2022 Cultural Health Disparity and Behavioral Health Needs Assessment

HIGHLIGHTS FROM THE STATEWIDE REPORT AND TRENDS IN BREVARD COUNTY

Statewide Report Components

DATA COMPONENTS

- Demographic Profile
- General Health Assessment
- Individuals Served Profile
- Homelessness Population Profile
- Homeless Individuals Served Profile

SURVEYS AND FOCUS GROUPS

- Cultural Health Disparity Survey and Focus Groups
- No Wrong Door Survey and Focus Groups
- Individuals Served Survey
- Stakeholder Survey
- Recovery Community Peer Support Specialists Survey

Mental Health America – Florida Rankings

2022 Rankings – A score of 1-13 indicated that there was a lower prevalence of mental health and higher rates of access to care

- #1 Adults with Substance Use Disorder in the Past Year up from #14 in 2019
- #2 Overall Prevalence of Mental Health up from #9 in 2019
- #3 Adult Prevalence of Mental Health up from #8 in 2019
- #5 Youth Prevalence of Mental Health up from #26 in 2019
- #6 Adults with Serious Thoughts of Suicide down from #1 in 2019

#45 – Youth with MDE Who Did Not Receive Mental Health Services – down from #28 in 2019

MDE – Major Depressive Episode

Statewide Findings

SUMMARY

Statewide Findings

INCREASED

The number of unhealthy mental days

Seriously mentally ill adults (estimated number)

Emotionally disturbed youth, 9-17 years

% of students having never smoked cigarettes

% of students not consuming alcohol (past 30 days)

DECREASED

Crude suicide death rate

Total domestic violence offences

Children experiencing child abuse

Child sexual abuse

% of students binge drinking

% of students using marijuana on one or more

occasions (past 30 days)

COVID-19

INSIGHTS GAINED THROUGH FOCUS GROUP RESEARCH

COVID-19

Insights gained through focus group research

- Services covered by resort dollars were cut due to national and international lockdowns
 - Resulted in staff cuts which reduced the numbers of individuals that could be served
- Some industries are still unable to find qualified candidates to hire
 - Offering bonuses or increased salary are not always viable options
- Organizations in strong financial positions were able to hire away staff from those with limited budgets

Silver Lining

- MEs worked closely with the NSPs to covert an entire system of care to telehealth and other non-traditional settings to ensure continuity of care
 - Did not come without costs

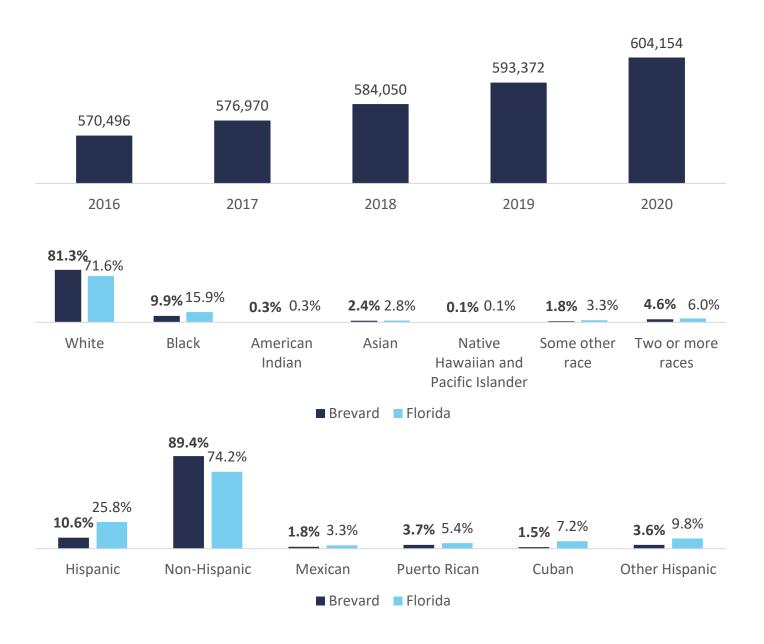
Brevard County Trends

DATA FROM THE 2022 BHNA COUNTY REPORT

Population

Population by Race

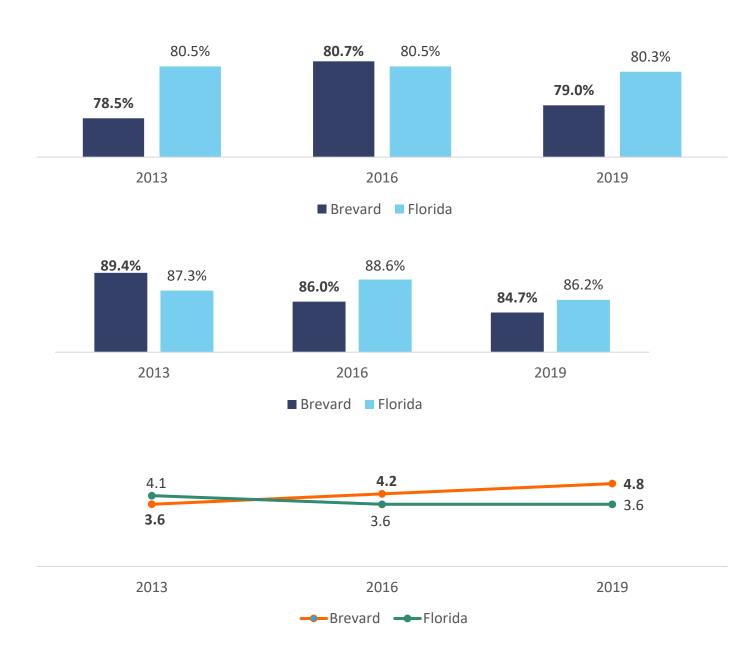
Population by Ethnicity



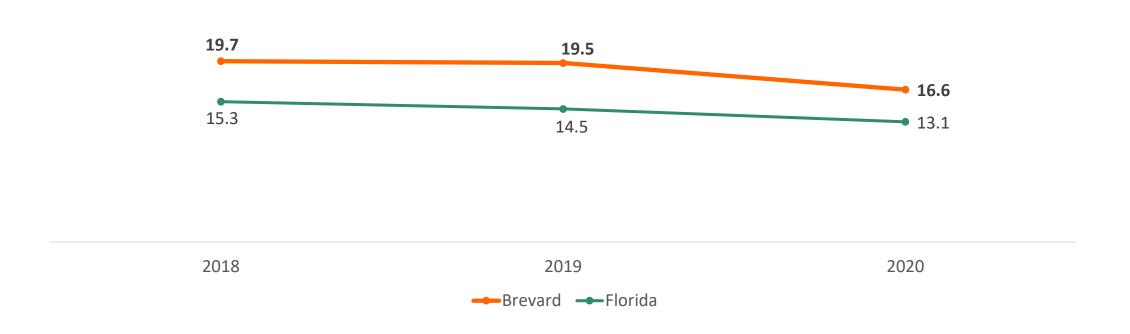
Overall health good to excellent

Good mental health past 30 days

Average number of unhealthy mental days in past 30 days



AADR – Suicide



Higher rates among Whites, Males, and Non-Hispanics when compared to other groups

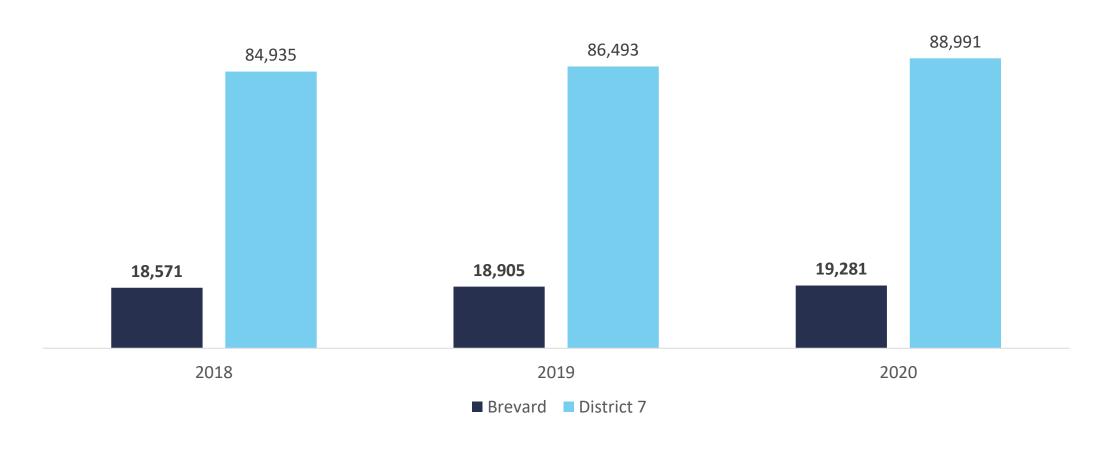
Total domestic violence offenses

Children experiencing child abuse (5-11 yrs.)

Children experiencing sexual violence (5-11 yrs.)

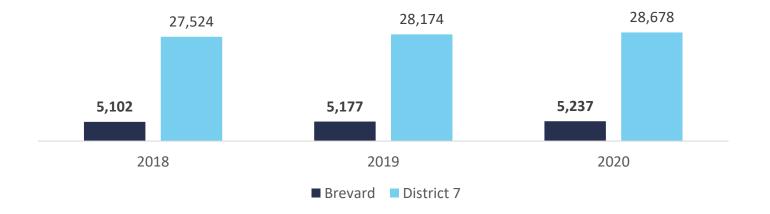


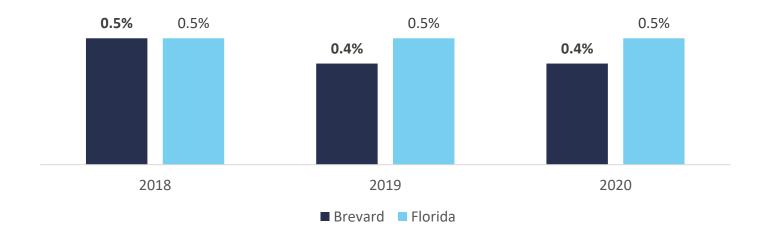
Number of Seriously Mentally III Adults (estimated)



Emotionally disturbed youth (9-17 yrs.)

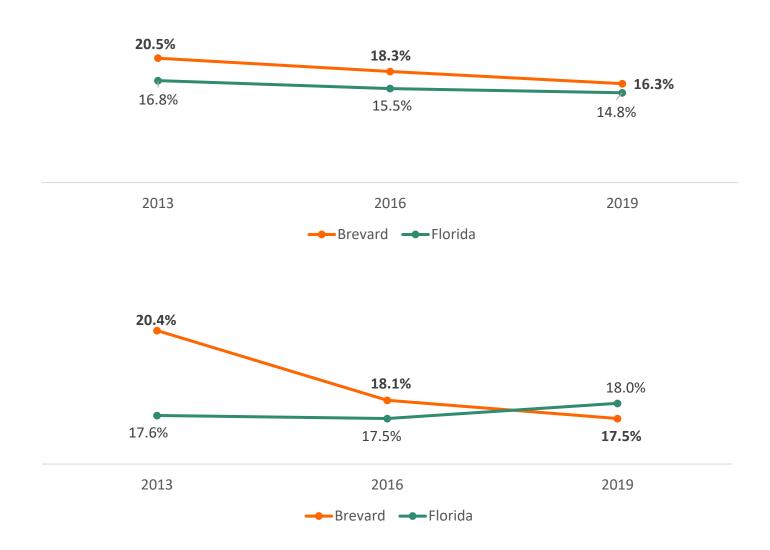
Children with emotional/behavioral disability (Grades K-12)



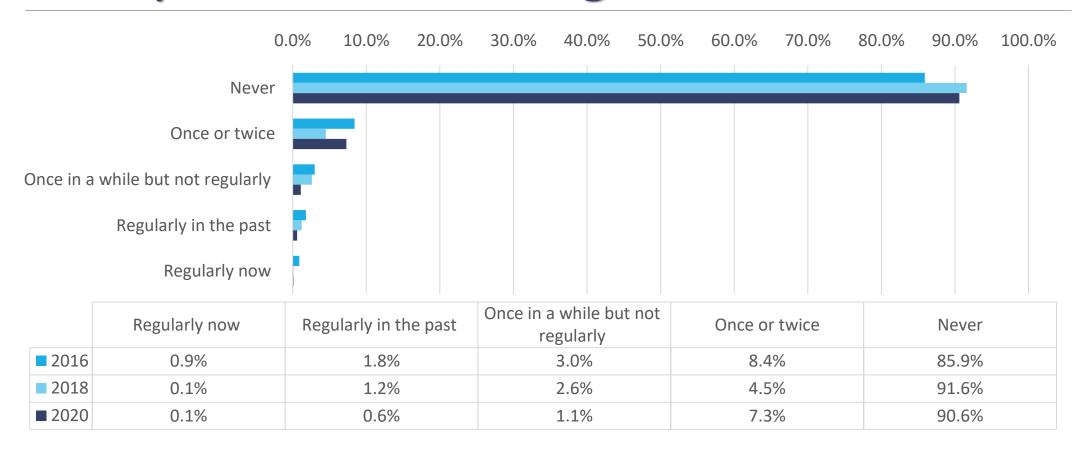


Adults who are current smokers

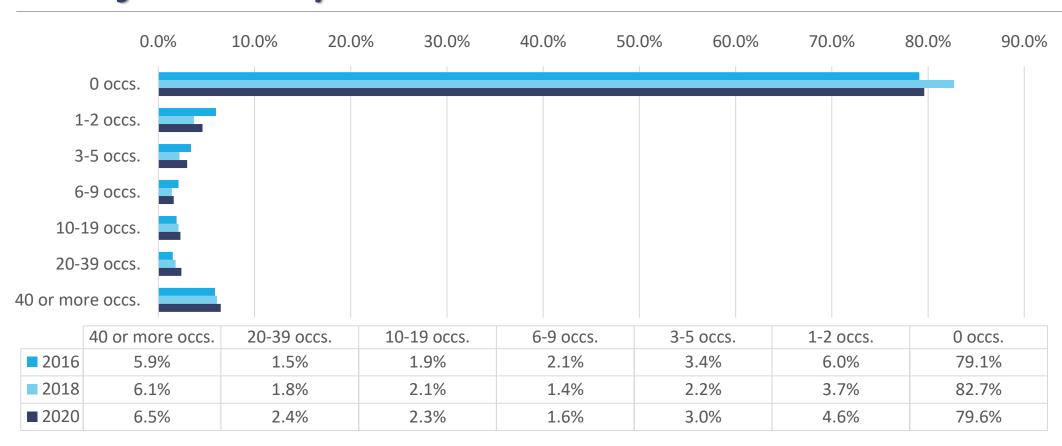
Adults who engage in heavy or binge drinking



