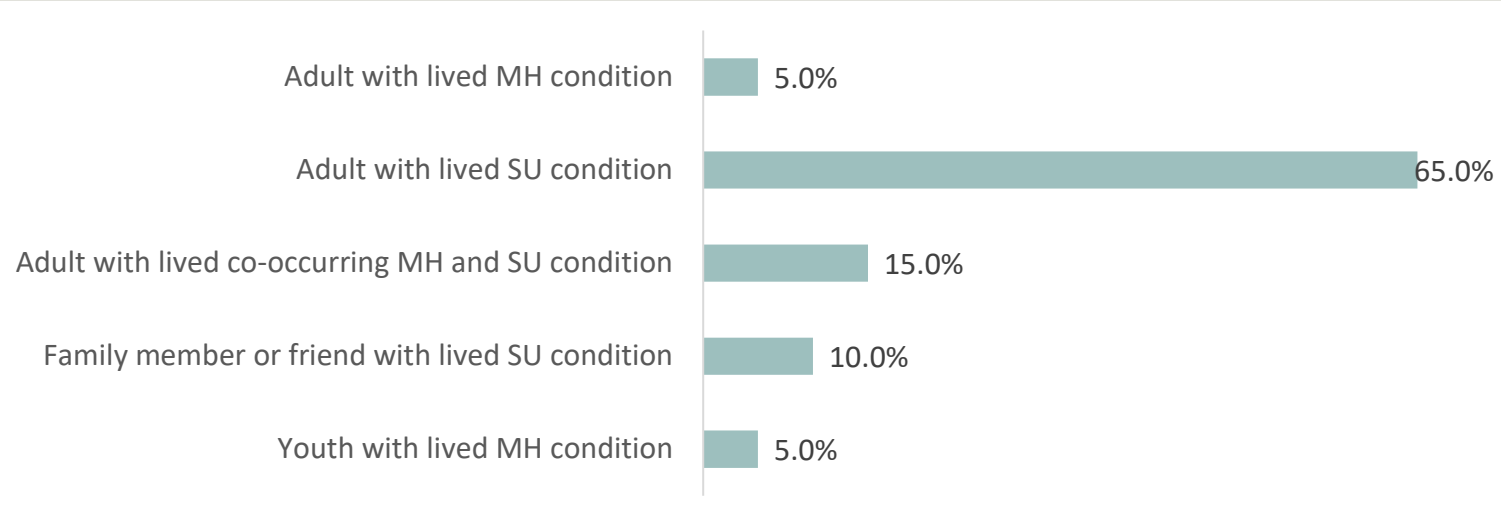
Improved Quality of Life

TOP THREE PATIENT-CENTERED RESOURCES
School-based Services Crisis Response Services Community-based Providers

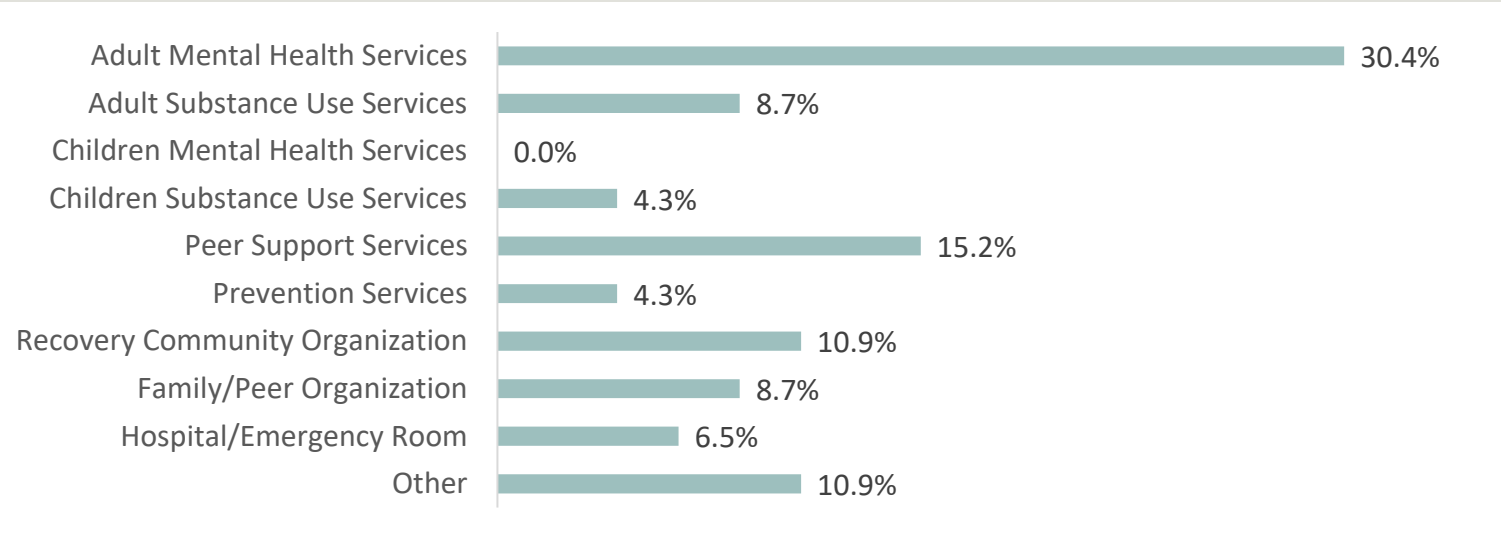
Peer Recovery Community/Support Specialist Survey