Have you ever smoked cigarettes? (MS &HS)

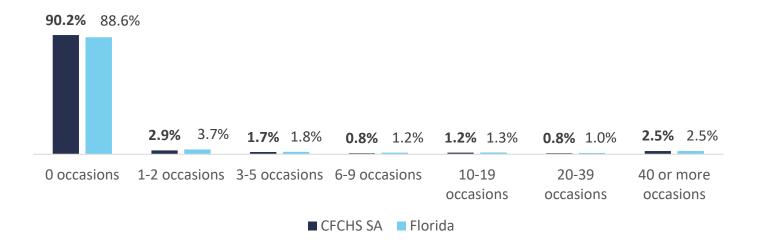


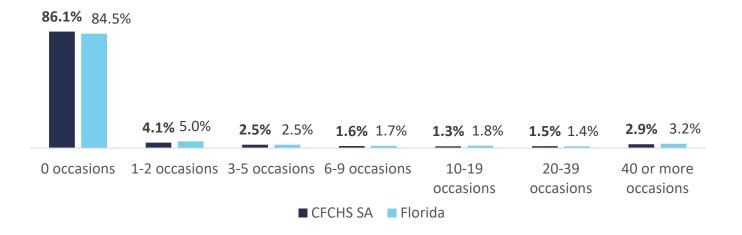
On how many occasions have you used marijuana in your lifetime? (MS & HS)



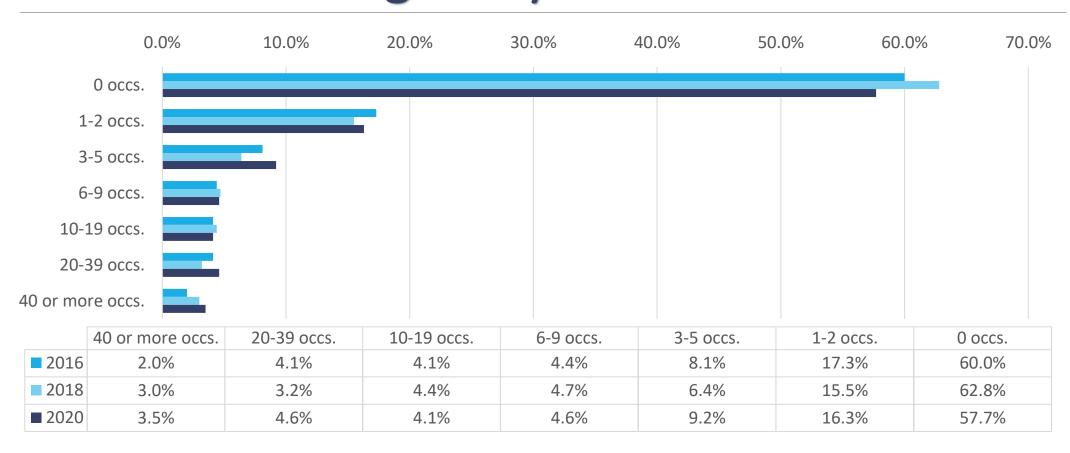
On how many occasions have you vaped nicotine in your lifetime? (MS & HS Dist. 7)

On how many occasions have you vaped marijuana in your lifetime? (MS & HS Dist. 7)

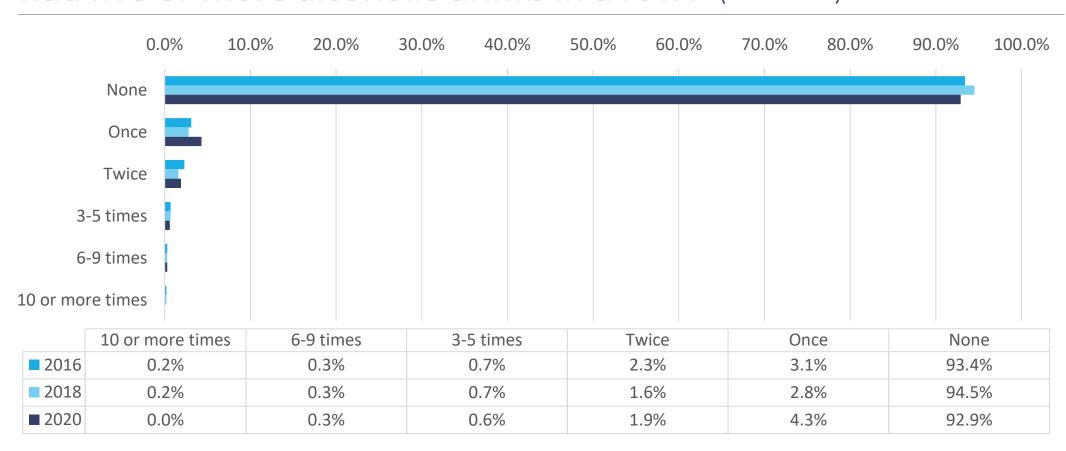




On how many occasions have you had alcoholic beverages in your lifetime? (MS & HS)



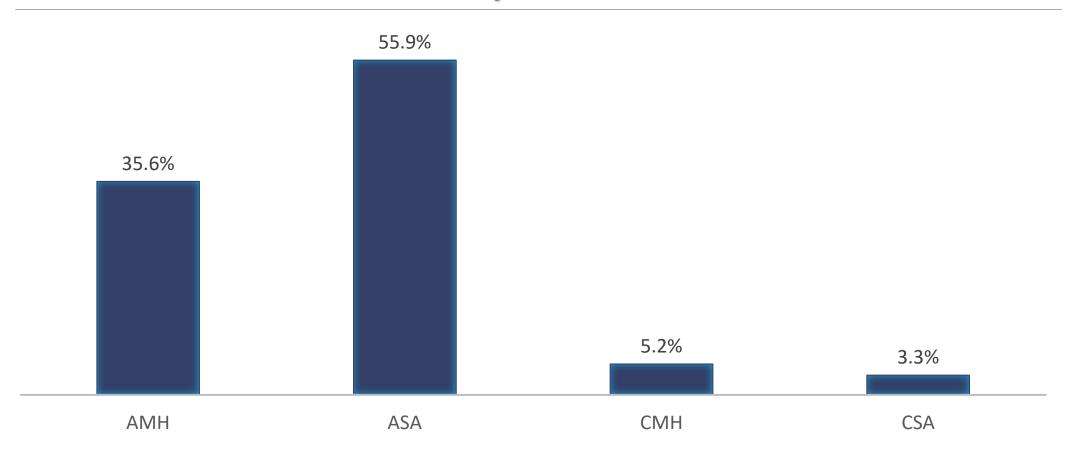
Thinking back over the past 2 weeks, how many times have you had five or more alcoholic drinks in a row? (MS & HS)



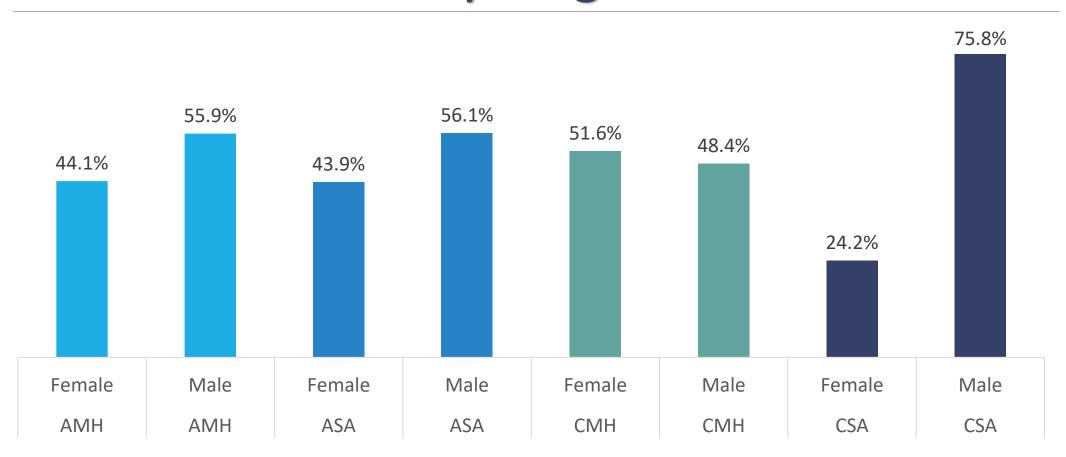
Individuals Served

BREVARD COUNTY INDIVIDUALS SERVED

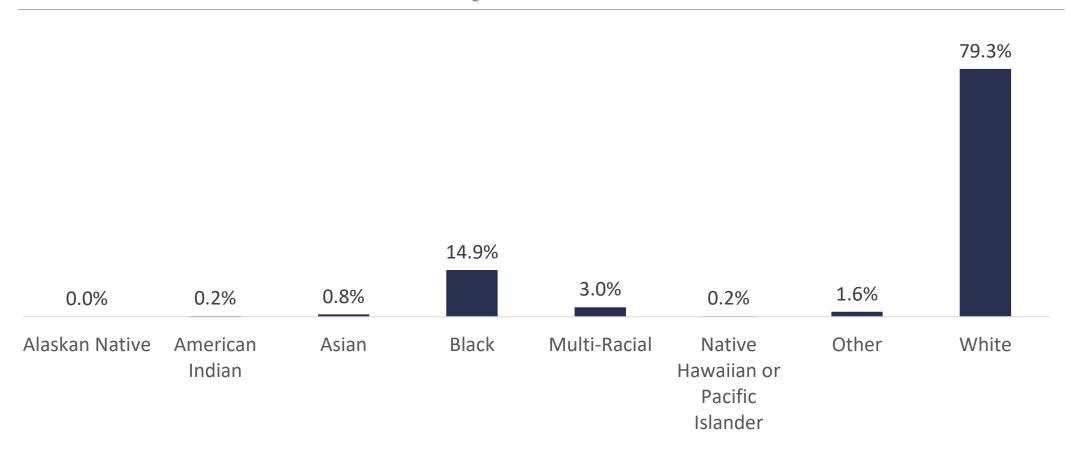
Individuals Served Population



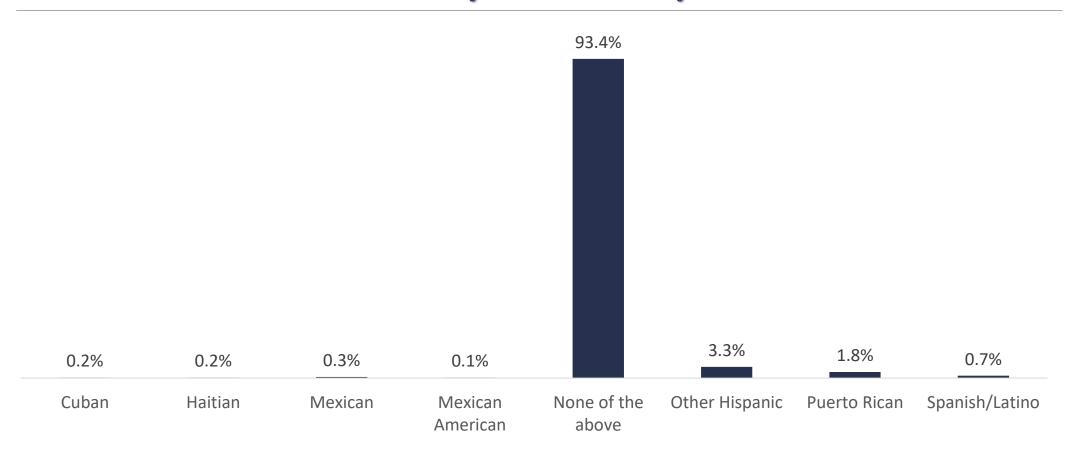
Individuals Served by Program and Gender