PERCENTAGE OF RESPONDENTS (N=20)

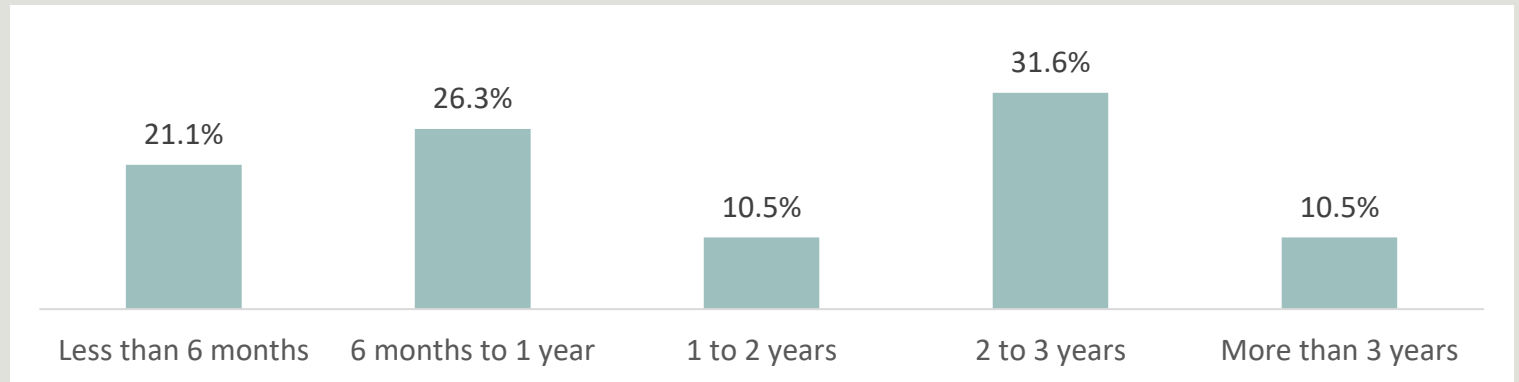
Experience



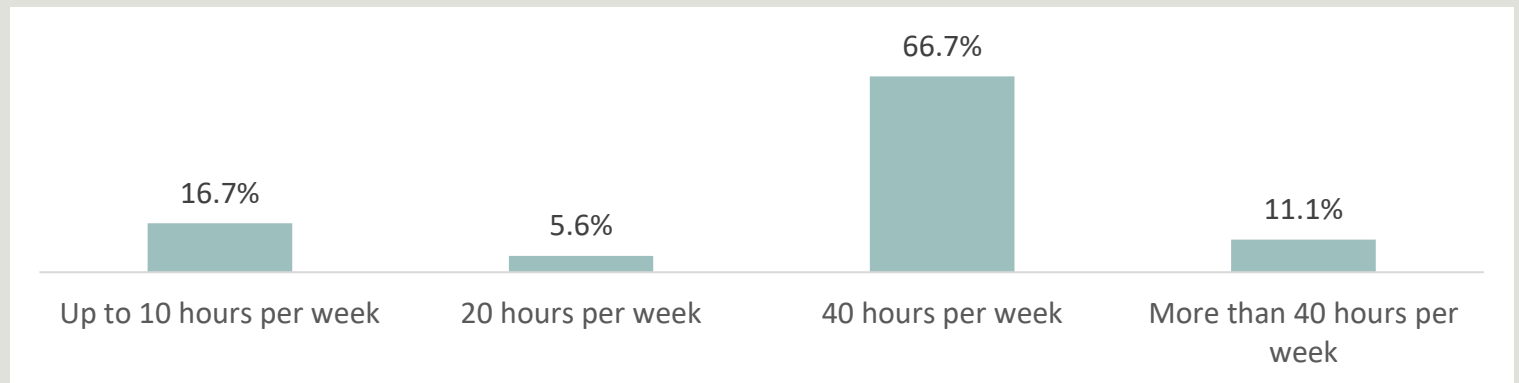
Type of Service