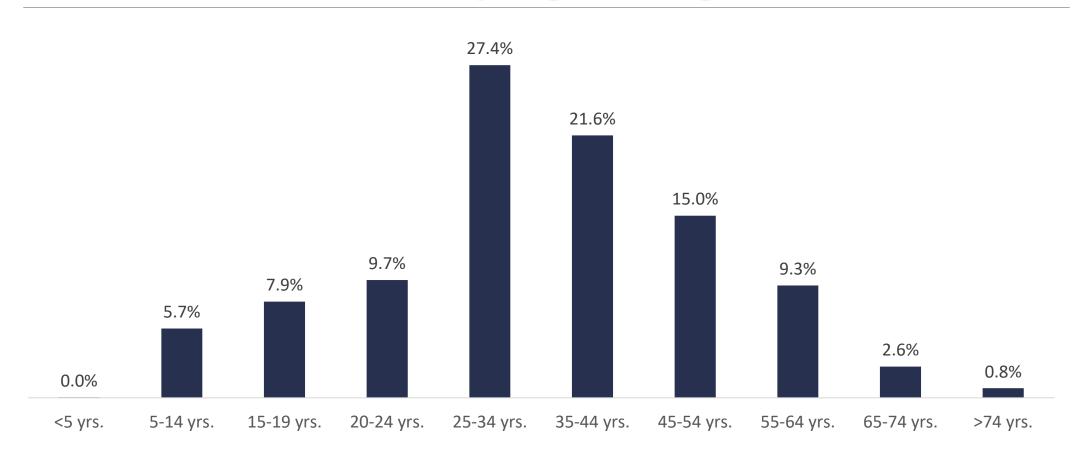
Individuals Served by Race



Individuals Served by Ethnicity



Individuals Served by Age Range



Individuals Served – Demographics by Program

- Adult programs accounted for 91.5% of individuals served
- Males accounted for more than 50% in all programs except CMH
- Individuals served were less racially diverse when compared to the Brevard County population
- Individuals in the CSA program were more racially diverse when compared to Brevard County
- Individuals served and Brevard County population were ethnically similar
- Individuals served were younger when compared to the age range distribution in Brevard County

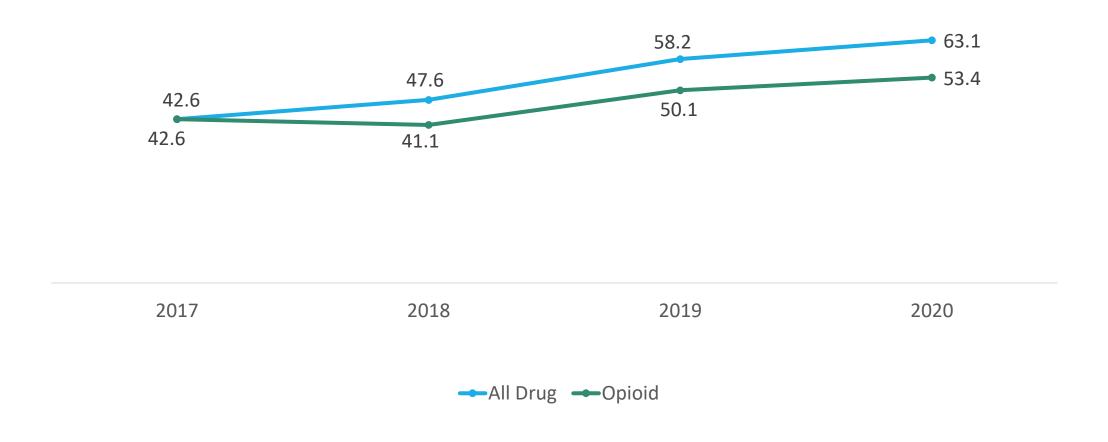
Individuals Served – Social Determinants

- Lived dependently or independently (with relatives or nonrelatives)
- Experienced lower educational attainment when compared to county residents
- Were less likely to be employed when compared to county residents
- 749 (9.2%*) individuals served experienced homelessness
 - Predominantly male
 - Racially diverse
 - Young
 - Unemployed

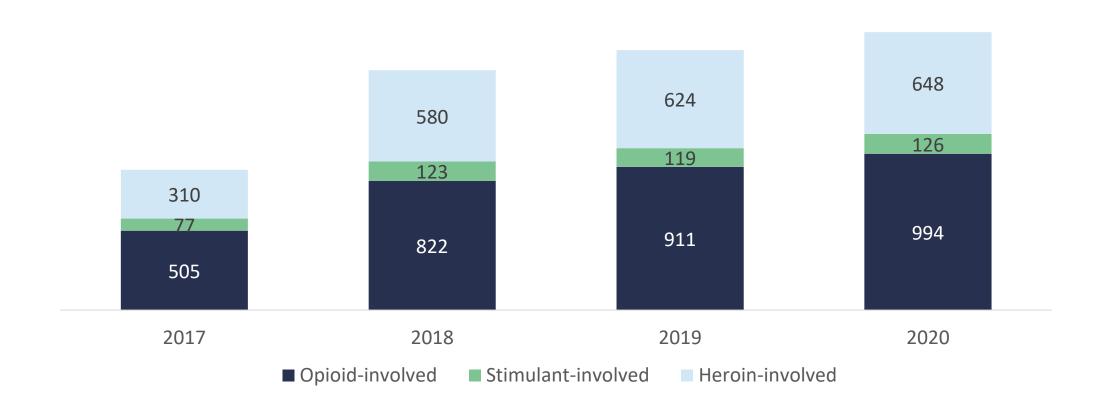
^{*} As a percentage of all homeless individuals served - $^{\sim}18.2\%$ of all individuals served in Brevard County

Opioid Profile

Drug Overdose Deaths – Brevard County



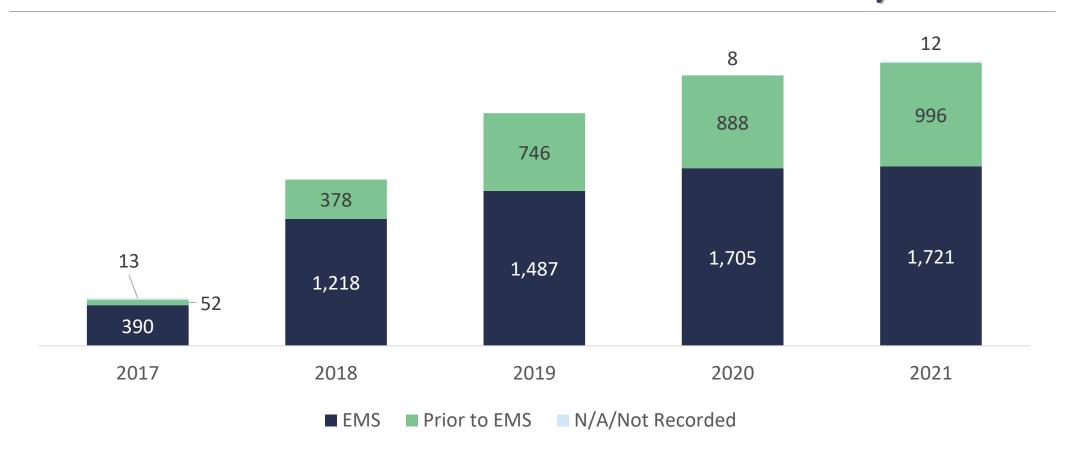
Non-fatal Overdose ED Visits – Brevard County



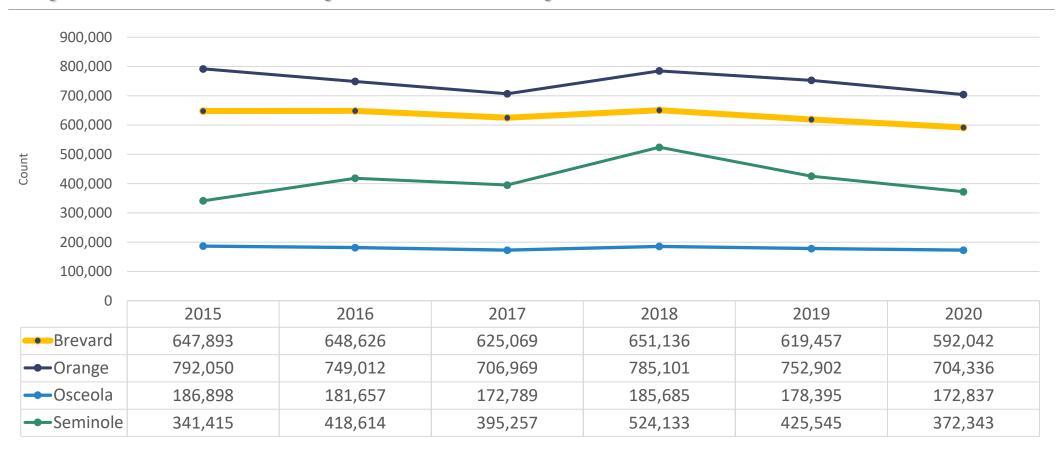
Non-fatal Overdose Hospitalizations — Brevard County



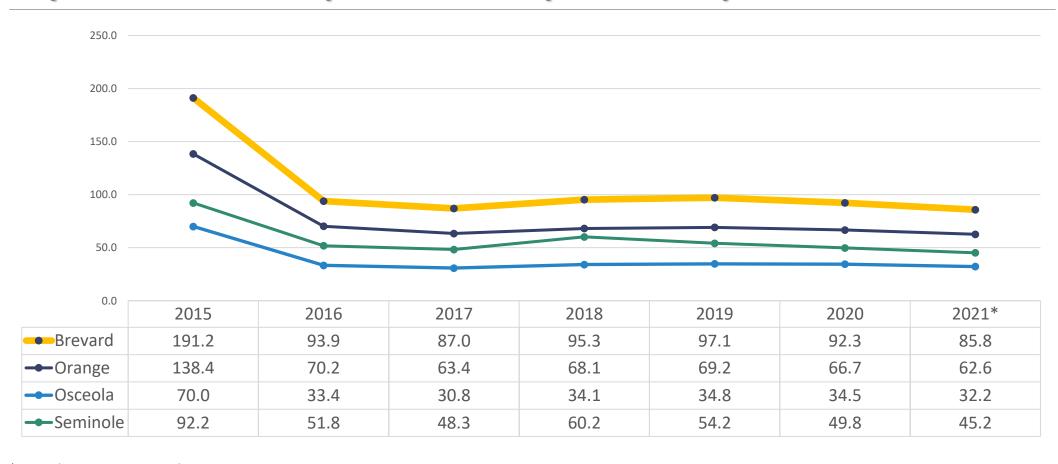
Naloxone Administrations – Brevard County