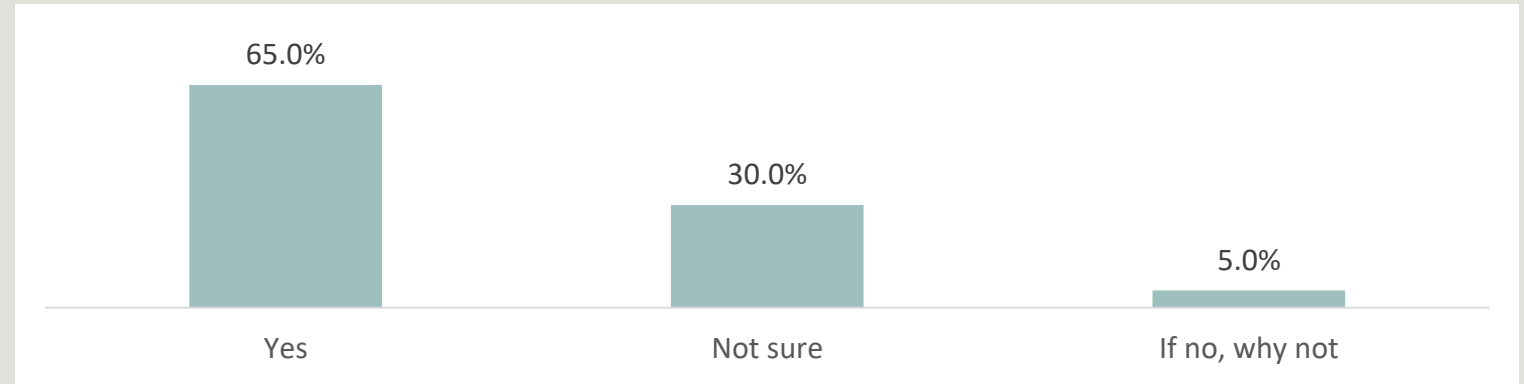
Length of Employment



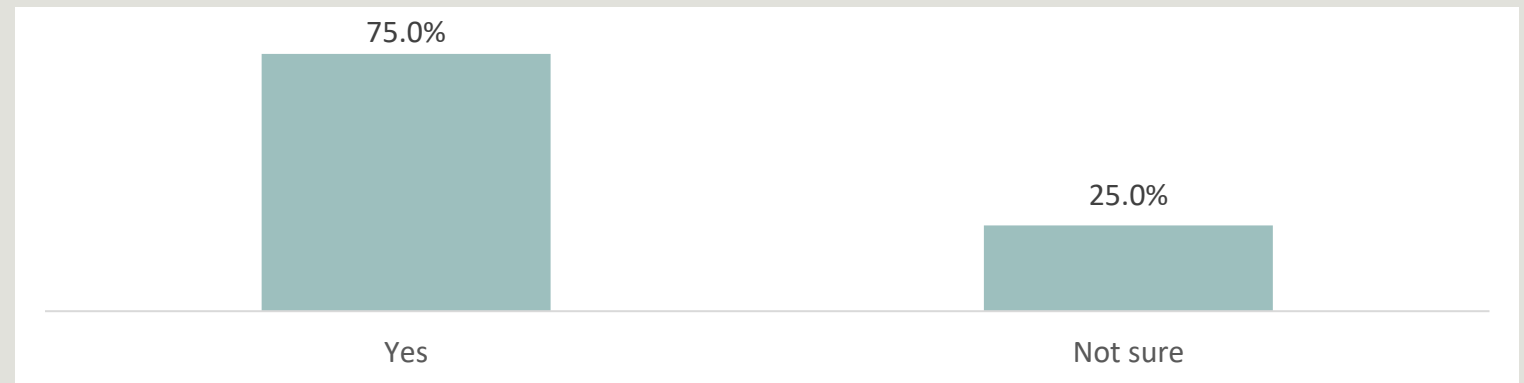
Work Schedule



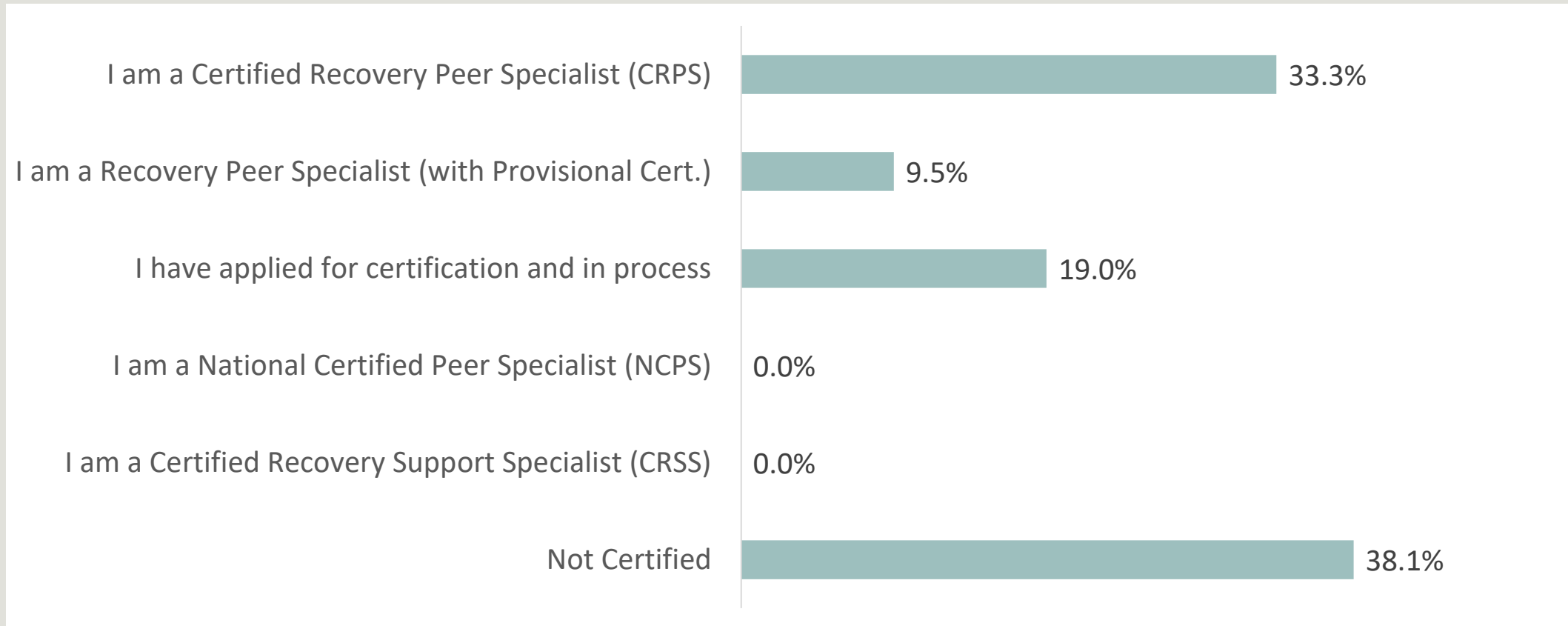