Opioid Prescriptions Dispensed

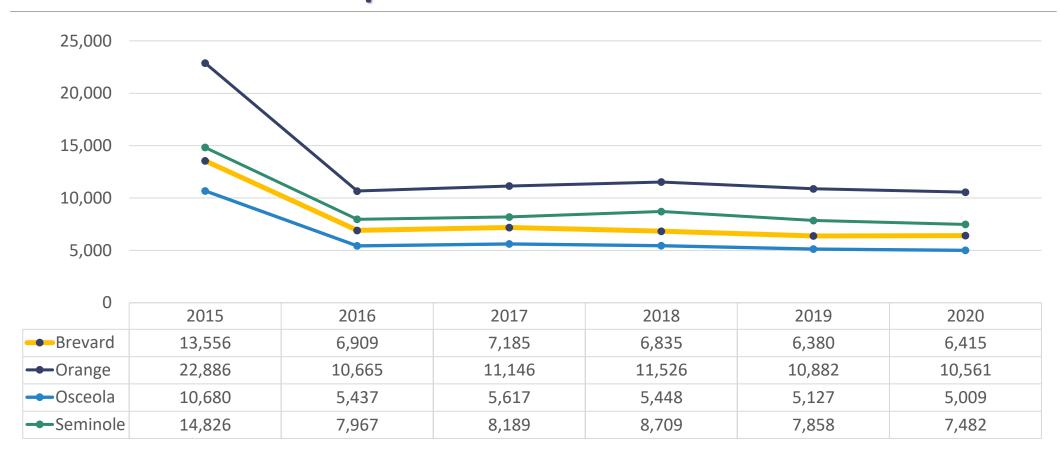


Opioid Prescriptions Dispensed per Prescriber

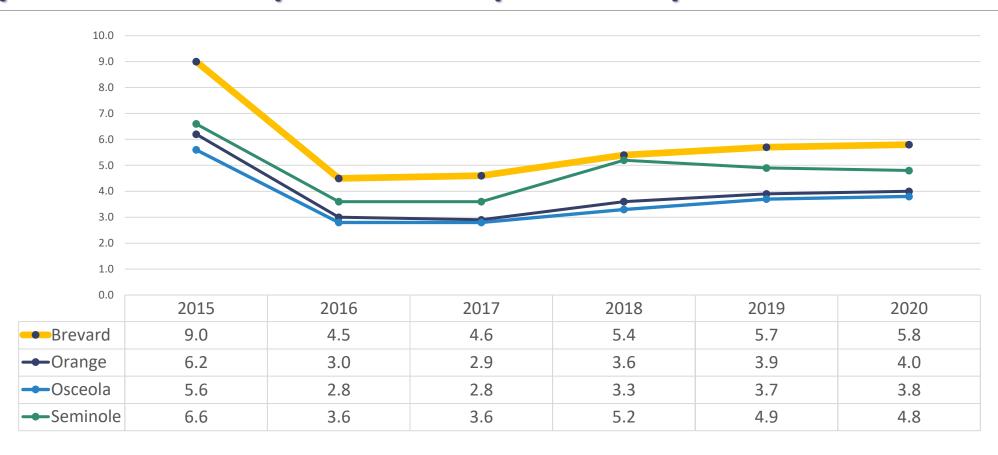


^{*2021} data are provisional

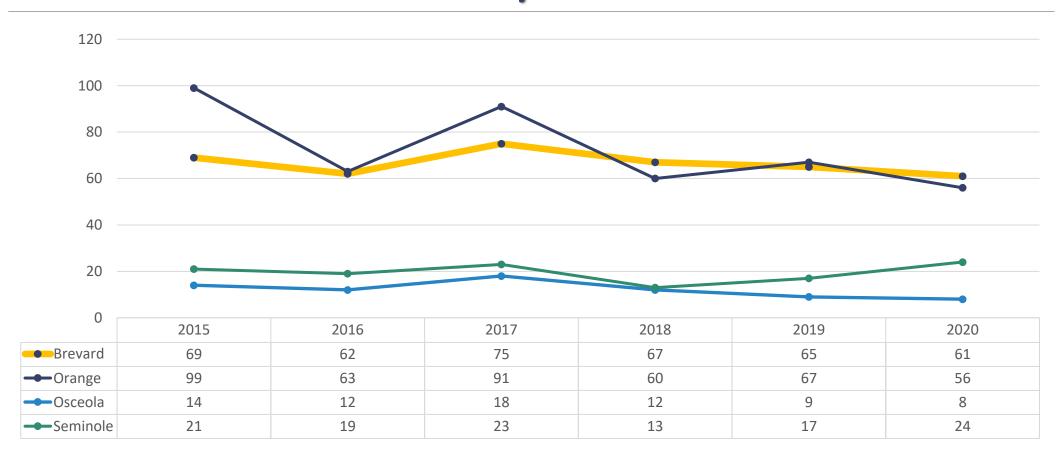
Number of Unique Prescribers



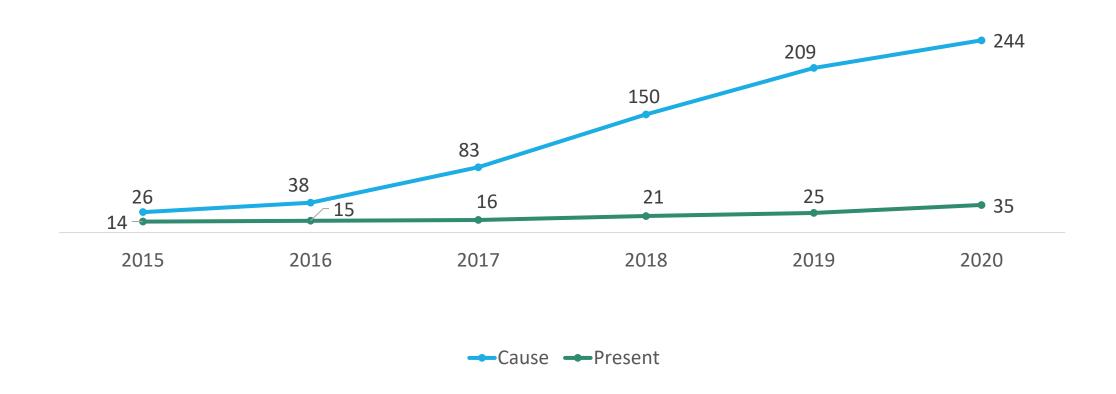
Opioid Prescriptions Dispensed per Patient



Neonatal Abstinence Syndrome - Counts



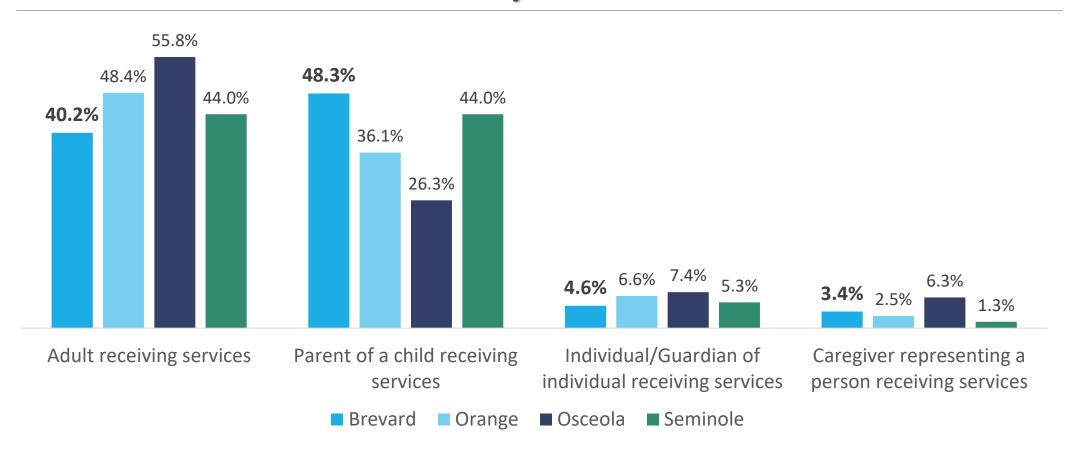
Fentanyl Deaths – Brevard County



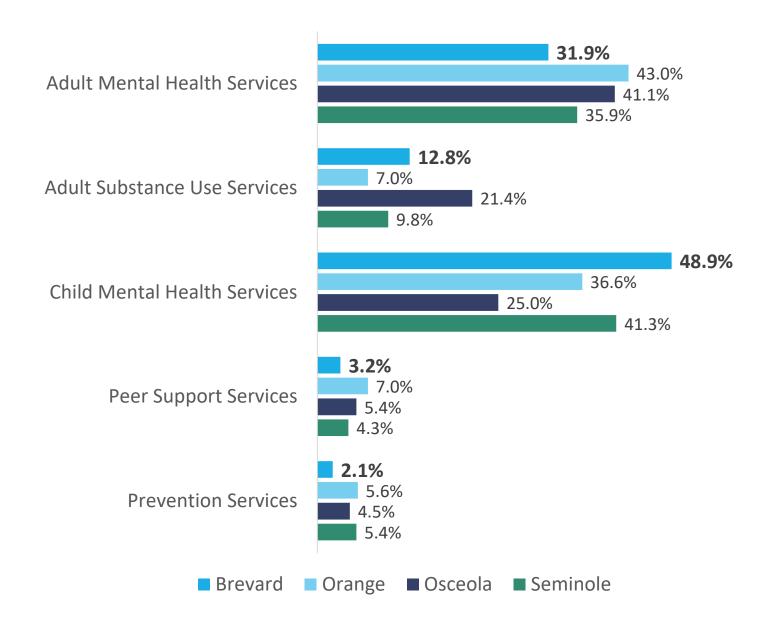
Individuals Served Survey

388 SURVEY RESPONDENTS

Which best describes you?

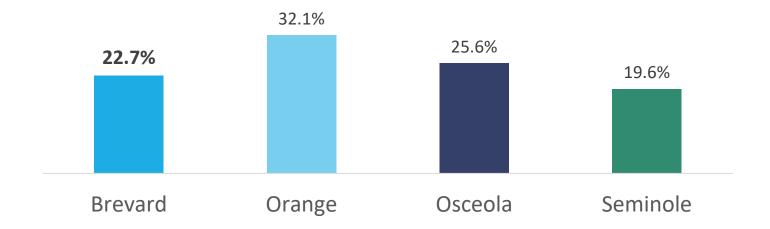


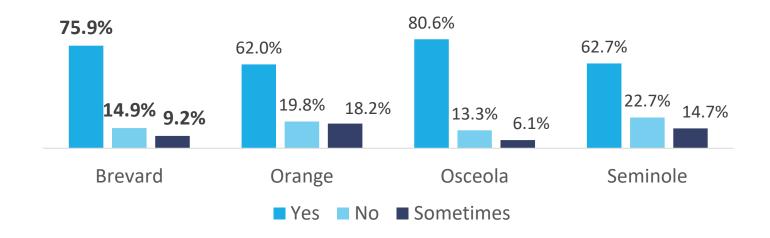
What type of service did you or the person you are representing receive?



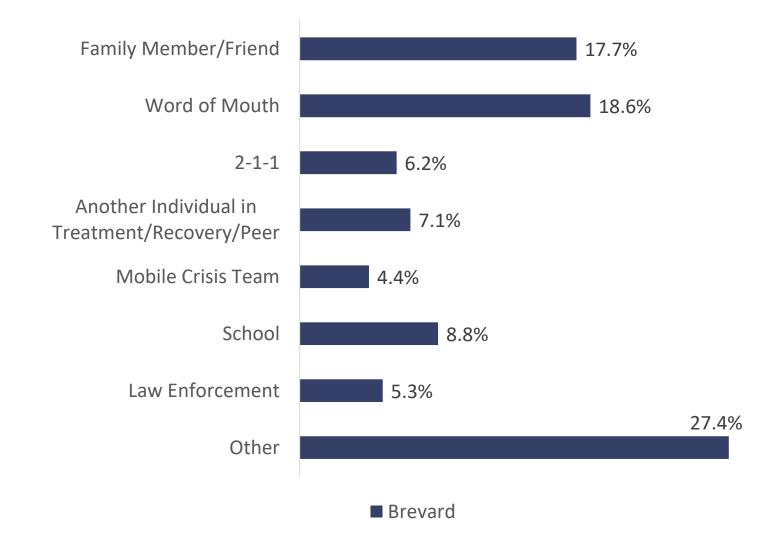
In which county did you live in?

Did you know where to go for mental health and substance use services when you needed them?





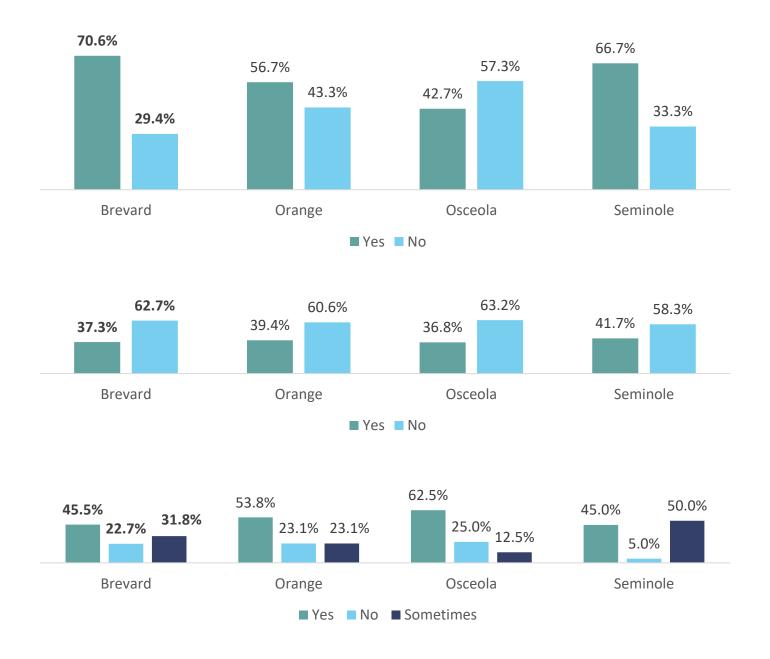
How did you learn about mental health and substance use treatment services when you needed them?



Are you aware of the 2-1-1 information and referral resource in your community?

Have you ever called 2-1-1 for assistance?

When you called 2-1-1, were they helpful in getting you the services you needed?

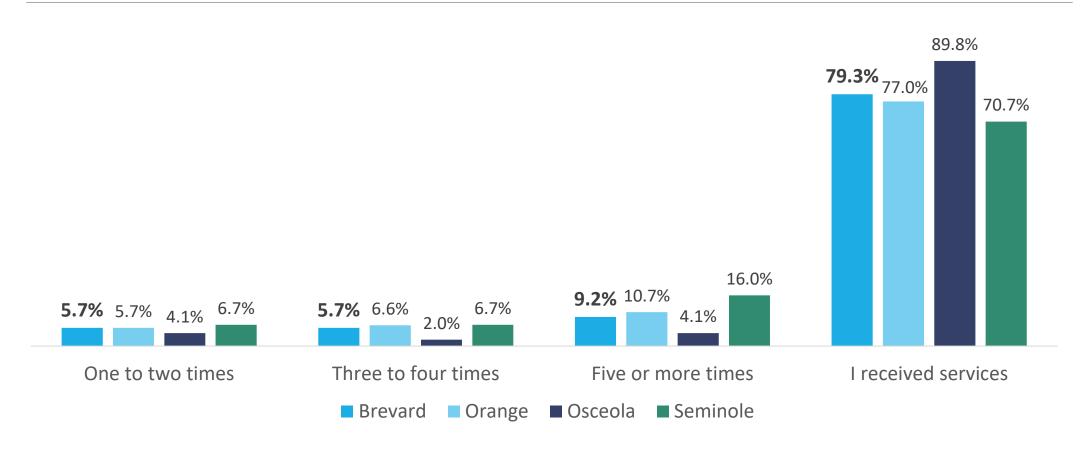


Services you needed but were not able to get

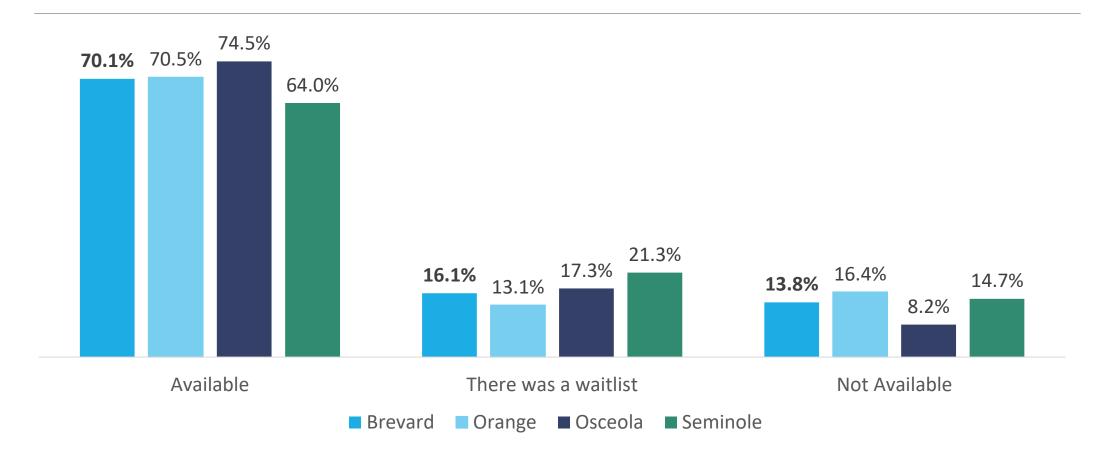
(Top 6)