Does the agency
use recovery peer
support services?



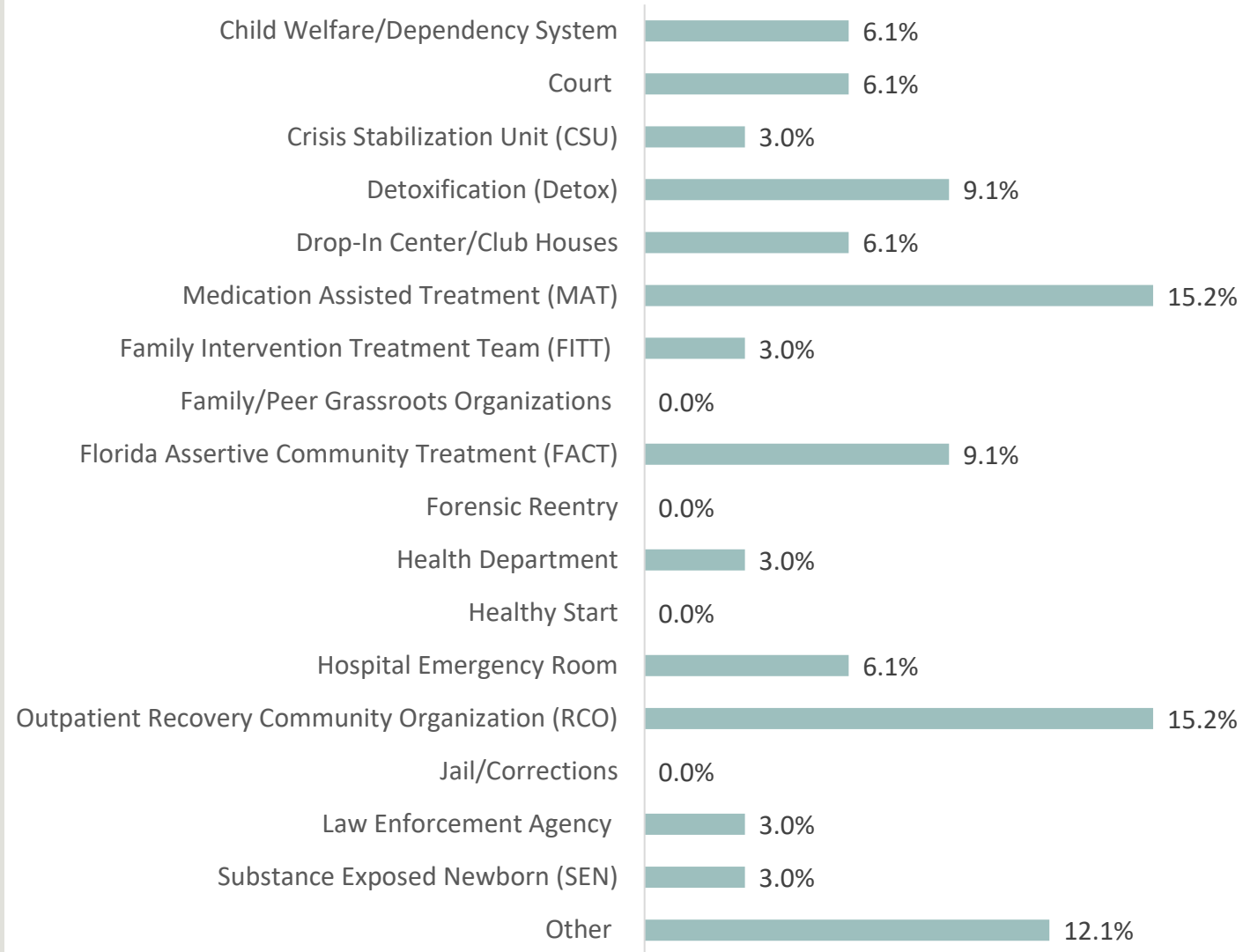
Does the agency
adhere to
recovery support
best practices?



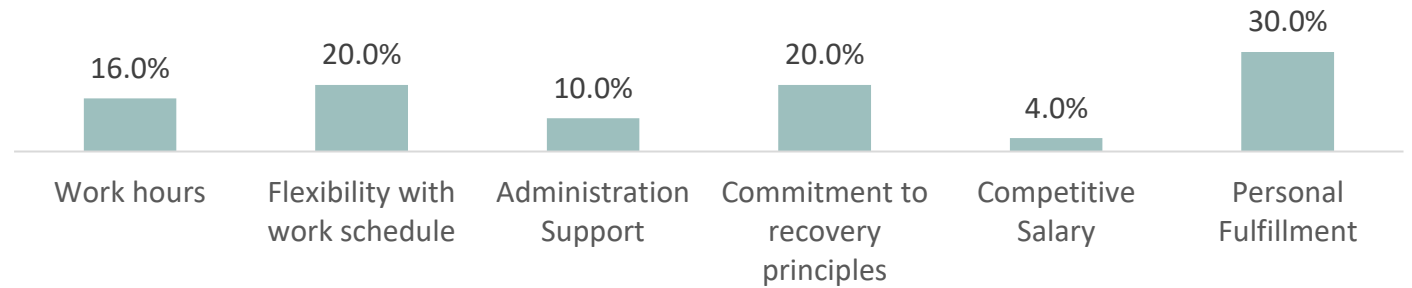
Qualifications that best describe your status



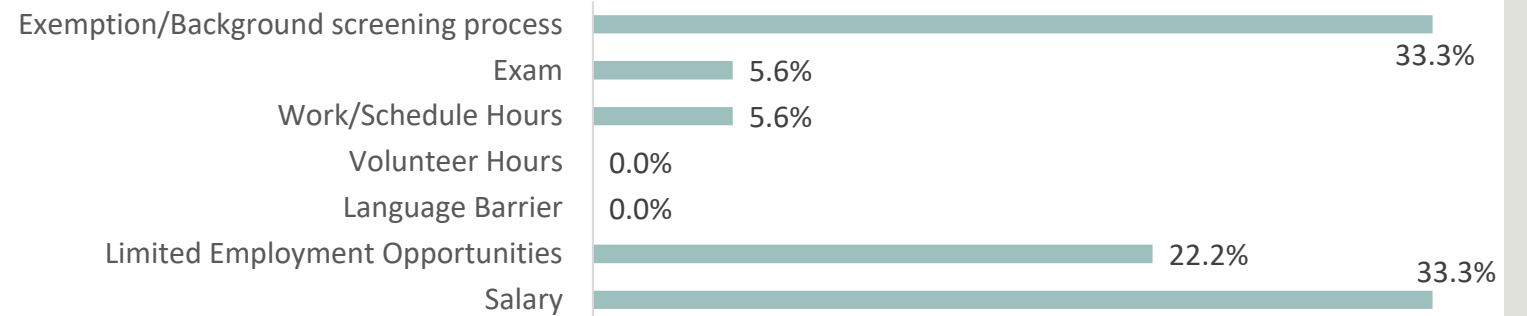
Facility/program setting where you deliver peer recovery support services