- Housing assistance
- Crisis Stabilization Support
- Residential Treatment Program
- Outpatient services
- Assessment
- Telehealth

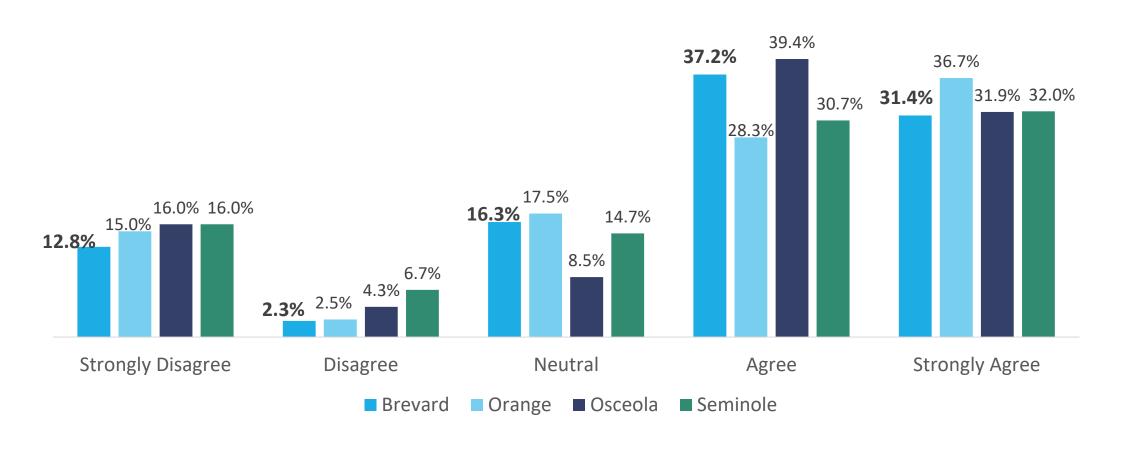
How many times during the last 12 months were you not able to get the services you needed?



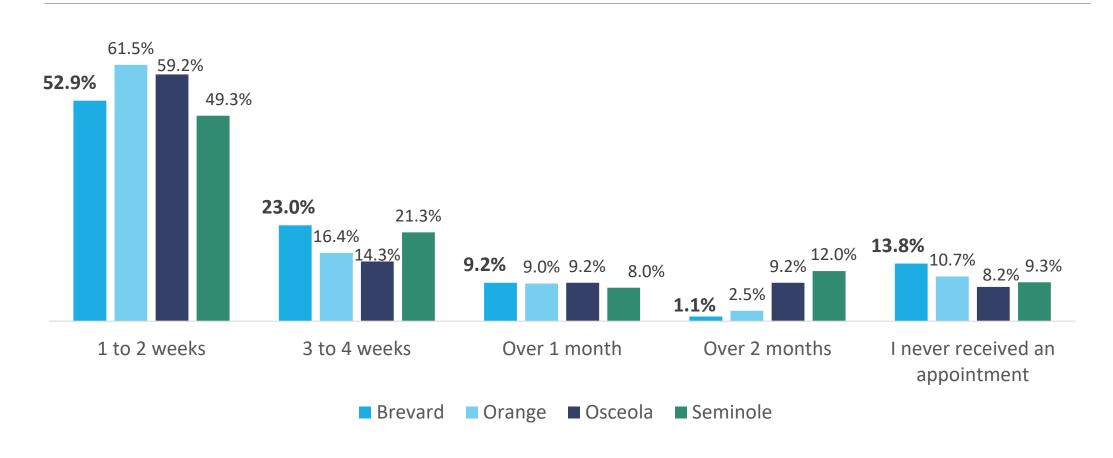
The services I needed were:



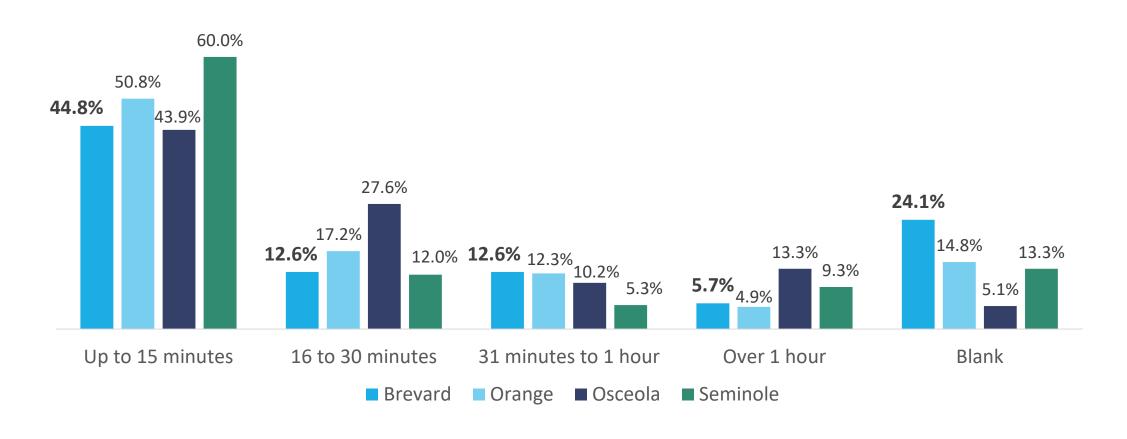
The services and planning I received were focused on my treatment needs (patient centered)



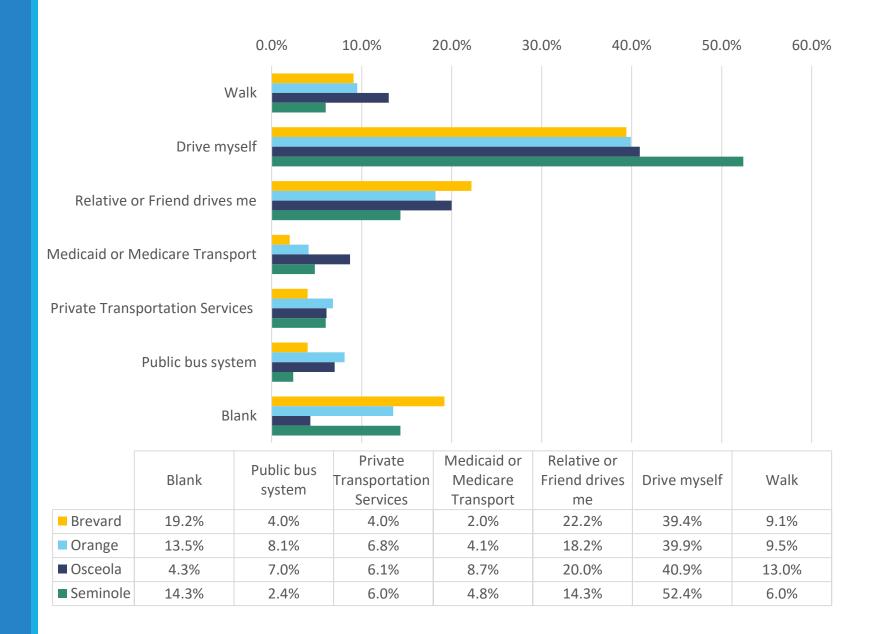
How long did it take from the time you requested an appointment for services to the time you received services?



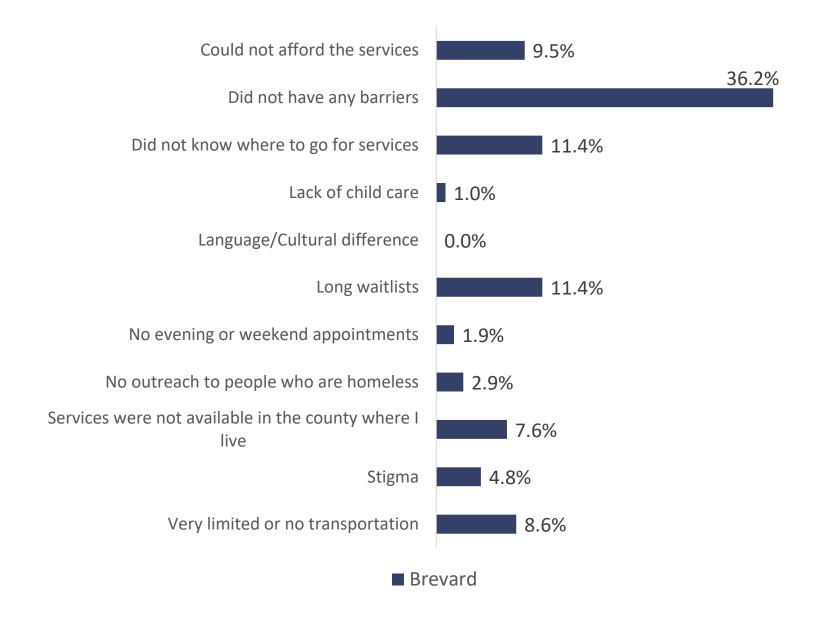
How long did it take to travel to the services?



How did you travel to get services?



What were the obstacles you experienced getting the care you needed?

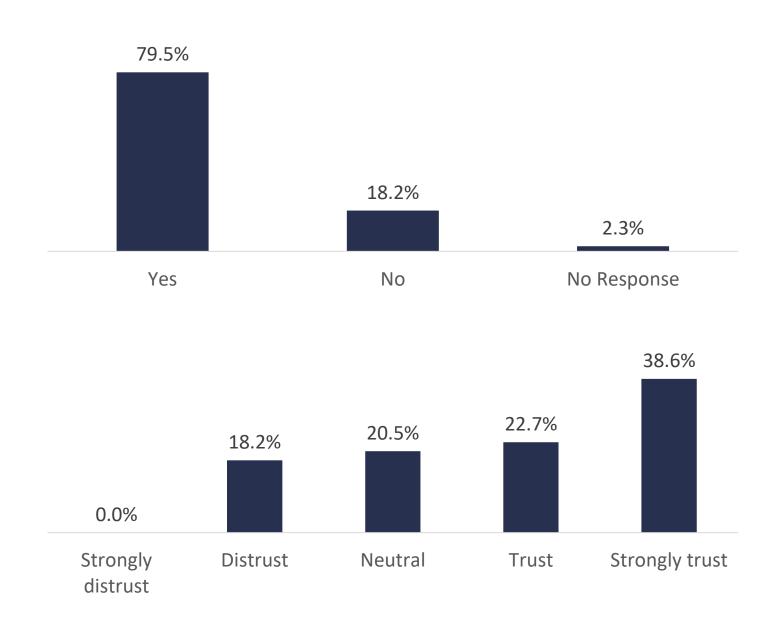


Cultural Health Disparity Survey

59 SURVEY RESPONDENTS14 FOCUS GROUPSDISTRICT 7

Are you usually comfortable seeking behavioral health services?

How would you rate your trust in the behavioral health care system to treat you with respect?



This is a private issue I keep to myself.

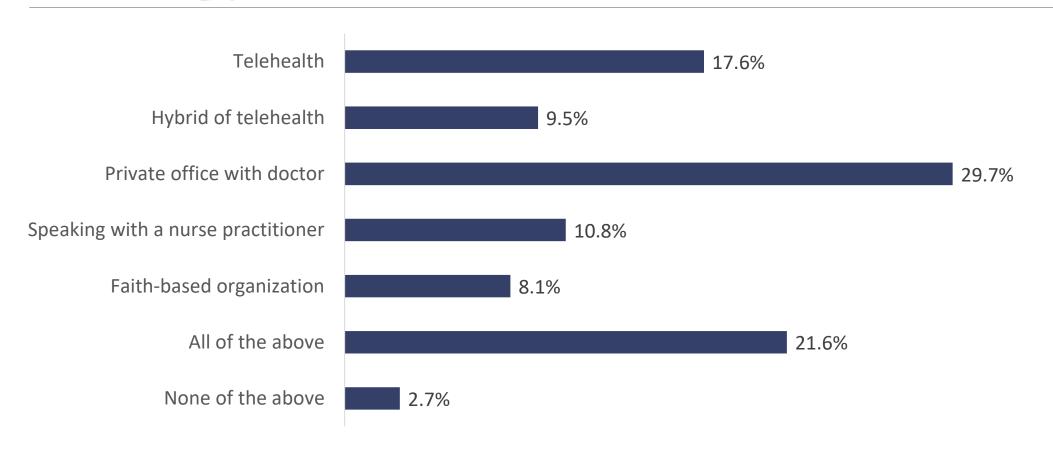
This is a private issue that stays in the family.