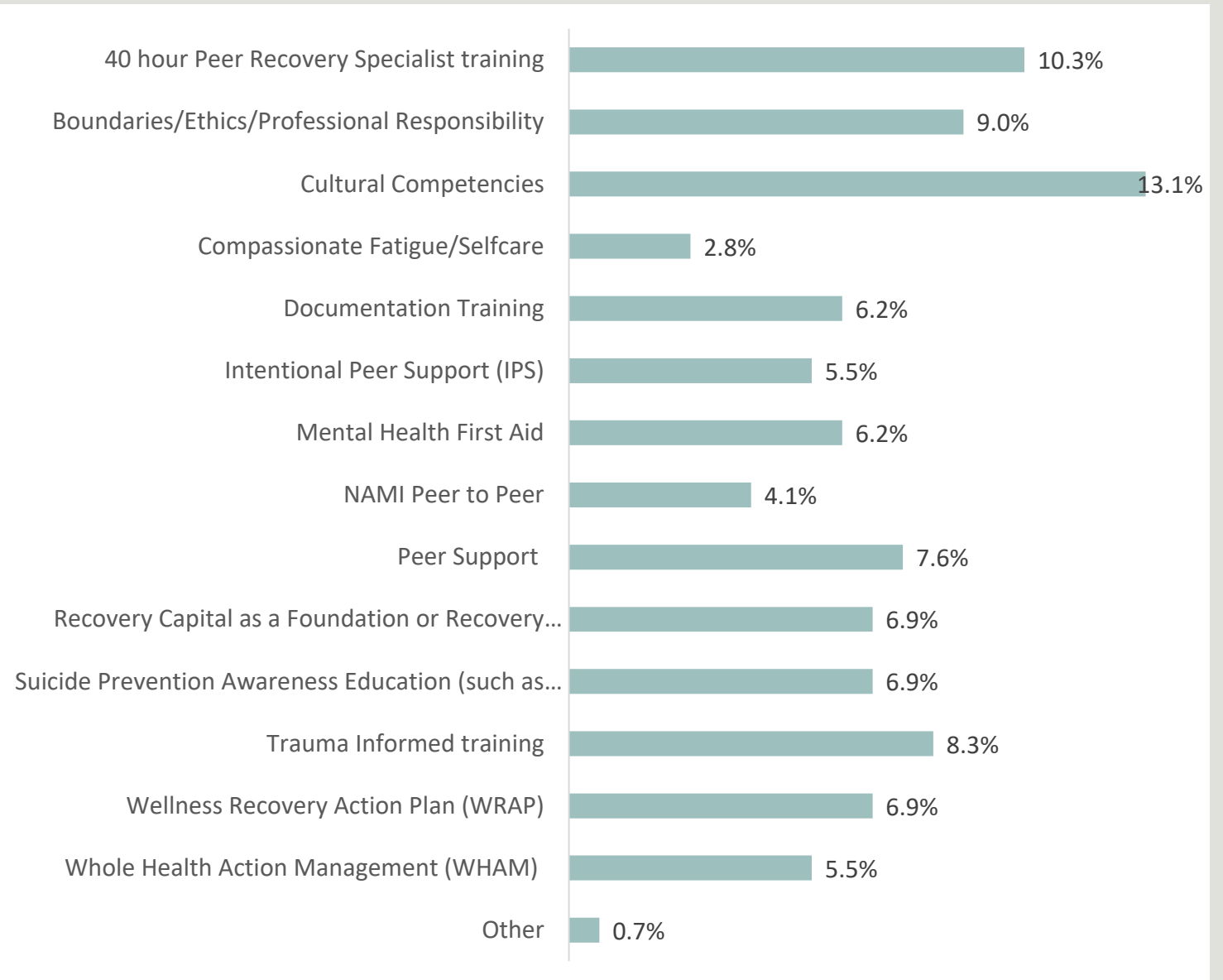
Reasons for staying with the company



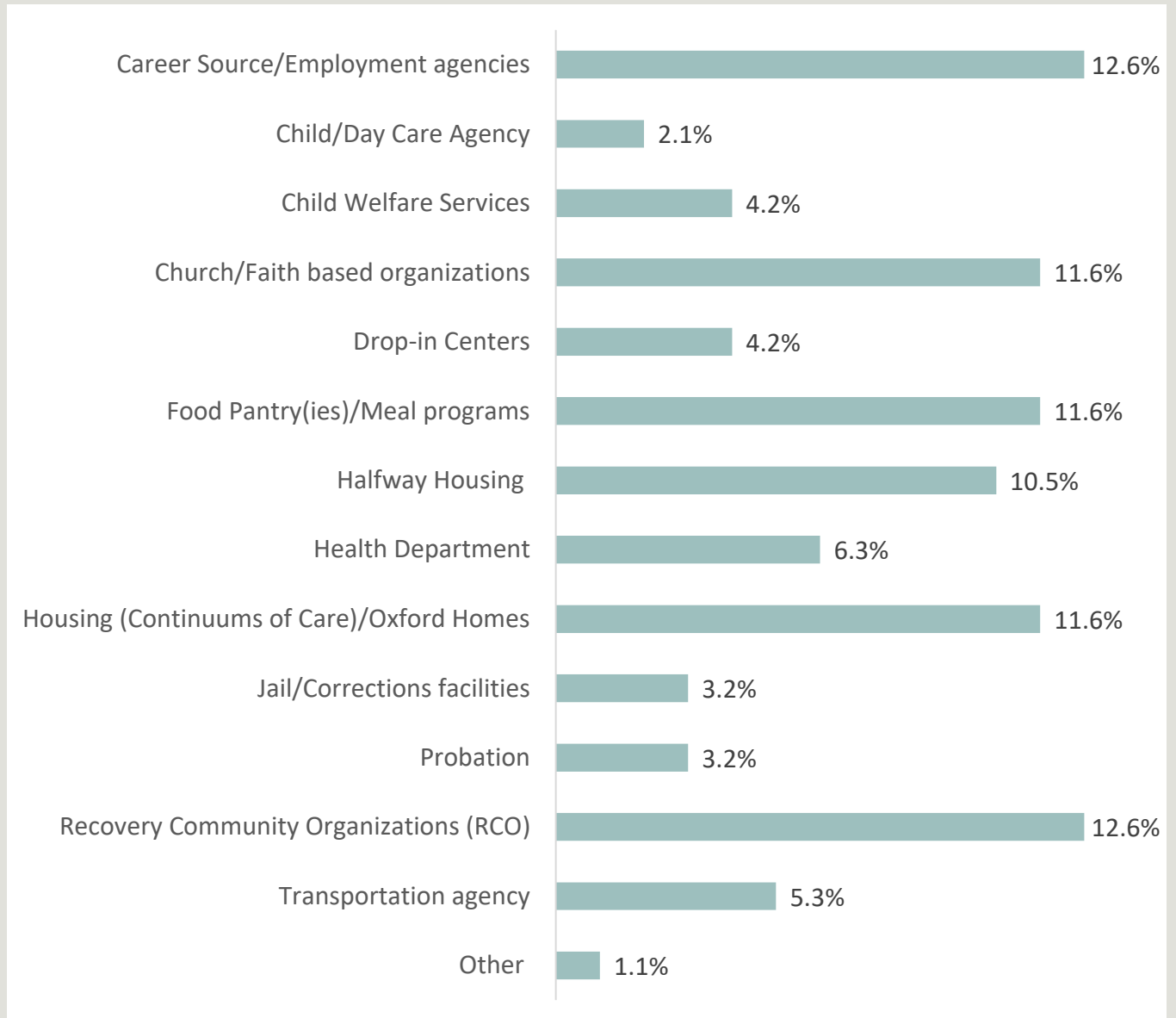
Barriers experienced in the hiring process