I am comfortable sharing my challenges with others.

I am more comfortable with people like me.

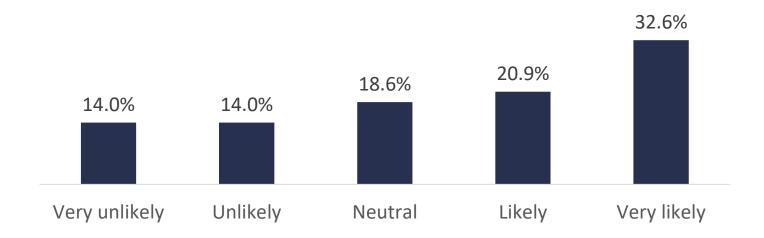


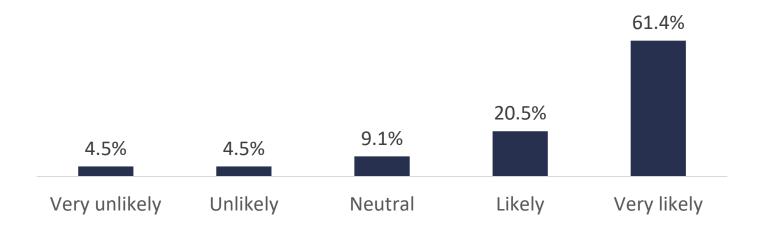
In which setting(s) have you been most comfortable discussing your behavioral health concerns?



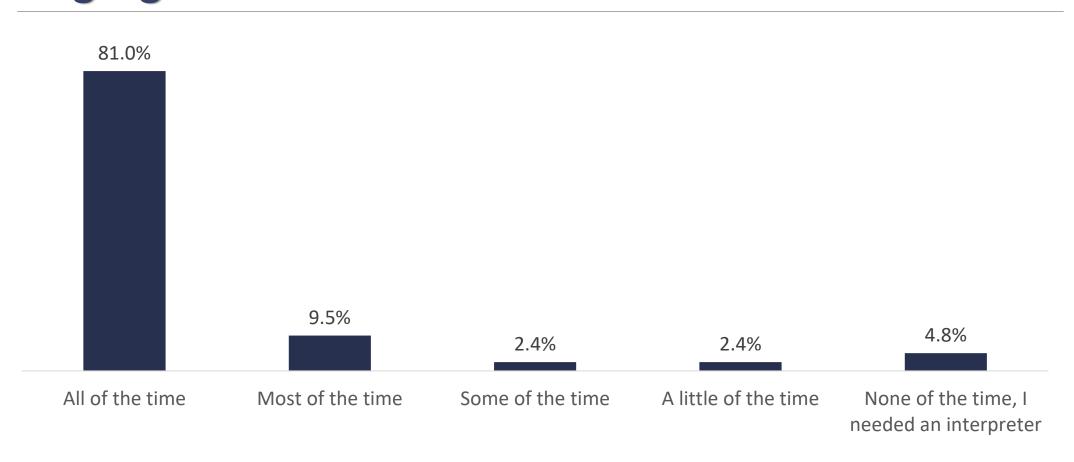
How comfortable would you be in group therapy?

How comfortable would you be in individual therapy?





When you have received behavioral health care services in the past, were they mostly available in your primary language?



Focus Group Highlights

- Conducted 14 focus groups with community members
- Experiences accessing mental health services ranged from very good to difficult
- Access to services was quicker when in the hospital or with the assistance of peer support specialist
- Services for children were harder to obtain and took longer to receive
- Participants indicated a lack of providers, coordination, awareness, and insurance as barriers to receiving services in a timely manner
- Participants felt they received quality services and had positive experiences in developing treatment goals

Suggestions for Improvement

- Make 30-day programs longer
- Medical transportation requires improvement to be more reliable
- Create personal space in residential facilities for individuals to work on their needs
- Lists of resources need to be updated more often
- Need social support systems for parents of children with mental health needs
- Holistic services should be added to programs

No Wrong Door Survey

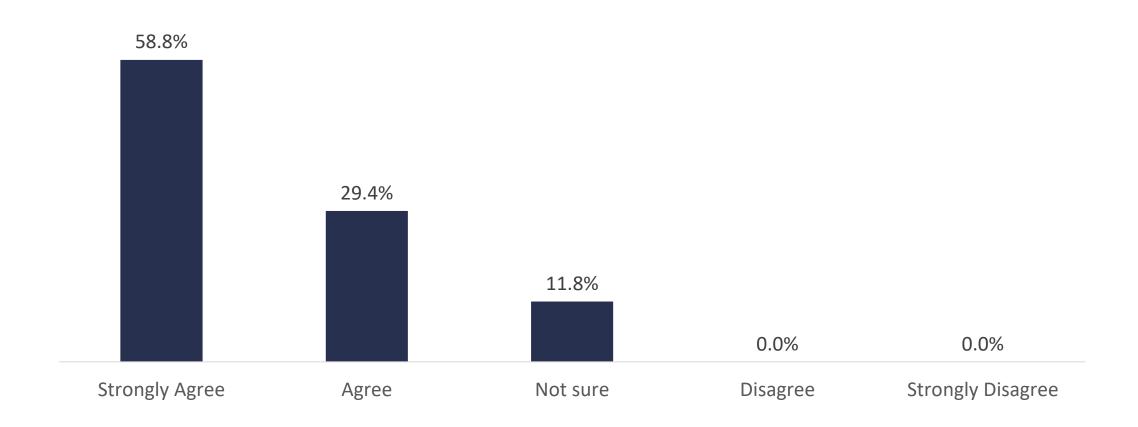
PROVIDER SURVEY – 17 RESPONDENTS
DISTRICT 7

Do you think the No Wrong Door access works well within your organization?

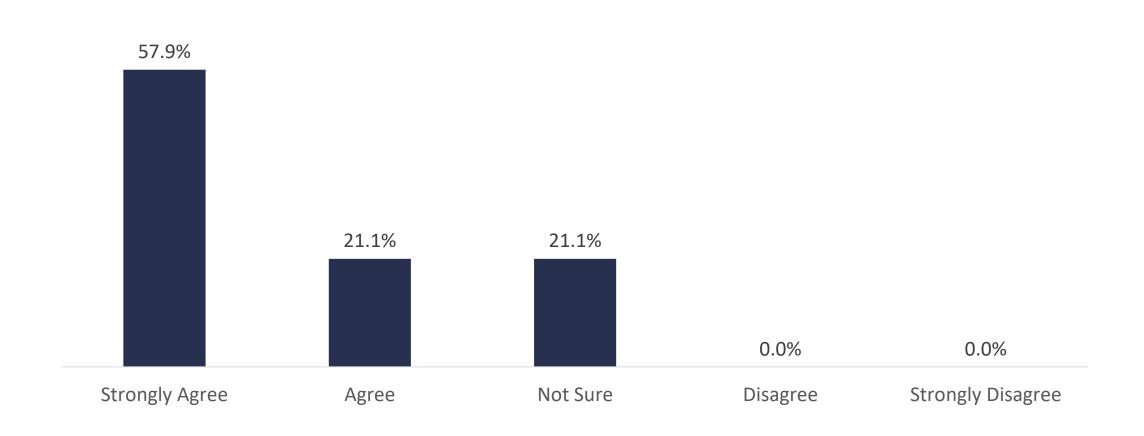


Your organization has strong care coordination?

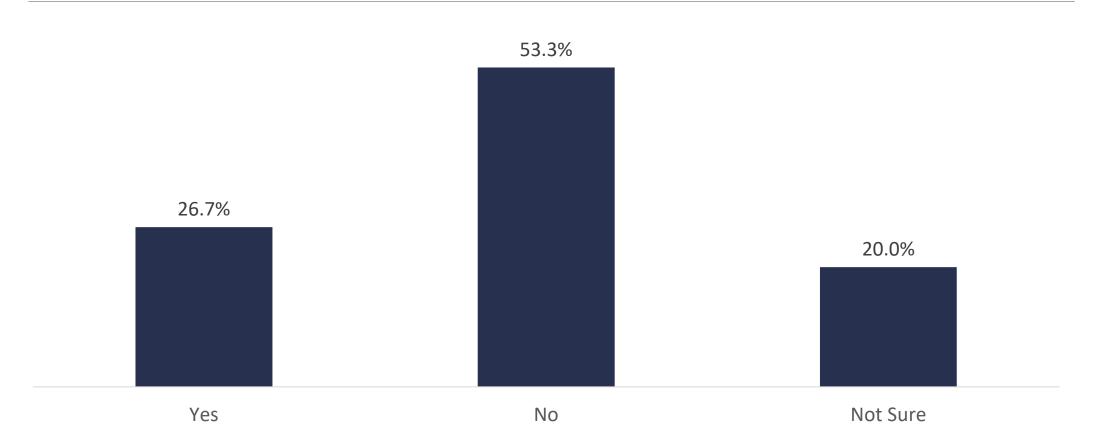
Includes warm handoffs and seamless care coordination



Taken action to improve referral and care coordination?

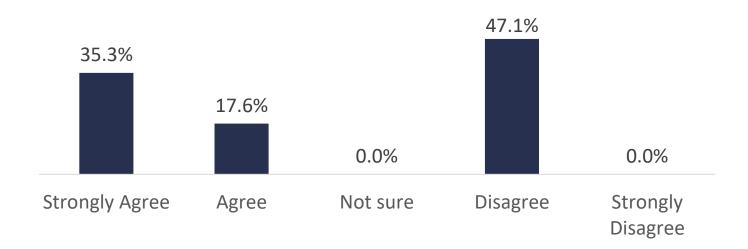


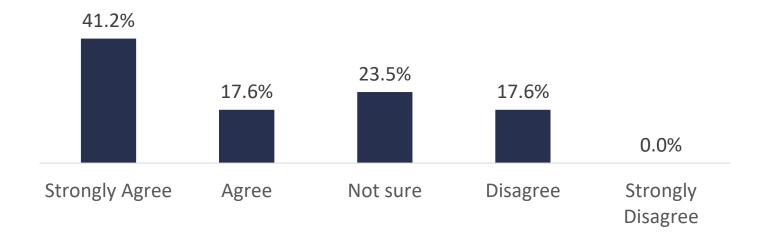
Would standard intake and screening help get individuals into services more quickly?



Individuals in need of services have equal access to care

Stakeholders help to address and advocate to equal access to care at system entry points



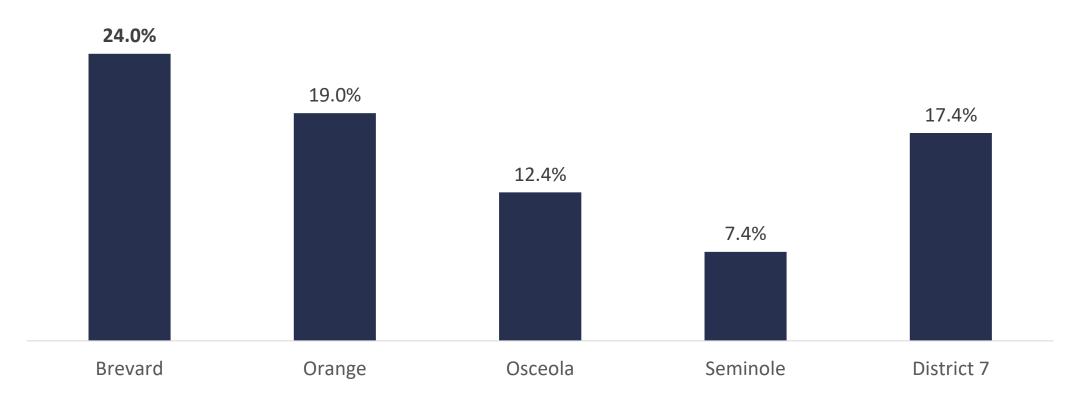


Stakeholder Survey

123 RESPONDENTS

DISTRICT 7

Stakeholder Respondents by County



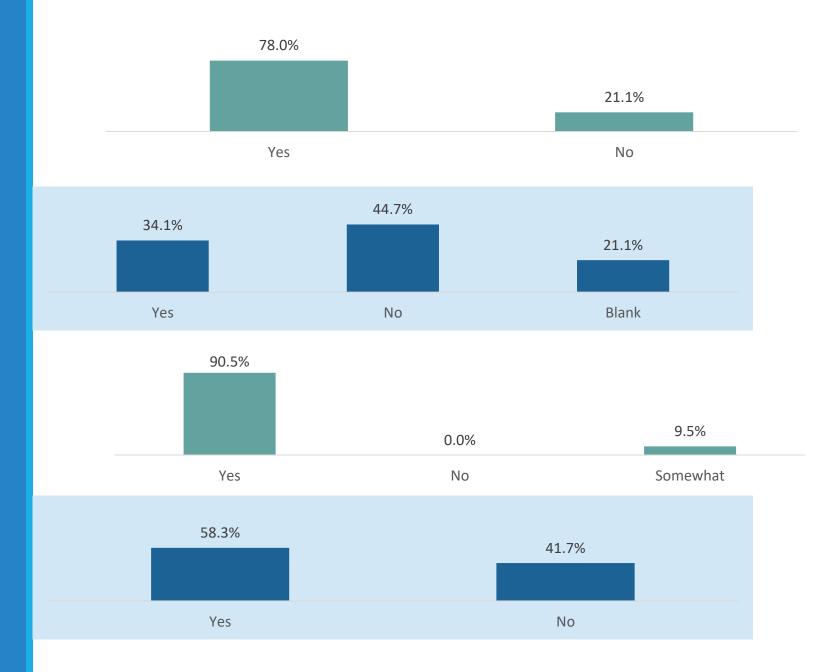
Remaining 20% served either two or three counties

Are you aware of CFCHS resources?