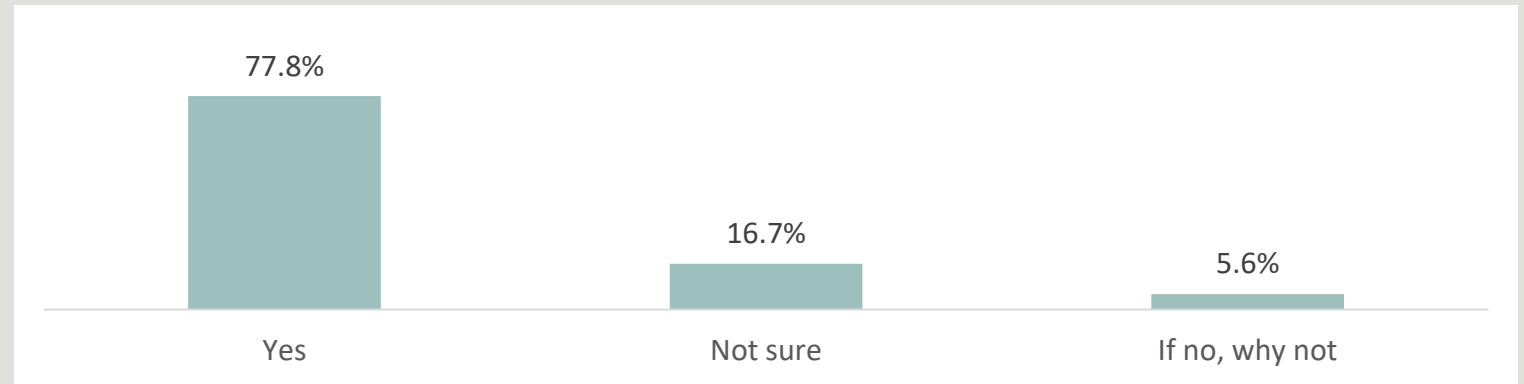
Recommended Trainings



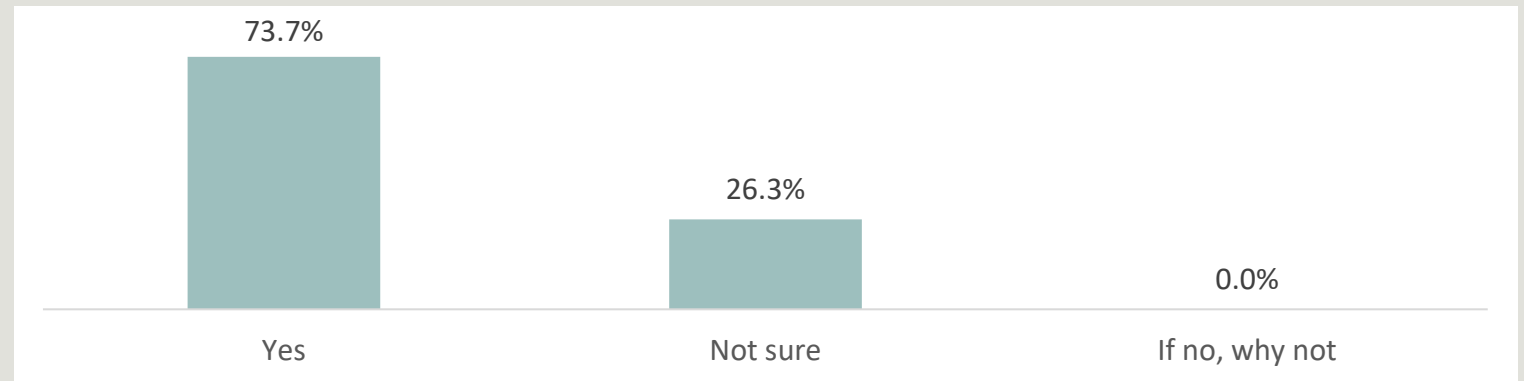
Aware of Partnerships that provide other resources