Have you accessed CFCHS resources in the past 6 months?

When you accessed CFCHS resources, was it helpful?

Have you ever directed individuals to access CFCHS by calling or online?

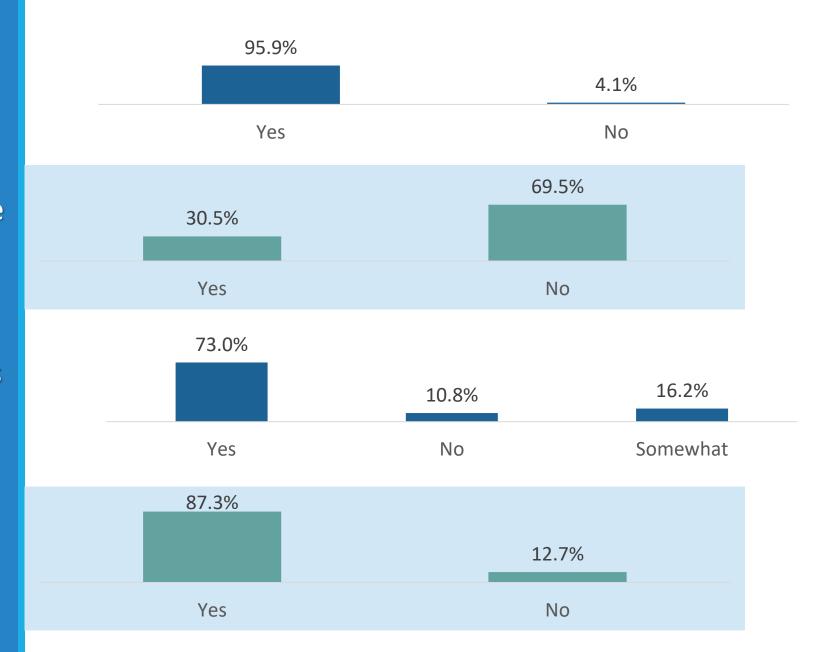


Are you aware of 2-1-1?

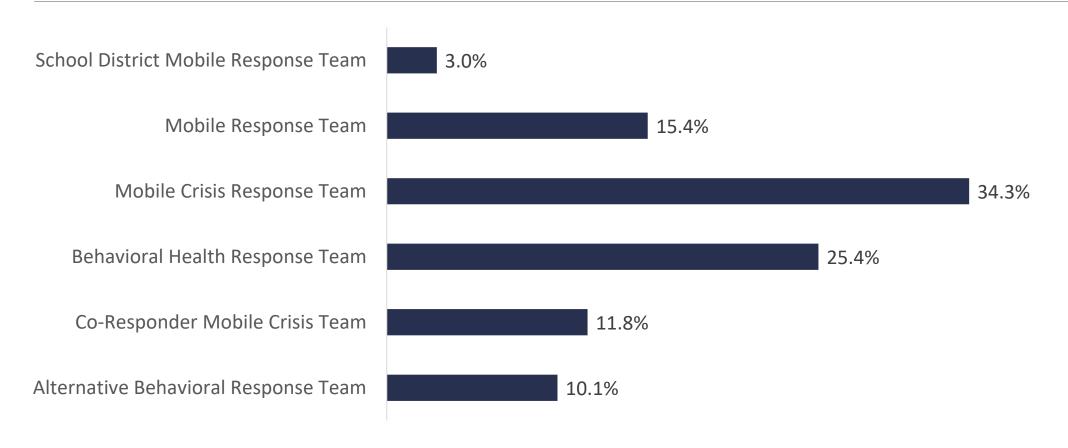
Have you accessed 2-1-1 in the past 6 months?

When you accessed 2-1-1, was it helpful?

Have you ever directed individuals to access 2-1-1?

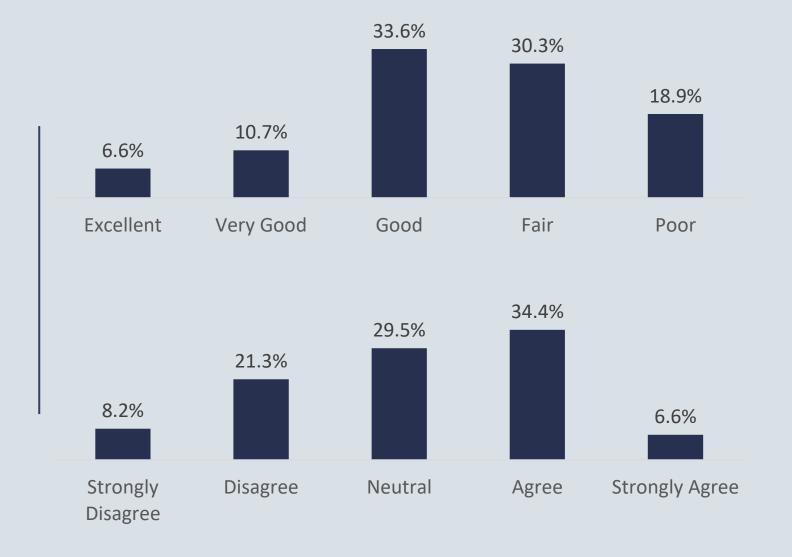


The Crisis Response Team model in your area

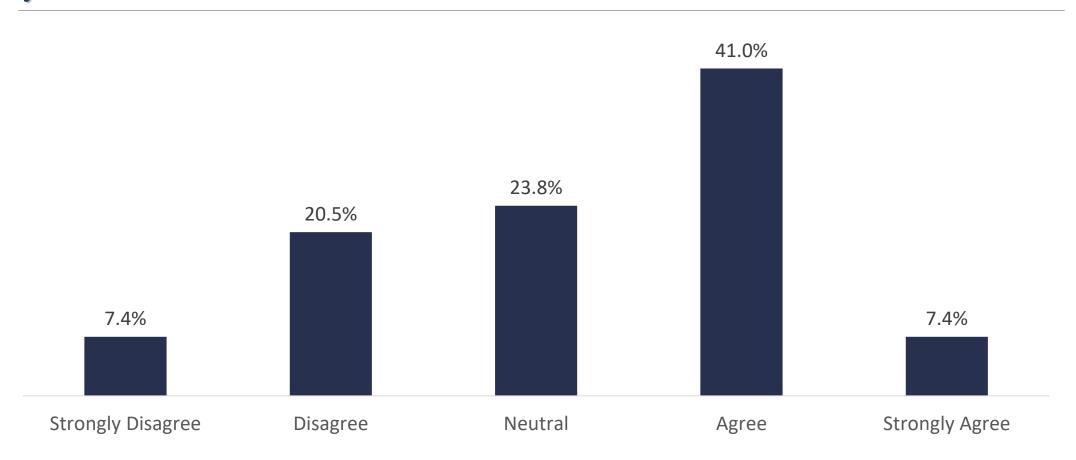


How would you rate community awareness of Mental Health and Substance Use treatment services in your area?

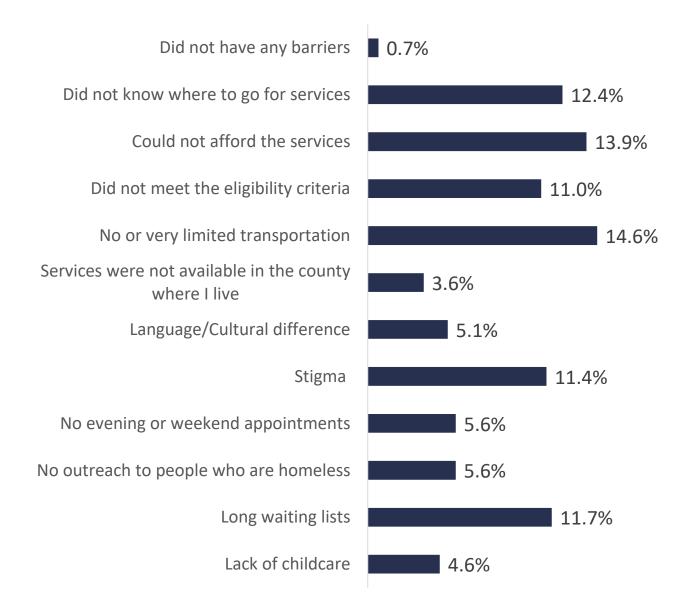
Linkages to needed services are coordinated and well established across the system.



Behavioral health care services are accessible in your area.



Barriers for consumers accessing services in your community.



NEEDED SERVICES AND RESOURCES

Affordable Housing
Providers
Fully Staffed Provider Offices
Detox Beds
Outpatient Counseling
Psychiatric Services

TOP THREE PATIENT-CENTERED RESOURCES

(that have improved quality of life for individuals)

School-based Services

Crisis Response Team
Services

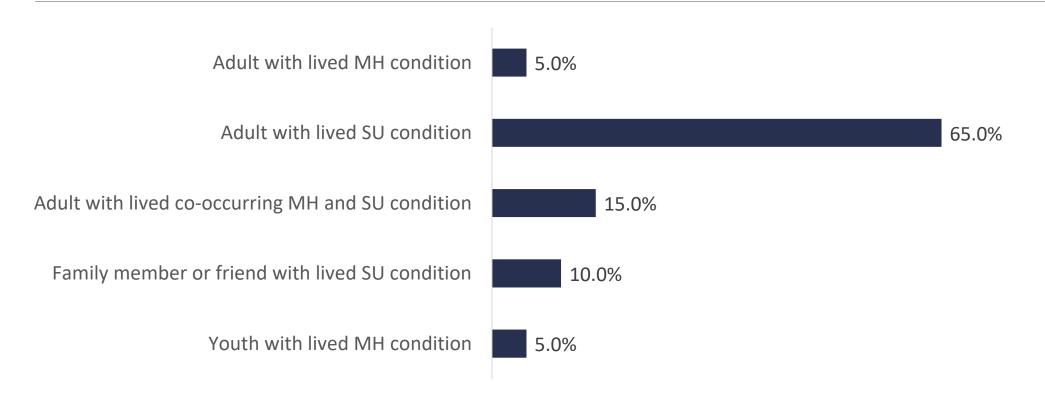
Community-based Providers

Peer Recovery Community/Support Specialist's Survey

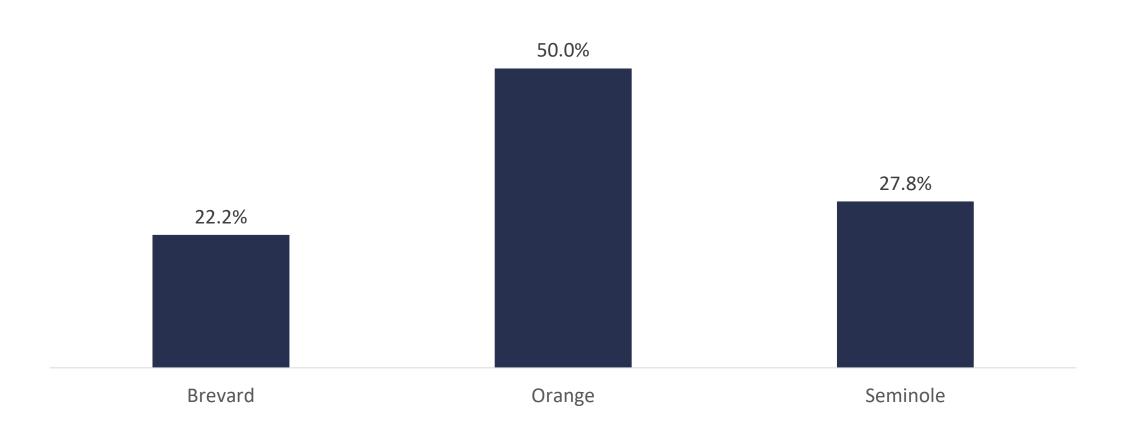
20 RESPONDENTS

DISTRICT 7

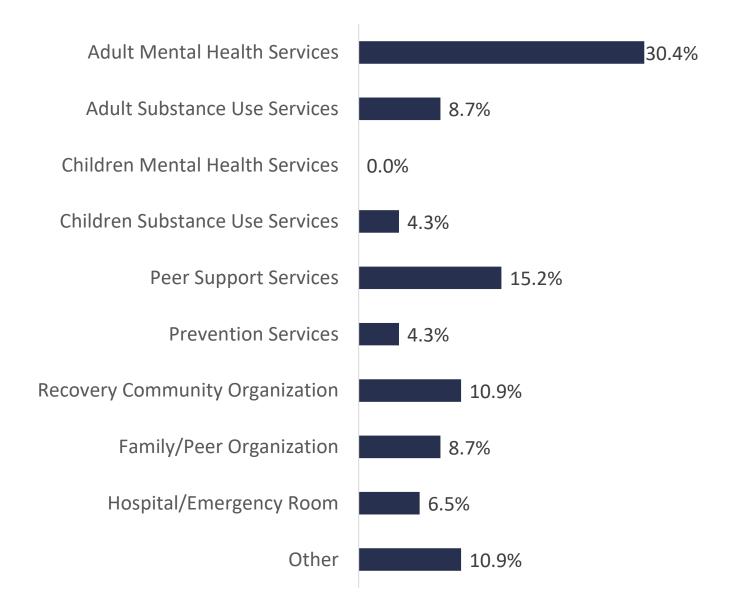
Which best describes your experience?