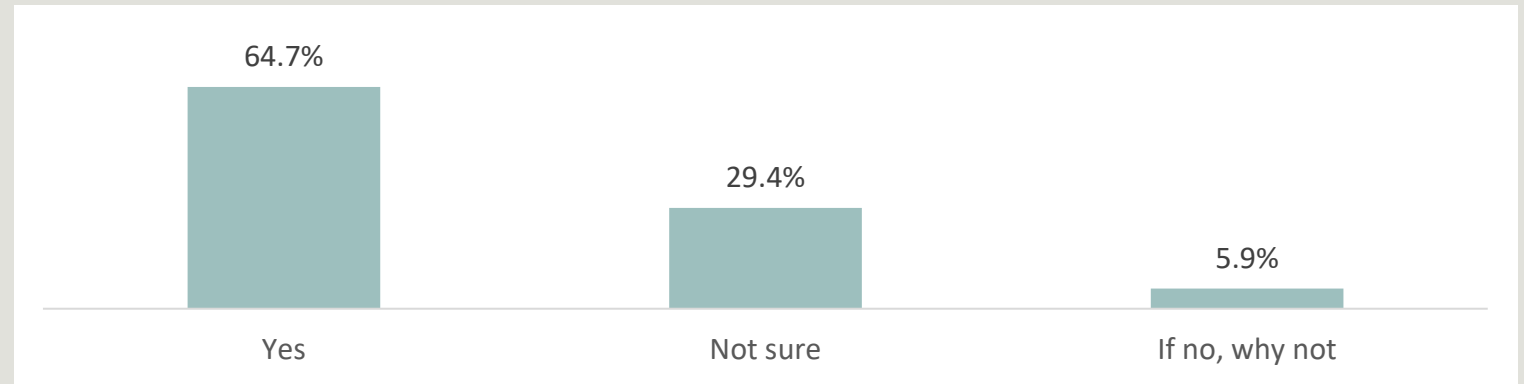
Ability to offer
choices



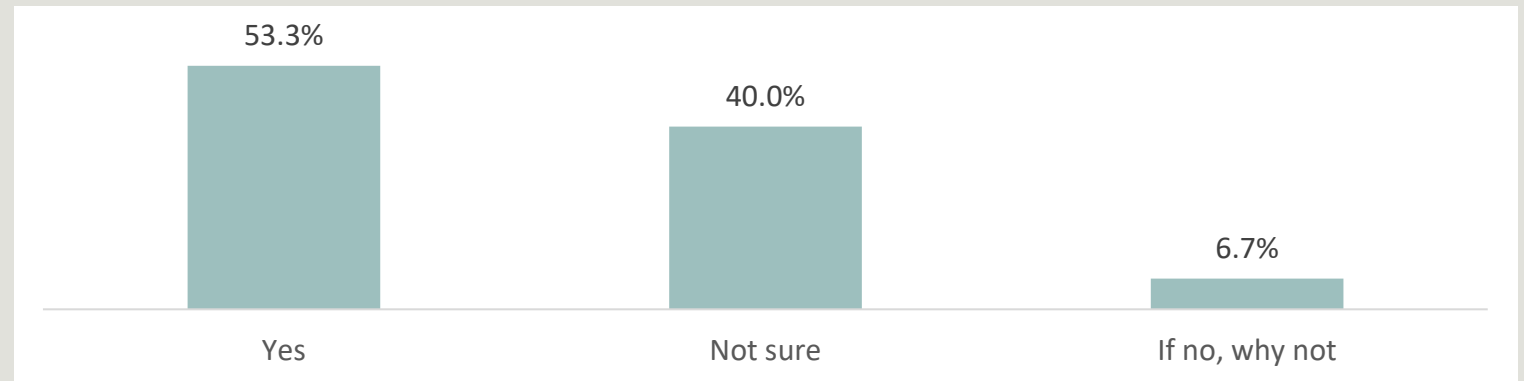
Does the
organization help to
reduce stigma by
promoting recovery
language



Does the agency include peers in program development, evaluation, and improvement?



Does the agency include peers in recovery management and board meetings?





Thank you