Which county do you live in?

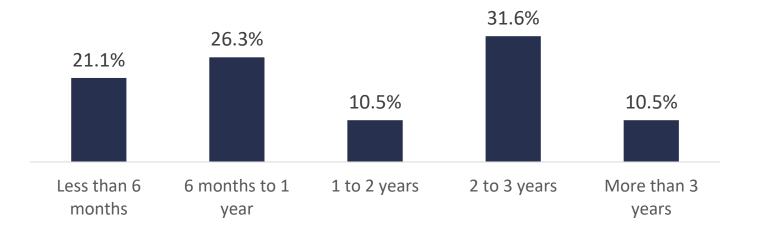


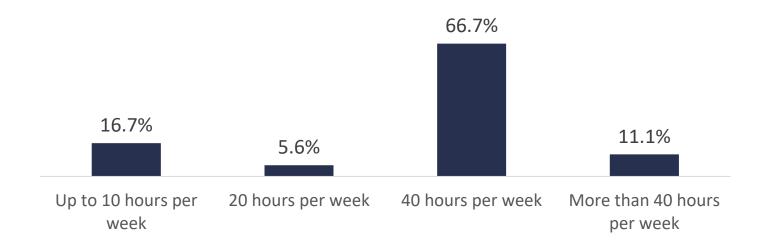
What type of service are you employed or volunteer with?



How long have you been employed or volunteered with the agency?

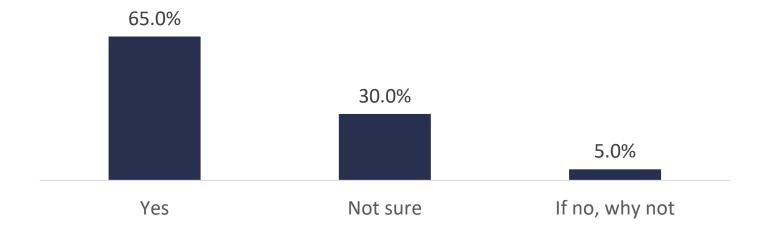
My work schedule averages...





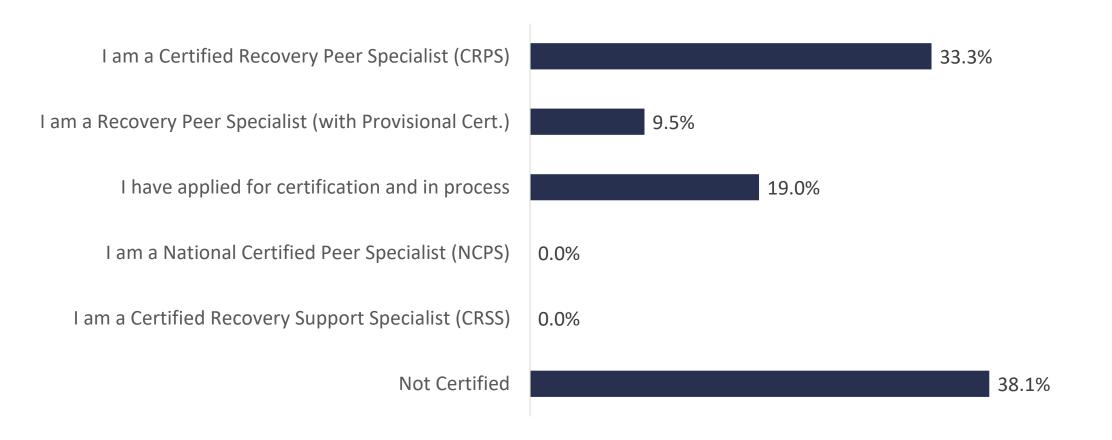
Does the agency where you are employed, or volunteer, use recovery peer support services within the services they provide in the community?

Does the agency where you are employed, or volunteer, adhere to recovery support best practices?

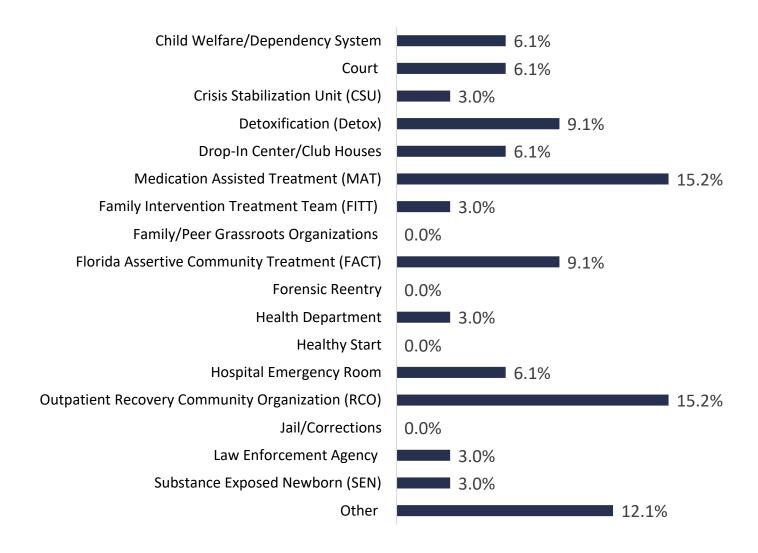




Please indicate the qualifications that best describe your status.



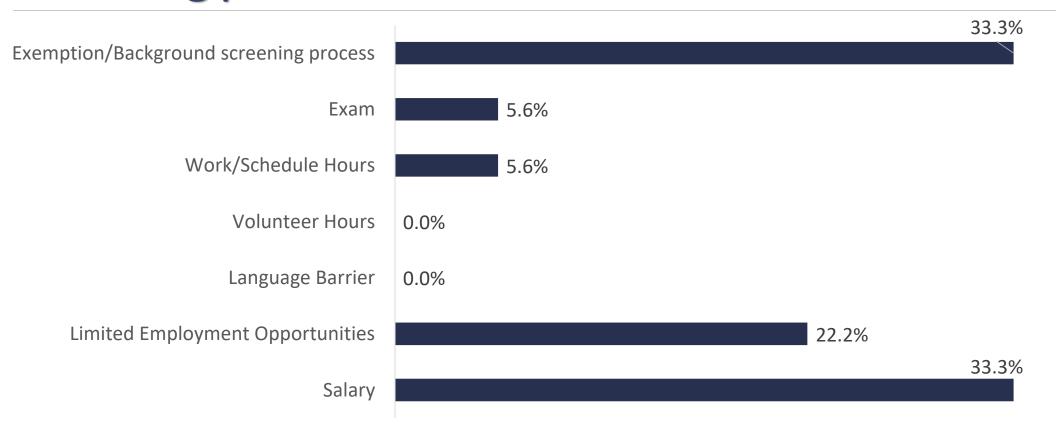
Please indicate the facility/program setting(s) that best describes where you deliver peer recovery support services.



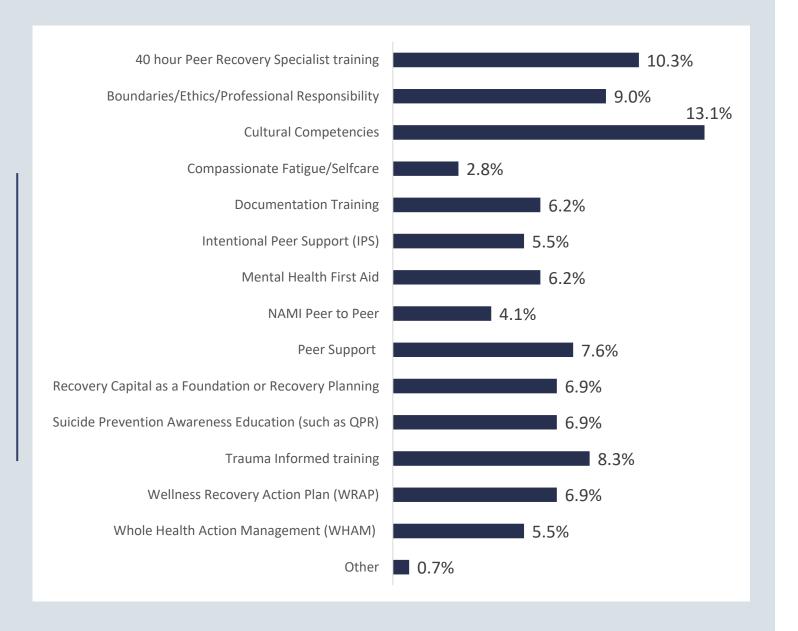
What are the reasons/factors for staying with the company?



What barriers/challenges have you experienced in the hiring process?



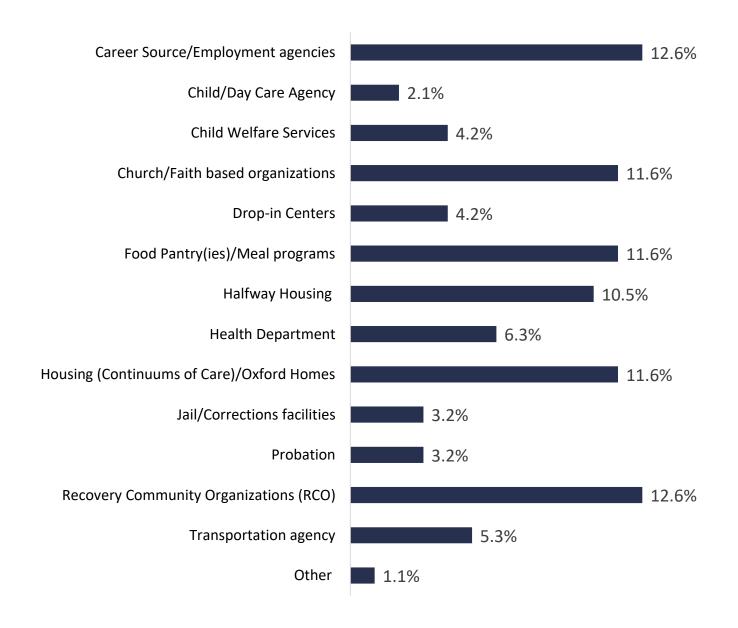
What training(s) would you recommend for peers to have to help them provide peer support services?



Are there partnerships that exist with peer support recovery programs, recovery community organization, and other support groups?

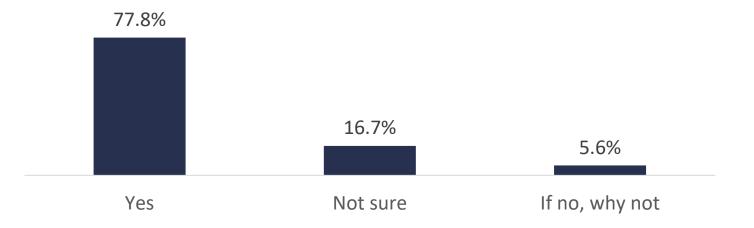


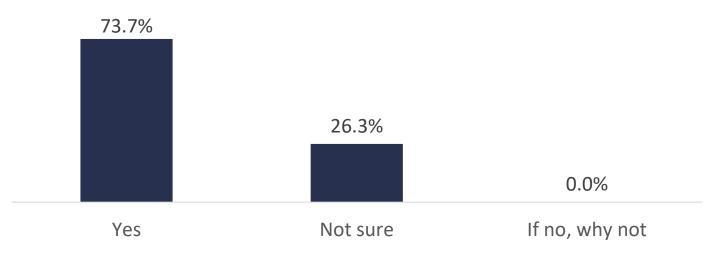
Are you aware of partnerships with other organizations that provide other resources such as:



Do you have the ability to offer choices to individuals where you serve at the agency you are employed or volunteer?

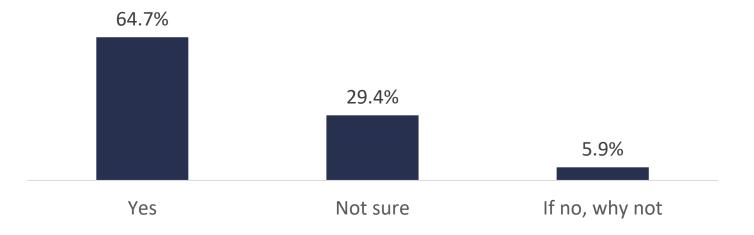
Does the organization where you are employed or volunteer, help to reduce stigma by promoting recovery language that is patient centered?

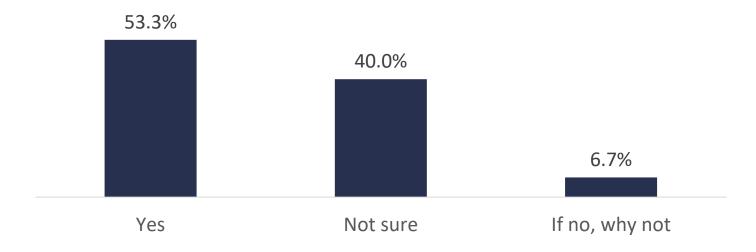




Does the agency where you are employed or volunteer, include peers in developing and promoting effective program development, education, and improvement?

Does the agency where you are employed or volunteer, included persons in recovery management and board meetings?





Thank You Q & A